



U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

Auto Safety Hotline

# Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

## FOR AGENCY USE ONLY

758

Date Received

08-FEB-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
ip\_ltr \_\_\_\_\_

Reference No.

879907

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

|                                                                                                   |              |               |              |                          |
|---------------------------------------------------------------------------------------------------|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Located at bottom of<br/>windshield on driver's side)</small> | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
| 1J4FY49S7XP449783                                                                                 | JEEP         | WRANGLER      | 1999         |                          |

|                                                                                            |                                                                  |                                                           |                                                                                                                                              |
|--------------------------------------------------------------------------------------------|------------------------------------------------------------------|-----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Purchase Date<br><br><input checked="" type="checkbox"/> New <input type="checkbox"/> Used | Dealer's Name _____<br><br>City _____ State _____ Zip Code _____ | Engine Size _____<br>(CID/CC/L)<br><br>No Cylinders _____ | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
|--------------------------------------------------------------------------------------------|------------------------------------------------------------------|-----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|

|                                                                                                           |                                                                                               |                                                                                                                                                                                                                                       |                                                                                              |                                                                                                                        |                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                            |
|-----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Transmission Type<br><br><input type="checkbox"/> Manual<br><input checked="" type="checkbox"/> Automatic | Antilock Brakes<br><br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Drive Train<br><br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel | Vehicle Type<br><br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ | Body Style<br><br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other _____ |
|-----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                                   |                                                                                                             |                                                                                                                                          |                                                                                             |
|-----------------------------------|-------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>12430000<br>03250000 | Part Name(s)<br>INTERIOR SYSTEMS:INSTRUMENT PANEL:SPEEDOMETER:ODOMETER<br>BRAKES:HYDRAULIC:ANTI-LOCK SYSTEM | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
|-----------------------------------|-------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|

|                 |                                                                               |                                                                                          |                                                                                            |
|-----------------|-------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| No. of Failures | Date(s) of Failure(s)<br>Mileage at Failure(s)<br>Vehicle Speed at Failure(s) | Failed Part(s)<br>Available?<br><input type="checkbox"/> Yes <input type="checkbox"/> No | NHTSA Previously<br>Contacted?<br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|                 | 16-APR-1999<br>12000                                                          |                                                                                          |                                                                                            |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

|                                                                                  |                                                                                 |                           |                      |                           |                                                                                               |
|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------|----------------------|---------------------------|-----------------------------------------------------------------------------------------------|
| Crash<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------|----------------------|---------------------------|-----------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING SPEEDOMETER JUMPS UP AND DOWN FROM 20 TO 80 MPH. SPEEDOMETER HARNESS WAS REPLACED 4 TIMES. ALSO, LEFT FRONT BRAKES LOCKED UP AND HAD TO BE REPLACED. \*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



J.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received

06-FEB-2001

OFFICE  
FEDERAL BUREAU OF INVESTIGATION

Oil or  
rt\_d  
oil\_r  
up\_lir

Reference No.

879907

## OWNER INFORMATION (Type or Print)

672597

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 2/12/01

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield on driver's side)

1J4FY49S7XP449783

Vehicle Make

JEEP

Vehicle Model

WRANGLER

Vehicle Year

1999

Current Odometer Reading

Purchase Date

Dealer's Name Beanswiler Auto Mart

Engine Size  
(CID/CC/L)

4.0

☐ Turbo  
☐ Diesel  
☐ Gas  
☐ Fuel Injection

☒ New ☐ Used

City Beanswiler State OH Zip Code 44212

No Cylinders

6

Transmission Type

☐ Manual  
☒ Automatic

Antilock Brakes

☒ Yes  
☐ No

Restraint System

☐ 3-Point Belt ☐ Motorbelt  
☐ Driverside Airbag ☐ 2-Point Belt  
☐ Passengerside Airbag

Cruise Control

☒ Yes  
☐ No

Drive Train

☐ Front  
☐ Rear  
☒ 4-Wheel

Vehicle Type

☐ Car ☐ Sport Ut  
☐ Van ☐ Truck  
☐ Minivan ☐ Motorcycle  
☒ Other JEEP

Body Style

☐ 2-Door  
☐ 4-Door  
☐ Stationwagon  
☐ Pick Up Truck  
☒ Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component  
12430000  
03250000

Part Name(s)  
INTERIOR SYSTEMS: INSTRUMENT PANEL: SPEEDOMETER: ODOM  
BRAKES: HYDRAULIC: ANTI-SKID SYSTEM

Location

☐ Left ☐ Right  
☐ Front ☐ Rear

Failed Part(s)

☐ Original  
☐ Replacement

No of Failures

3

Date(s) of Failure(s) 16-APR-1999

Mileage at Failure(s) 12000

Vehicle Speed at Failure(s)

Failed Part(s)  
Available?

☐ Yes ☒ No

NHTSA Previously  
Contacted?

☐ Yes ☒ No

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Vehicles Involved

Location of Incident

Reported to Police

☐ Yes ☒ No

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING SPEEDOMETER JUMPS UP AND DOWN FROM 20 TO 80 MPH. SPEEDOMETER HARNESS WAS REPLACED 4 TIMES. ALSO, LEFT FRONT BRAKES LOCKED UP AND HAD TO BE REPLACED. \*AK

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.\*

D O T

MANUFACTURER/TIRE NAME

SIZE

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

WITH THIS SPEED PROBLEMS YOU NEVER KNOW HOW FAST  
YOU'RE GOING ESPECIALLY IN SCHOOL ZONE CURVES ON PA  
RIKE.

I do believe THIS A ONGOING PROBLEMS.

THANK

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO. 7373 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Information Management Staff NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

★ U.S. G.P.O. 1992-495-887/6039

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



BRUNSWICK AUTO MART

TOYOTA 1-71 & RT. 503 - 3031 CENTER RD.  
BRUNSWICK, OHIO 44212  
CLEVE. (330) 273-3300  
TOLL FREE (888) 468-6226  
DEALER CODE 43-44212

SERVICE ADVISOR DAVID LALONDE

| REPORT MADE<br>DATE | DATE READY  | STOCK NO.   | VEHICLE IDENTIFICATION | CUST. NO.  | TAG NO.                 | P.O. NO.        | INVOICE<br>NUMBER | INVOICE NO. |
|---------------------|-------------|-------------|------------------------|------------|-------------------------|-----------------|-------------------|-------------|
| 23JUL99             | 23JUL99     | J9005       | 1J4FY49S7XP449783      | 387401     | T933                    |                 | 23JUL99           | 257652      |
| TIME IN             | TIME READY  | YEAR        | MAKE & MODEL           | ENGINE NO. | CURT. PAY<br>LABOR RATE | IN SERVICE DATE | INVOICE<br>BY     | Sales       |
| 08:58               | 12:34       | 1999        | JEEP WRANGLER          |            | 65.00                   | 12MAR99         | 2375              | 2375        |
| MILEAGE IN          | MILEAGE OUT | LICENSE NO. |                        |            |                         |                 |                   |             |
| 2312                | 2319        | BFD9845     |                        |            |                         |                 |                   |             |

|                        |      |       |
|------------------------|------|-------|
| 2310WARLH              | 2.00 | (N/C) |
| 1 5016261AA            |      |       |
| WIRING-CLUSTER         |      |       |
| CONNECTOR              |      | (N/C) |
| 1 4856975              |      |       |
| *CLEANER-ELECTRICAL    |      |       |
| CONTA                  |      | (N/C) |
| 10 4778570 SLEEVE-HEAT |      |       |
| SHRINK                 |      | (N/C) |
| 8 NPN CONNECTOR        |      | (N/C) |
| FC: 9X PART#: COUNT:   |      |       |
| CLAIM TYPE:            |      |       |
| AUTH CODE:             |      |       |
| 3986                   |      |       |

| DESCRIPTION               | TOTALS |
|---------------------------|--------|
| LABOR AMOUNT              | 0.00   |
| PARTS AMOUNT              | 0.00   |
| GAS,OIL, LUBE             | 0.00   |
| SUBLET AMOUNT             | 0.00   |
| MISC. CHARGES             | 0.00   |
| TOTAL CHARGES             | 0.00   |
| LESS INSURANCE            | 0.00   |
| SALES TAX                 | 0.00   |
| PLEASE PAY<br>THIS AMOUNT | 0.00   |

**Disclaimer of Warranties**  
Any warranties on the products sold herein are those made by the manufacturer of those products. Seller hereby expressly disclaims all warranties either express or implied, including any implied warranties of merchantability or fitness for a particular purpose (regarding any products or services provided, unless otherwise indicated on the service repair order). This dealership neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products or services. This disclaimer by the dealership in no way affects the terms or performance of the manufacturer's warranty.

CUSTOMER SIGNATURE

\*\* COULD NOT DUPLICATE CUSTOMERS CONCERN,  
INSTALLED WIRING PER CHRYSLER TECHNICAN  
ASSISTANCE (S.T.A.R.).

| AUTHORIZATION                |        | IF NOT ACCEPTED<br>RETURN MAT'L<br>TO DLR |
|------------------------------|--------|-------------------------------------------|
| ADJUSTED                     | DEALER |                                           |
| DEALER<br>LABOR              |        | PUT X<br>IN BOX<br>BELOW IF<br>TRANSIENT  |
| DEALER<br>PARTS              |        |                                           |
| SPECIAL<br>SERVICE<br>CHARGE |        |                                           |
| TOTAL                        |        |                                           |

"another place that you can count on"  
CUSTOMER COPY



**BRUNSWICK AUTO MART**

TOYOTA 171 & RT. 303 - 3031 CENTER RD.  
BRUNSWICK, OHIO 44212  
CLEVE. (330) 273-3300  
AKRON (330) 762-3033  
MEDINA (330) 723-0371  
DEALER CODE #348235

SERVICE ADVISOR **JACK DOLEJS**

| DATE WRITTEN | DATE READY  | STOCK NO.   | VEHICLE IDENTIFICATION | CURT. NO.     | TAB NO.      | P.O. NO.     | REPAIR PARTS | PRICE        |
|--------------|-------------|-------------|------------------------|---------------|--------------|--------------|--------------|--------------|
| 16APR99      | 16APR99     | J9005       | 1J4FY49S7XP449783      | 387401        | T797         |              | 16APR99      | 253120       |
| TIME IN      | TIME READY  | YEAR        | MAKE & MODEL           | TELEPHONE NO. | REPAIR PARTS | REPAIR PARTS | REPAIR PARTS | REPAIR PARTS |
| 08:06        | 09:29       | 1999        | JEEP WRANGLER          |               | 60.00        | 12MAR99      | 58           | 58           |
| MILEAGE IN   | MILEAGE OUT | MILEAGE NO. |                        |               |              |              |              |              |
| 521          | 527         |             |                        |               |              |              |              |              |

A CUSTOMER COMPLAINT WHEN DECEASED  
CAUSE: 85410800 OPERATION DIAGNOSTICS

106WRLH 0.50

FC: RO PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

7954

(N/C)

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           | 0.00   |
| PARTS AMOUNT           | 0.00   |
| GAS, OIL, LUBE         | 0.00   |
| SUBLET AMOUNT          | 0.00   |
| MISC. CHARGES          | 0.00   |
| TOTAL CHARGES          | 0.00   |
| LESS INSURANCE         | 0.00   |
| SALES TAX              | 0.00   |
| PLEASE PAY THIS AMOUNT | 0.00   |

## STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranty with respect to the sale of this item/items. The dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

| AUTHORIZATION         |        | IF NOT ACCEPTED<br>RETURN MATERIAL<br>TO D.E.R. |
|-----------------------|--------|-------------------------------------------------|
| ADJUSTED              | DEALER |                                                 |
| DEALER LABOR          |        | PUT X<br>IN BOX<br>BELOW IF<br>TRANSIENT        |
| DEALER PARTS          |        |                                                 |
| DEALER REPAIR CHARGES |        |                                                 |

"another place that you can count on"

387401

284753

**BRUNSWICK AUTO MART**
 1-71 & RT. 303 - 3031 CENTER RD.  
 BRUNSWICK, OHIO 44212  
 (330) 273-3300 \* (888) 488-6226  
 www.brunswickautomart.com

\*INVOICE\*

PAGE 1

SERVICE ADVISOR: 58 JACK DOLEJS

| COLOR       | YEAR      | MAKE/MODEL    | VIN                          | LICENSE | MILEAGE IN/OUT | TAG     |           |
|-------------|-----------|---------------|------------------------------|---------|----------------|---------|-----------|
| PX8         | 99        | JEEP WRANGLER | 1J4FY49S7XP449783            | BFD9845 | 12448/12450    | T920    |           |
| DEL DATE    | PROD DATE | WARR EXP      | PROMISED                     | PO NO   | RATE           | PAYMENT | INV DATE  |
| 12MAR1999   |           |               | WAIT 24JAN01                 |         | 70.00          | CASH    | 24JAN2001 |
| R.O. OPENED |           | READY         | OPTIONS: STK:J9005 DLR:68225 |         |                |         |           |

13:53 24JAN01 14:37 24JAN01

LINE OPCODE TECH TYPE HOURS

LIST

NET

TOTAL

INSTALL COP

COP

08431

2037 WACHALEC, WAYNE LIC#: 5468381308

WARLH 0.40

FC: 2X PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

(N/C)

12448 INSTALL INST. CLUSTER, WHEN ORDERED SPEEDO HAD NEEDLE STUCK AT ABOUT 7 O CLOCK, WRONG SIDE OF PEG. WHEN VEHICLE CAME IN TODAY SPEEDO NEEDLE WAS AT PROPER REST. REPLACE INST. CLUSTER.

\*\*\*\*\*

**IMPORTANT**

YOU MAY RECEIVE A  
CUSTOMER SATISFACTION SURVEY  
FROM CHRYSLER CORPORATION REGARDING  
THIS SERVICE. IF, FOR ANY REASON  
YOU CANNOT GRADE US



VERY SATISFIED  
PLEASE CONTACT OUR SERVICE DEPARTMENT  
IMMEDIATELY. YOUR SATISFACTION MEANS  
EVERYTHING TO US.  
THANK YOU.  
(330) 273-3300

P.P. LONG-TERM WARRANTY

| Disclaimer of Warranties                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  | DESCRIPTION            | TOTALS |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|------------------------|--------|
| Any warranties on the products sold herein are those made by the manufacturer of those products. Seller hereby expressly disclaims all warranties either express or implied, including any implied warranties of merchantability or fitness for a particular purpose regarding any products or services provided, unless otherwise indicated on the service repair order. This dealership neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products or services. This disclaimer by the dealership in no way affects the terms or performance of the manufacturer's warranty. |  | LABOR AMOUNT           | 0.00   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | PARTS AMOUNT           | 0.00   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | GAS, OIL, LUBE         | 0.00   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | SUBLET AMOUNT          | 0.00   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | MISC. CHARGES          | 0.00   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | TOTAL CHARGES          | 0.00   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | LESS INSURANCE         | 0.00   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | SALES TAX              | 0.00   |
| CUSTOMER SIGNATURE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  | PLEASE PAY THIS AMOUNT | 0.00   |

CUSTOMER COPY



TOYOTA

BRUNSWICK AUTO MART

171 E. RT. 303 - 3031 CENTER RD.

BRUNSWICK, OHIO 44212

CLEVE. (330) 273-3300

TOLL FREE (888) 488-8228

DEALER CODE 43-88228

SERVICE ADVISOR DAVID LALONDE

| REPAIR ORDER<br>NUMBER | DATE READY  | STOCK NO.   | VEHICLE IDENTIFICATION | CUST. NO.    | TAB. NO.                 | P.O. NO.        | REPAIR<br>ORDERED | INVOICE NO. |
|------------------------|-------------|-------------|------------------------|--------------|--------------------------|-----------------|-------------------|-------------|
| 02DEC99                | 06DEC99     | J9005       | 1J4FY49S7XP449783      | 387401       | T1467                    |                 | 06DEC99           | 264373      |
| TIME IN                | TIME READY  | YEAR        | MAKE & MODEL           | VEHICLE TYPE | REPAIR PAY<br>LABOR RATE | IN SERVICE DATE | REPAIR<br>BY      | NA          |
| 11:38                  | 08:50       | 1999        | JEEP WRANGLER          |              | 65.00                    | 12MAR99         | 2397              | 2375        |
| MILEAGE IN             | MILEAGE OUT | LICENSE NO. |                        |              |                          |                 |                   |             |
| 5182                   | 5199        | BFD9845     |                        |              |                          |                 |                   |             |

05810103 CALIPER ASSEMBLY, DISC

BRAKE-Replace (B)

2400WARLH 0.60

1 5252985 CALIPER-DISC

BRAKE

FC: A1

PART#: 5252985

COUNT:

CLAIM TYPE:

AUTH CODE:

(N/C)

(N/C)

B CUST STATES WATER LEAKING ON PASS FLOOR  
BOARD.....SEEMS TO BE COMING DOWN  
FIREWALL/HEATER CORE AREA

CAUSE: COWL LEAKING SEAM

23500102 COWL PANEL AND DASH PANEL

(FIREWALL)-Reseal (B)

99WARLH 0.00

FC: 65 PART#: COUNT:

CLAIM TYPE:

(N/C)

| DESCRIPTION               |  | TOTALS |
|---------------------------|--|--------|
| LABOR AMOUNT              |  |        |
| PARTS AMOUNT              |  |        |
| GAS, OIL, LUBE            |  |        |
| SUBLET AMOUNT             |  |        |
| MISC. CHARGES             |  |        |
| TOTAL CHARGES             |  |        |
| LESS INSURANCE            |  |        |
| SALES TAX                 |  |        |
| PLEASE PAY<br>THIS AMOUNT |  |        |

**AUTHORIZATION**

|  |  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|--|
|  |  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|--|

IF NOT ACCEPTED  
RETURN MAT'L  
TO DLR

☐

**ADJUSTED**

|  |  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|--|
|  |  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|--|

DEALER  
LABOR  
DEALER  
PARTS  
SALES  
TAX  
TOTAL

PUT X  
IN BOX  
BELOW IF  
TRANSIENT

☐

Disclaimers of Warranties  
Any warranties on the products sold herein are those made by the manufacturer of those products. Seller hereby expressly disclaims all warranties either express or implied, including any implied warranties of merchantability or fitness for a particular purpose (regarding any products or services provided, unless otherwise indicated on the service repair order). This dealership neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products or services. This disclaimer by the dealership in no way affects the terms or performances of the manufacturer's warranty.

CUSTOMER SIGNATURE

"another place that you can count on"  
CUSTOMER COPY