



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

294

Date Received

02-FEB-2001

Od_or

rt_dt

pd_rt

ip_ltr

Reference No.

879669

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2MELM75W9RX627090	MERCURY	GRAND MARQUI	1994	

Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/CCL) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02615000	Part Name(s) WHEELS:LUGS:NUTS:BOLTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) 80 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

NUTS AND BOLTS THAT ATTACH REAR BRAKE ADAPTER TO AXLE HOUSING CAME LOOSE. A RECALL HAS BEEN ISSUED ON VEHICLE MAKE AND MODEL; HOWEVER, THIS VEHICLE WAS NOT INCLUDED DUE TO VIN. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 284	
		Date Received 02-FEB-2001 OFFICE OF DEFECTS INVESTIGATION Od or _____ Model _____ Year _____ Up Ltr _____ Reference No. 879669	
OWNER INFORMATION (Type or Print)			
		672082	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Own _____		Date 02/12/01	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)		Vehicle Make	
2MELM75W9RX627090		MERCURY	
Vehicle Model		Vehicle Year	
GRAND MARQUI		1994	
Current Odometer Reading		Engine Size (CID/CC/L)	
Purchase Date		City _____ State _____ Zip Code _____	
☒ New ☐ Used		No Cylinders _____	
Dealer's Name _____		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type		Antilock Brakes	
☐ Manual ☐ Automatic		☐ Yes ☒ No	
Restraint System		Cruise Control	
☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag		☐ Motorbelt ☐ 2-Point Belt ☒ No	
Drive Train		Vehicle Type	
☐ Front ☐ Rear ☐ 4-Wheel		☐ Car ☐ Van ☐ Minivan ☐ Other	
Body Style		☐ Sport Util ☐ Truck ☐ Motorcycle	
☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02615000		Part Name(s) WHEELS: LUGS: NUTS: BOLTS	
Location		Failed Part(s)	
☐ Left ☐ Front		☐ Right ☐ Rear ☐ Original ☐ Replacement	
No of Failures		Date(s) of Failure(s) _____ Mileage at Failure(s) 80 Vehicle Speed at Failure(s) _____	
Failed Part(s) Available?		NHTSA Previously Contacted?	
☐ Yes ☐ No		☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash		Fire	
☐ Yes ☒ No		☐ Yes ☒ No	
Number of Persons injured		Number of Fatalities	
Estimated Property Damage		Reported to Police	
☐ Yes ☒ No		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
NUTS AND BOLTS THAT ATTACH REAR BRAKE ADAPTER TO AXLE HOUSING CAME LOOSE. A RECALL HAS BEEN ISSUED ON VEHICLE MAKE AND MODEL; HOWEVER, THIS VEHICLE WAS NOT INCLUDED DUE TO VIN. *AK			
CONTINUE ON BACK IF NEEDED			
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Office of Defects Investigation

Recall Database

Called 2/2/01

Call the **Auto Safety Hotline** toll free at (888) 327-4236 to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

Report Date: January 30, 2001 01:43:50 PM

NHTSA CAMPAIGN ID Number: 94V152000
Component: BRAKES:HYDRAULIC SYSTEM
Manufacturer: FORD MOTOR COMPANY
Potential Number of Units Affected: 214000

RECALL # 94S89

Year: 1994

Make: MERCURY

Model: GRAND MARQUIS

Manufactured From: NOV 1993 To: JUL 1994

Year of Recall: '94

Type of Report: Vehicle

Summary:

VIN# 2MELM75W9RV62709

Mileage
80880
80900

V8 4.6 Trans.
Automatic

THE NUTS AND BOLTS THAT ATTACH THE REAR BRAKE ADAPTOR TO THE AXLE HOUSING FLANGE CAN LOOSEN AND EVENTUALLY SEPARATE. IF ONE OR MORE OF THE NUTS COME OFF THE BOLTS, DAMAGE TO THE PARKING BRAKE ASSEMBLY OR TO THE ANTILOCK BRAKE SYSTEM (ABS) SENSOR AND SENSOR RING (IF SO EQUIPPED) WILL OCCUR. IF ALL FOUR NUTS ON ONE END OF THE AXLE COME OFF THE BOLTS, DAMAGE TO THE BRAKE HYDRAULIC LINE OR THE PARKING BRAKE CABLE CAN OCCUR.

1994
Merc
Grand
Marquis

OCCURRENCE OF ANY OF THESE CONDITIONS CAN RESULT IN A LOSS OF BRAKING CAPABILITY AND POSSIBLE ACCIDENT.

DEALERS WILL INSPECT AND, IF NEEDED, INSTALL NEW BOLTS. IF ANY OF THE FASTENERS ARE DISCONNECTED, THE PARKING BRAKE AND ABS COMPONENTS WILL BE INSPECTED AND SERVICED.

SYSTEM: BRAKES; HYDRAULIC SYSTEM.

VEHICLE DESCRIPTION: PASSENGER CARS.

NOTE: IF YOUR VEHICLE IS PRESENTED TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND THE REMEDY IS NOT PROVIDED FREE OF CHARGE WITHIN A REASONABLE TIME OR THE REMEDY DOES NOT CORRECT THE DEFECT, PLEASE CONTACT FORD SERVICE CENTER AT 1-800-392-3673. ALSO, CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-800-424-9393.

This search returned 1 record.

[New Search](#)
[Return to Safety Problems and Issues](#)

FORD'S AUTOMOTIVE
206 1/2 SOUTH FRIENDSWOOD DR.
FRIENDSWOOD, TEXAS 77546
(281) 482-9315

PROFESSIONAL AUTOMOTIVE SERVICE - ASE CERTIFIED

REPAIR ORDER # 0014638
DATE : 01/12/2001
PAGE 1 OF 1

CUSTOMER
ADDRESS
CITY
PHONE 1
PHONE 2

VEHICLE : 1994 MERC GRAND MARQUIS
LICENSE : ~~XXXXXXXXXX~~
V.I.N. : 4J4N14W9X627090
ENGINE : V8 / 4.6 TRANS : AUTO
MILEAGE : 80880

PARTS

LABOR

QTY	PART NUMBER	DESCRIPTION	PRICE	OF TECH	DESCRIPTION	PRICE
2.00	F1VY2C2/6A	XXXXXXXXXX	10.15	BR 001 7	XXXXXXXXXX	24.00
4.00	EST22248AR	XXXXXXXXXX	8.76		XXXXXXXXXX	
		SUBTOTAL	18.91			
				BR 120 7	XXXXXXXXXX	78.00
					XXXXXXXXXX	
				RO 308 7	WINDOW MOTOR CHECK, RT FT, SLOW	11.20
					CHECKED AND LOOSE TRACK	
					SUBTOTAL	115.20

BRAKES

RR BRAKES 60-70% WORN

141.34
pd atm
141.34

ESTIMATE : PARTS - \$ 18.91 LABOR - \$ 115.20 SUBLET - \$ 0.00 OTHER - \$ 7.23 TOTAL - \$ 141.34

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant Ford's Automotive permission to operate the vehicle above for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that Ford's Automotive is not responsible for delay due to the unavailability of parts. Also, we are not responsible for damage or articles left in the vehicle in case of fire, theft or any other cause beyond our control.

LABOR : \$ 115.20
PARTS : \$ 18.91
SUBLET : \$ 0.00
SUPPLIES : \$ 5.76
SUBTOTAL : \$ 139.87
TAX/FEEES : \$ 1.47
TOTAL : \$ 141.34
PAID : \$ 0.00
DUE : \$ 141.34