



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

252

Date Received

07-FEB-2001

Od_or

rt_dt

pd_rt

ip_ltr

Reference No.

880038

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Located at bottom of dashboard on driver's side)	Vehicle Make FORD TRUCK	Vehicle Model RANGER	Vehicle Year 1999	Current Odometer Reading
--	-----------------------------------	--------------------------------	-----------------------------	--------------------------

Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Date(s) of Failure(s) 3-JAN-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---	--------------------------------------	---------------------------	---

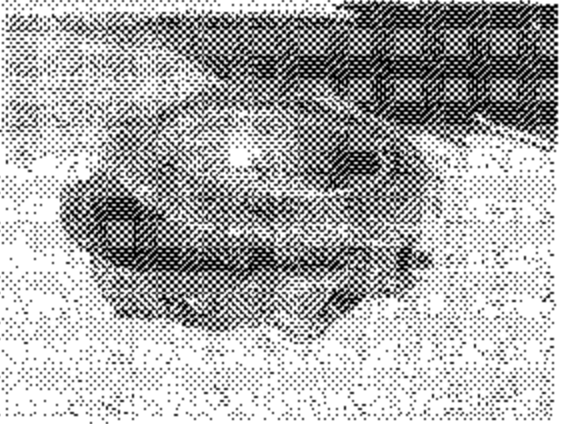
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

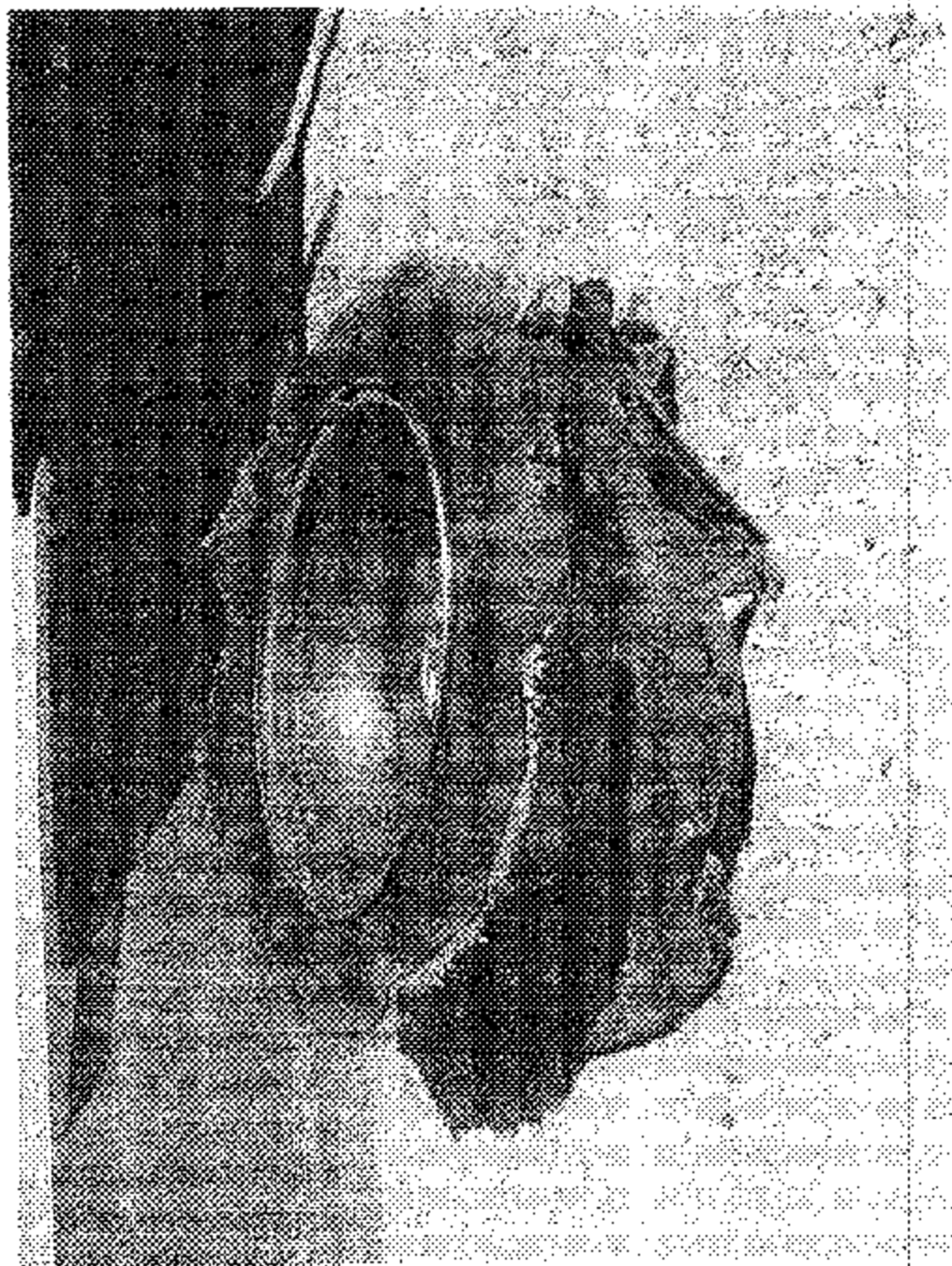
PE00 020; CONSUMER WAS TRAVELING ABOUT 60MPH ON HIGHWAY AND MOTOR HOME WAS TOWING FORD RANGER TRUCK. MOTOR HOME WAS TREMBLING. CONSUMER WAS ABLE TO PULL OVER TO CENTER LANE, AND NOTICED THAT RIGHT PASSENGER'S TIRE TREAD SEPARATED FROM VEHICLE. FIRESTONE, WILDERNESS#AT, 16 INCH, THERE WERE NO INJURIES. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 252	
 Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Date Received 07-FEB-2001 RECEIVED FEB -7 PM 2:59 Reference No. 88D038	
OWNER INFORMATION (Type or Print) 673209		Work Number Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer. Signature of Owner Date 02/27/01			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at _____ on driver's side) 1FTZR15X2XPB17833		Vehicle Make FORD TRUCK Vehicle Model RANGER Vehicle Year 1999 Current Odometer Reading 28,200	
Purchase Date 06/99 ☒ New ☐ Used		Dealer's Name Suburban Ford City Sandy State OR Zip Code 97055 Engine Size (CID/CC/L) 4 Liter No Cylinders 4	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag		Cruise Control ☐ Yes ☒ No	
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740000 Part Name(s) TIRES:TREAD		Location ☐ Left ☒ Right ☒ Front ☐ Rear	
Failed Part(s) ☒ Original ☐ Replacement			
No of Failures 0		Date(s) of Failure(s) 31-JAN-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	
Failed Part(s) Available? ☐ Yes ☐ No		NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured 0		Number of Fatalities 0	
Estimated Property Damage 0		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
PE00 020; CONSUMER WAS TRAVELING ABOUT 60MPH ON HIGHWAY AND MOTOR HOME WAS TOWING FORD RANGER TRUCK. MOTOR HOME WAS TREMBLING. CONSUMER WAS ABLE TO PULL OVER TO CENTER LANE, AND NOTICED THAT RIGHT PASSENGER'S TIRE TREAD SEPARATED FROM VEHICLE. FIRESTONE, WILDERNESS#AT, 16 INCH, THERE WERE NO INJURIES. *AK. No doubt in our minds that if we would have been driving this vehicle it would have rolled. I feel the recall on the Fire Stone tires should have included ours			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			





401 W. 42nd St. NYC

Page 100 of 100

SANDY SHIPPING CENTER

No. 11010

38250 Pioneer Blvd • Sandy, OR 97055 • 503-668-3514

Name

Date 2-16-01

Phone

IN 37210 6 14 2 26.20

(11 24 26.20) 5.20

CONTENTS

11x6

TOTAL

21.20

1. Firearms and Hazardous Materials Not Allowed.
2. The Carrier for all parcel(s) at Sandy Shipping Center (SSC) shall be UPS.
3. SSC shall act as agent only for the above and forwarding of parcel(s) for the client, whose name appears above. SSC assumes no liability for the successful completion of delivery of the parcel(s) accepted for shipment nor for loss or damages by any cause to the parcel(s) or the contents thereof. In the event of loss or damage to said parcel(s), SSC will act as agent on behalf of Customer for the filing and processing of claims. It is hereby expressly agreed that SSC shall have no liability if any claim is denied or paid only in part by the Carrier. Parcels packaged by the Customer not meeting Carrier's packing standards are not covered for damage during shipment.
4. Documents, such as airline tickets, paper products, cashiers checks, gift certificates, money orders, cash, computer software and catalogs are **Not Insurable**.
5. It is also agreed, that provided the Customer has paid the appropriate "Declared Value" fees, the Carrier's liability is limited to the repair or replacement value of lost or damaged items of readily ascertainable market value, not to include items of sentimental value. If parcel(s) should arrive damaged, the recipient must save all packaging materials/cartons and must arrange for inspection of the damaged parcel(s) with the Carrier's local agent.
6. SSC is not liable for the failure of the Carrier to properly collect or remit funds for COD Parcel(s). Furthermore, Recipient's check shall be accepted for COD's at Customer's risk unless otherwise noted on COD tag.
7. Customer shall not hold SSC liable or responsible for any guarantee's, Warranty provided by UPS.
8. The foregoing constitutes the full and complete agreement between SSC and Customer, and supersedes all prior/subsequent representations either written or oral. Falsification is subject to legal action.

I have packed this parcel and waive any claim for damage or breakage of contents caused by improper packing. Determination of proper packing shall be made by the Carrier whose decision will be final. I certify that I agree to the foregoing terms, and the stated contents and the value for each package listed are truthful and complete.

I HAVE DECLARED ANY ALCOHOL OR FIREARMS.

Customer's Signature

\$ 374.57

SUBURBAN AUTO GROUP

SUBURBAN FORD
37000 HIGHWAY 26 • P.O. BOX 820
SANDY, OREGON 97055 PHONE (503) 668-5511
www.suburbanautogroup@aol.com



02011700915223



CUSTOMER NO. 18813	ADVISOR SID ADDURET 215	TAG NO. 8758	INVOICE DATE 02/12/01	INVOICE NO. FOCS15223
	LABOR RATE	LICENSE NO. 8L15688	COLOR GOLD	STOCK NO.
	YEAR / MAKE / MODEL 99/FORD TRUCK/RANGER/SUPERCAB 4X4	MILEAGE 27688	DELIVERY DATE 05/22/99	DELIVERY MILES 0
	VEHICLE I.D. NO. 1ETZR15X2XPB17833		SELLING DEALER NO.	PRODUCTION DATE
	P.T.E. NO.	P.O. NO.	R.O. DATE 02/12/01	
ONE	COMMENTS			

JOB# 1 CHARGES

LABOR
J# 1 45F0205 2 WHEEL ALIGNMENT
CUSTOMER REQUESTS 2 WHEEL ALIGNMENT

JOB# 1 TOTALS

JOB# 1 JOURNAL PRETAX - FOCSS - 10000 - 11 TOTAL

COMMENTS

TOTALS

* [] CASH [] CHECK CK NO. []
* [] VISA [] MASTERCARD [] DISCOVER
* [] AMER XPRESS [] OTHER [] CHARGE

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

PAID

581-1-1000

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

TERMS: CASH OR THE FOLLOWING:
VISA • MASTERCARD
ALL CHECKS ARE VERIFIED
BY TELECREDIT

We would like to take this moment to express our appreciation for the opportunity to serve you. It is our aim to perform all repairs to your satisfaction. If you have any questions, please contact your service advisor.

YOUR SERVICE ADVISOR:

THANK YOU FOR JOINING US!!

CARDHOLDER ACKNOWLEDGES RECEIPT OF GOODS AND/OR SERVICES IN THE AMOUNT OF THE TOTAL SHOWN HEREON AND AGREES TO PERFORM THE OBLIGATIONS SET FORTH BY THE CARDHOLDER'S AGREEMENT WITH THE ISSUER

ACCT: 4198829842148895 EXP: 02/07
AP: 065523
NAME: BRUCE RAY

AMOUNT: \$39.95

REF: 1759
CD TYPE: VI
TR TYPE: PR

DATE: 02/12/01
S-A-L-E-S D-A-R-E-1

SUBURBAN FORD INC
PO BOX 820
SANDY OR 97055

21821137799490808001
BRCH: 763

14:49:10

Customer Invoice
016514
01/31/2001

FIRESTONE TIRE & SERVICE CENTERS
68240 RAMON RD
CATHEDRAL CTY, CA. 92234

Service Advisor:
02 ALFONSO
760.324.1774

CARRY OUT

Lic #:
In: 01/31/01 1:33PM Mileage: 0
Out: 01/31/01 1:33PM Mileage: 0

Vin #:

Store # 028533

RETAIL SALE

BAR# AK098186, EPA# CAD981881632

Description	Article Number	T#	Qty	Unit Price	Extended Price	Job Total
FIRESTONE TIRE						108.99
WILDERNESS AT P245/75R16	065404		1	107.99	107.99	
DISPOSAL FEE/CA RECYCLE FEE	7046655		1	1.00	1.00	

Payment History:

Visa 8695 117.09 056965
Total Tendered 117.09

Summary:

Parts 108.99
Labor 0.00
Shop Supplies 0.00
Sub-Total 108.99
Tax (7.50%) 8.10
Total \$117.09

I have received the above goods and services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Revision History:

Rev
Amt Init

Customer Signature

All parts are new unless otherwise specified.

BIG TIRES.

EPAN CAL 000070415

RY-D-TIRE 115609
 60065 RAMON ROAD
 CATHEDRAL CITY, CA 92234
 Phone: (760) 328-1828

Page # 1

NAME/ADDRESS		ACCOUNT NO.	PHONE	REFERENCE NO.
				00092339-W0
YEAR/MAKE/MODEL		DATE/TIME		
99-FORD-RANGER		01/31/03		
SAVE PARTS		TECHNICIAN		
Y N		01/31/03		
ALL PARTS NEW/USED				
OTHERWISE SPECIFY				

EST. DATE AMOUNT DATE TIME DATE TIME TIME CUST. ORDER TRANSFER FROM SERVICE

ORIGINAL

REVISED 1

REVISED 2

I acknowledge notice and oral approval of an increase in the original estimate price.

X

PARTS & OTHERS

QTY	PART NO	DESCRIPTION	EACH	EXTENSION
1	000	16 INCH FORD WHEEL	165.00	165.00

LABOR

QTY	DESCRIPTION	EXTENSION
	INSTALL/DRY	8.95

1531000157574002
 BIG TIRES
 60065 RAMON RD
 CATHEDRAL CITY, CA 92234
 TEL 328-1828

1/31/03 14:05:57 0

PURCHASE

ACCOUNT NUMBER 000
 00000000000000000000

TRAN CODE 00000000000000000000
 00000000000000000000

1/31/03 14:05:57 0

VEHICLE

TOTAL \$	
PARTS	165.00
LABOR	8.95
OTHER	.00
SUBLET	
SUBTOTAL	173.95
TAX	12.38
TOTAL	186.33

C.C. AMOUNT .00	C.C. TYPE	C.C. APPROVAL TYPE	ON ACCOUNT .00	THANK YOU!
-----------------	-----------	--------------------	----------------	------------

I AGREE TO PAY ABOVE TOTAL AMOUNT
 ACCORDING TO CARD LOANER AGREEMENT
 VERBANT AGREEMENT OF CREDIT VOUCHER

INCIDENT REPORT

Time and Place	Date of Incident <i>1/31/01</i>	Time <i>10:30</i> (AM/PM)	Exact Location Where Incident Occurred <i>I-10 near Indio, CA</i>	
Customer Vehicle	Vehicle Make <i>Ford Ranger</i>	Year <i>1999</i>	Model <i>Pickup</i>	Mileage <i>27417</i>
	Owner of Auto 			
	Address <i>same</i>		City	State Zip Code
	Passenger (List All) <i>Gordon Hodson</i>		Minor Yes ☐ No ☒	Telephone Number <i>(760) 321-6202</i>
	Address <i>11 McKinley</i>		City <i>Cathedral City</i>	State Zip Code <i>CA 92234</i>
	VIN Number		What is Towed?	Trail Hitch? Yes ☐ No ☒
	Vehicle Usage Recreational ☐ Personal ☒ Commercial ☐			
	Has vehicle been modified from original form? Yes ☐ No ☒			
Property Damage to Customer's Car	Did the vehicle rollover? Yes ☐ No ☒		Was the vehicle involved in a crash? Yes ☐ No ☒	
	Damage to Customer Vehicle		Estimated Cost <i>\$374.57</i>	
	Have you submitted this to your insurance company? Yes ☐ No ☒			
	Are you planning to submit this claim to insurance company? Yes ☐ No ☒			
	Has your vehicle been repaired? Yes ☒ No ☐			
Customer Insurance Co. (Please include telephone number)				
Property Damage to Other Car (if applicable)	Was another Vehicle Involved? Yes ☐ No ☒		Name and Address	
	Damage		Estimated Cost	
	Does Owner of Vehicle Have Insurance? Yes ☐ No ☐	Covering Damages to Car? Yes ☐ No ☐	Covering Damages or Injury to Other Car? Yes ☐ No ☐	
	Other Property Damage			
Injured Person	Was Anyone Injured? Yes ☐ No ☒		Name and Address	
	Sex Male ☐ Female ☐	Age	Occupation	Has Injured Person Retained an Attorney? Yes ☐ No ☐
Injury	Nature of Injury			
Witness	Name <i>Gordon Hodson</i>		Address <i>Above</i>	
Tire Data (if available)	Size-Type <i>P245/75R16</i>	Mileage on Tire <i>27417</i>	DOT Number (1st digit # located on sidewall) <i>DOT W270 IRF 089</i>	Position Mounted <i>Right Front</i>
Description of Incident	<i>While driving in the center lane of the Freeway at 62 mph</i>			
	<i>(cruise control on) tire began to disintegrate then blew out. By the time I was (OVER)</i> (continue on back if necessary)			
Signature of Customer			Date Signed	

Continued

able to slow down, change lanes and get off the freeway only the sidewalls were left. ~~and~~ The wheel was damaged to the point of not being able to mount a new tire on it.

With such a violent blowout I was concerned that the alignment may have been affected and had it checked. The bills are included.

Note that the wheel was replaced with a used one.

I had driven only eight miles on the freeway when the tire blew. I had driven the vehicle around Palm Springs earlier in the AM without noticing any problem.