



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

117

Date Received

03-FEB-2001

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ip_ltr

Reference No.

880187

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7KF23Z1XG230701	DODGE TRUCK	RAM	1999	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CCL) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01100000 03250000	Part Name(s) STEERING:WHEEL AND COLUMN BRAKES:HYDRAULIC:ANTI-LOCK SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) 24 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING WOULD APPLY BRAKES AND VEHICLE WOULD PULL SEVERELY TO RIGHT OR LEFT. STEERING WHEEL WOULD BIND UP & BECOME HARD TO TURN. SOMETIMES THERE WOULD BE EXCESSIVE PLAY IN STEERING. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 117	
		Date Received <u>01 MAR -2 AM 9:00</u> 08-FEB-2001 EFFECTS INVESTIGATION Reference No. 880187	
OWNER INFORMATION (Type or Print) 673521			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner Date <u>2/20/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <u>3B7KF23Z1XG230701</u> (if located at bottom of windshield on driver's side)		Vehicle Make DODGE TRUCK	Vehicle Model RAM
		Vehicle Year 1999	Current Odometer Reading 26,011
Purchase Date <u>8/99</u> ☒ New ☐ Used	Dealer's Name <u>TIMOTHY DODGE</u> City <u>WEBSTER</u> State <u>N.Y.</u> Zip Code <u>14580</u>		Engine Size (CID/CC/L) <u>5.9L</u> No Cylinders <u>8</u> ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component #1100000 83250000	Part Name(s) STEERING:WHEEL AND COLUMN BRAKES:HYDRAULIC:ANTI-SKID SYSTEM		Location ☐ Left ☐ Right ☐ Front ☐ Rear
		Failed Part(s) ☒ Original ☒ Replacement	
No of Failures Date(s) of Failure(s) _____ Mileage at Failure(s) <u>24</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☒ No		NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(es) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
		Estimated Property Damage _____	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING WOULD APPLY BRAKES AND VEHICLE WOULD PULL SEVERELY TO RIGHT OR LEFT. STEERING WHEEL WOULD BIND UP & BECOME HARD TO TURN. SOMETIMES THERE WOULD BE EXCESSIVE PLAY IN STEERING. *AK			

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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE):

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SIZE

NARRATIVE DESCRIPTION (CONTINUED)

I AM PURSUING THE NYS LEMON LAW. I WANT MY MONEY RETURNED. THE PROBLEM STILL EXISTS ON THE NEW MODELS. THERE IS AN OBVIOUS DESIGN FLAW IN THE BRAKING + STEERING SYSTEMS ON THIS TRUCK. IT IS UNSAFE AT ANY SPEED. ~~THERE~~ HAVE BEEN CONSTANT LIES AND THE DEALERS + CHRYSLER REFUSE TO ACKNOWLEDGE ANY PROBLEM. THE FACTS SHOW THIS PROBLEM STARTED IN 1995 AND STILL CONTINUES IN THE 2001 MODELS. THERE IS OBVIOUS NEGLIGENCE ON CHRYSLER'S BEHALF. I WILL DO WHAT EVER IS NECESSARY TO GET RID OF THIS DEATH TRAP.

★ U.S. G.P.O. 1962-533-577 / 127005

ROCHESTER NY 14601
PM
JUN 26 2001

NO POSTAGE
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IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

