



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

05-FEB-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

879759

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G4HR52K4YH449433	BUICK	LESABRE	1997	

Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/CC/L) No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01400000 02260000	Part Name(s) STEERING:GEAR:RACK AND PINION SUSPENSION:L:REAR:S01 ID:FRONT BEARING:WHEEL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) 62 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HAD TAKEN VEHICLE IN FOR ROUTINE MAINTENANCE AT INDEPENDENT MECHANIC. WAS INFORMED THAT A BOLT TO RACK AND PINION STEERING HAD BROKEN, AND BUSHINGS HAD WORN OUT. BOLT NUT WAS SITTING THERE, LOOKED LIKE IT WAS NOT WELDED. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received

05-FEB-2001

Od or

rt dt

Od rt

up tr

Reference No.

879759

OWNER INFORMATION (Type or Print)

672403

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1G4HR52K4VH449433

Vehicle Make

BUICK

Vehicle Model

LESABRE

Vehicle Year

1997

Current Odometer Reading

Purchase Date

Dealer's Name NOT Johnson Motors

Engine Size

(CID/CC/L) 3800☐ Turbo☐ Diesel☒ Gas☒ Fuel Injection☐ New ☒ UsedCity Menomonic State WI Zip CodeNo Cylinders 6

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Other☐ Sport Ult☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

01400000

02260000

Part Name(s)

STEERING:GEAR:RACK AND PINION

SUSPENSION:I-BEAM:SOLID:FRONT BEARING:WHEEL

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

Date(s) of Failure(s)

10/20/00

Mileage at Failure(s)

6259,664

Vehicle Speed at Failure(s)

N/A

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HAD TAKEN VEHICLE IN FOR ROUTINE MAINTENANCE AT INDEPENDENT MECHANIC. WAS INFORMED THAT A BOLT TO RACK AND PINION STEERING HAD BROKEN, AND BUSHINGS HAD WORN OUT. BOLT NUT WAS SITTING THERE, LOOKED LIKE IT WAS NOT WELDED. *AK

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U - USED
R - REBUILT

Arrow Alignment

Body - Frame - Wheel - Suspension
2216 Highland Ave. Eau Claire, WI 54701

67552

DATE OF ORDER
10-20-00
DELIVERY DATE
PHONE NO.

WORK PHONE NO. LABOR CHARGE

LUBRICATE	☐	
CHANGE OIL	☐	
CHANGE OIL FILTER	☐	
PACK WHEEL BEARINGS	☐	
MOUNT TIRES	☐	
ROTATE TIRES	☐	
BALANCE TIRES	☐	
ALIGN FRONT END	☒	25.50
ALIGN REAR END	☒	4.00

VEHICLE MAKE Buick
MODEL 2500
YEAR 1999
COLOR
VIN 1G9GJ5664Y1100000

PURCHASE ORDER NO. FLEET NO.

WARRANTY
F CHECKED

(1 Bolt for rack is broken)
bushings worn

Paul Viscuso

851878

*Any warranties on the products sold hereby are voided by the manufacturer. The seller (person named dealer) hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

TOTAL PARTS	
SUBLET REPAIRS - TOWING	
TOTAL SUBLET REPAIRS	
Gale Gas	
Oil, Oil	
Grease	
TOTAL GAS, OIL & GREASE	
TOTAL MATERIAL	

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

ESTIMATE CHARGE

Additional work authorized by:

Authorization date: time

Phone number called

Total amount for additional work \$

Total \$

1. I request an estimate in writing before you begin repairs.
2. Please proceed with repairs, but call me before continuing if the price will exceed \$
3. I do not want an estimate.
Do you want the replaced parts you are entitled to? ☐ Yes ☐ No
Payment will be made by: ☐ Cash ☐ Credit Card ☐ Charge ☐ Yes ☐ No
Major vehicle repair policies are regulated by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, PO Box 8811, Madison, WI 53706-8811

CUSTOMER SIGNATURE

SHOP REPRESENTATIVE SIGNATURE

DESCRIPTION	AMOUNT
TOTAL LABOR	79.50
TOTAL PARTS	
SUBLET & TOWING	
SUPPLIES	
SUB TOTAL	29.50
SALES TAX	1.62
TOTAL	31.12

67598

U - USED
R - REBUILT

Arrow Alignment

Body - Frame - Wheel - Suspension
2218 Highland Ave., Eau Claire, WI 54701
Phone (715) 832-6874

DATE OF ORDER: 10-25-04 DELIVERY DATE: 10-25-04

TIME PROMISED: 8:32-0431

PHONE NO.

WORK PHONE NO.

LABOR CHARGE

LUBRICATE

CHANGE OIL

CHANGE OIL FILTER

SHOCK WHEEL BEARINGS

MOUNT TIRES

ROTATE TIRES

BALANCE TIRES

ALIGN FRONT END

ALIGN REAR END

WARRANTY IF CHECKED

TOTAL PARTS
SUBLET REPAIRS - TOWINGRemove Broken Bolt + Tighten Nut
Set Torque

55.00

14.00

TOTAL SUBLET REPAIRS

Grease, Oil & Grease

Grease, Oil & Grease

TOTAL GAS, OIL & GREASE

TOTAL MATERIAL

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

"Any warranties on the products sold are those made by the manufacturer. The seller (above named dealership) hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products."

ESTIMATE CHARGE

Additional work authorized by:

Authorization date: 10/25/04

Phone number called: 721-10

Total amount for additional work \$: 72.10

Total amount for additional work \$: 72.10

SUBLET & TOWING

SUPPLIES

SUB TOTAL

SALES TAX

TOTAL

CUSTOMER SIGNATURE

SHOP REPRESENTATIVE SIGNATURE

Total

TOTAL

TOTAL

1. I request an estimate in writing before you begin repairs.
2. Please proceed with repairs, but call me before continuing if the price will exceed \$ _____.
3. I do not want an estimate.

Do you want the replaced parts you are entitled to? ☐ Yes ☐ No
Call when vehicle is ready
Payment will be made by: ☐ Cash ☐ Credit Card ☐ Check ☐ Yes ☐ No

Motor vehicle repair practices are regulated by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8811, Madison, WI 53708-8811.

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1997 LESABRE LIMITED SEDAN

ENGINE- 3800 SERIES II V6 W/SFI

EXTERIOR DARK CHERRY PEARL

TRANSMISSION-4 SPEED ELECTRONIC

INTERIOR DARK RUBY RED LEATHER/VNYL
55/45 SEAT W/STORAGE ARMREST



BUICK

STANDARD EQUIPMENT

Items Featured Below are included at NO EXTRA CHARGE in the Standard Vehicle Price Shown at Right

*** SAFETY & SECURITY ***

- AIR BAGS- DRIVER & PASSENGER
- BRAKES - ANTI-LOCK, POWER, FRONT DISC/REAR DRUM
- DOOR LOCKS - MEMORY
- TWILIGHT SENTINEL-HEADLAMP CNT
- KEYLESS ENTRY - REMOTE
- THEFT DETERRENT- PASS-KEY II
- SECURITY LOCKS- RR-DOOR CHILD

*** MECHANICAL ***

- STEERING COLUMN - TILT WHEEL
- SUSPENSION - DYNARIDE
- TIRES-P205/70R15 STEEL BLT WW
- WHEELS - 15" ALUMINUM (4)

*** FEATURES ***

- AIR CONDITIONING- DUAL AUTO, COMFORTEMP CLIMATE CONTROL
- AIR CONDIT.- REAR COMFORTEMP
- ANTENNA - REAR WINDOW
- CRUISE CONTROL - ELECTRONIC
- DEFOGGER, ELECTRIC-RR WINDOW

- GLASS-SOLAR RAY(R) WINDSHIELD
- MIRROR-AUTO DIM INSIDE RRVIEW
- MIRRORS- LIGHTED VISOR VANITY
- MIRRORS-POWER, OUTSIDE REMOTE
- RADIO-POWER-LOAD CASSETTE, ETR AM-FM STEREO W/SEEK/SCAN/CLK
- RECLINERS- DRIVER & PASSENGER
- SEATS-POWER 6-WAY DRIVER/PASS
- SPEAKERS - CONCERT SOUND II
- TRUNK CONVENIENCE NET
- TRUNK RELEASE-ELECTRIC REMOTE
- WINDOWS- POWER, WITH DRIVER'S "EXPRESS-DOWN" & PGR LOCKOUT
- WIPERS- 2SPEED, DELAY FEATURE

*** CONVENIENCE PLUS ***

- BATTERY - RUN DOWN PROTECTION
- LOCKING-DELAYED, LOCKOUT PROT
- LIGHTS - DELAYED ENTRY & EXIT LIGHTING & THEATER DIMMING
- WARNING TONE-IGN KEY, PARKING BRAKE, HEADLAMPS, TURN SIG ON

STANDARD VEHICLE PRICE

MANUFACTURER'S SUGGESTED RETAIL PRICE

\$25,505.00

Options Installed by Manufacturer

- PRESTIGE OPTION PACKAGE (SE) 609.00
- AUTOMATIC LEVEL CONTROL
- CORNERING LAMPS
- MIRRORS-ELECTRIC LEFT & RIGHT REMOTE (LEFT AUTOMATIC DAY/NIGHT) (BODY COLOR)
- RADIO-POWER LOADING CASSETTE & ETR AM-FM STEREO W/SEEK/SCAN AUTOMATIC TONE CONTROL & CLK W/STEERING WHEEL RADIO CNTRL
- THEFT DETERRENT SYSTEM - STARTER INTERRUPT (INCLUDES CENTRAL UNLOCKING)

PERSONAL CHOICE FEATURES

- DELAYED LOCKING
- PERIMETER LIGHTING
- SECURITY FEEDBACK
- MEMORY DOOR LOCKS

DARK RUBY RED LEATHER/VINYL 550.00

55/45 SEAT W/STORAGE ARMREST 337.00

GRAN TOURING PACKAGE- (INCLUDES

3.06 AXLE RATIO, GRAN TOURING

SUSPENSION, BLACKWALL P215/60R16

TOURING TIRES, ALUMINUM WHEELS,

LEATHER WRAPPED STEERING WHEEL

& MAGNETIC SPEED VARIABLE

ASSIST STEERING)

TRACTION CONTROL SYSTEM 175.00

50 STATE EMISSIONS NO CHARGE

ENGINE- 3800 SERIES II V6 W/SFI NO CHARGE

TRANSMISSION-4 SPEED ELECTRONIC NO CHARGE

CONTROL AUTOMATIC W/OVERDRIVE

STRIPE- BODY SIDE - GOLD NO CHARGE

TOTAL OPTIONS 1,671.00

CITY MPG

19

HIGHWAY MPG

30



ACTUAL MILEAGE WILL VARY WITH OPTIONS, DRIVING CONDITIONS, DRIVING HABITS AND VEHICLE'S CONDITION. RESULTS REPORTED TO EPA INDICATE THAT THE MAJORITY OF VEHICLES WITH THESE ESTIMATES WILL ACHIEVE BETWEEN

16 AND 20 MPG IN THE CITY AND BETWEEN

24 AND 30 MPG ON THE HIGHWAY.

1997 LESABRE
3.8 LITER V6 ENGINE
FUEL INJECTION, AUTOMATIC
4 SPD ELECTRONIC TRANS
CATALYST, FEEDBACK FUEL SYSTEM

FOR COMPARISON, SEE EPA

ALL NEW 1997 LESABRE

LESABRE LIMITED SEDAN

AS SHOWN

WITH STANDARD EQUIPMENT

AND OPTIONS

TO EPA

FOR MORE INFORMATION, SEE

YOUR DEALER

OR VISIT US AT

WWW.BUICK.COM

ESTIMATED ANNUAL FUEL COST: \$1,115

TOTAL VEHICLE & OPTIONS \$27,176.00

DESTINATION CHARGE 590.00

TOTAL VEHICLE PRICE* \$27,766.00

VEHICLE TO WHOM DELIVERED GENERAL MOTORS CORP AND SUBSIDIARIES
400 S BROADWAY MC 6446
PONTIAC MI 48341

FINAL ASSEMBLY PLANT, MI USA

VIN 1G4HR52K4VH449433

ORDER NO 3445H
MODEL NO 4HR52
SALES CODE
DEALER NO 79-219

This label has been applied pursuant to Federal law—Do not remove prior to delivery to the ultimate purchaser. *Includes Manufacturer's Recommended Pre-Delivery Service. Does not include dealer installed options and accessories, local taxes or license fees. PART NO. 10282716 ©1996 General Motors Corporation

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