



U.S. Department of

Auto Safety Hotline

Vehicle Owner's Questionnaire

FOR AGENCY USE ONLY 252

Date Received

By or



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| DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) | | FOR AGENCY USE ONLY 252 | |
| U.S. Department of Transportation National Highway Traffic Safety Administration NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline | | Date Received <u>09-FEB-2001</u> OFFICE DEFECTS DIVISION | Do or rt_dt bllrt 05 up_itr |
| OWNER INFORMATION (Type or Print) | | Reference No. 880279 | |
| [Redacted] 673783 | | Work Number Home Number [Redacted] | |
| LOUIS KY [Redacted] | | Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO | |
| Signature of Owner [Redacted] | | Date / / | |
| VEHICLE INFORMATION | | | |
| Vehicle Identification Number (VIN) (located at bottom of windshield on driver's side) JM1BJ2224Y0310891 | Vehicle Make MAZDA | Vehicle Model PROTEGE | Vehicle Year 2000 |
| Current Odometer Reading | Purchase Date | Dealer's Name <u>BLUEGRASS MAZDA</u> | Engine Size (CID/CC/L) |
| <input checked="" type="checkbox"/> New | City <u>LOUISVILLE</u> State <u>KY</u> Zip Code <u>40207</u> | No Cylinders | <input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection |
| Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic | Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt | Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel | Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other | Sport Utl <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle | Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | |
| Component 10312008 | Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR | Location <input type="checkbox"/> Left <input checked="" type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear | Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement |
| No of Failures | Date(s) of Failure(s) <u>09-JAN-2001</u> Mileage at Failure(s) <u>15000 APPROX 1,500</u> Vehicle Speed at Failure(s) | Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form) | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured <u>N/A</u> | Number of Fatalities <u>N/A</u> |
| Estimated Property Damage <u>N/A</u> | | Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | |
| NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) | | | |
| CONSUMER WAS TRAVELING ON HIGHWAY IN RAINY WEATHER, AND WINDSHIELD WIPERS WERE INOPERABLE. DEALERSHIP AWARE OF PROBLEM.*AK | | | |
| CONTINUE ON BACK IF NEEDED | | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | |