



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

117

Date Received

29-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

879254

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2G4WS52J6Y1029496	BUICK	CENTURY	2000	

Purchase Date ☒ New ☐ Used		Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size _____ (CID/CYL) _____ No Cylinders _____		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driveside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Util ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09500000 12410000 03200000	Part Name(s) COMMUNICATIONS:HORN ASSEMBLY INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG BRAKES:HYDRAULIC SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 5	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	03-AUG-2000 1 	Failed Part(s) Available? ☐ Yes ☐ No NHTSA previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage 	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HORN LOCATION IS DIFFICULT TO FIND AND HARD TO BLOW DUE TO AIR BAG INSTALLED ON STEERING. WHEN BACKING UP SLOWLY BRAKES MAKE A RUMP SOUND WHEN APPLIED.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

117

Date Received

FEB 20 PM 2:00
29-JAN-2001

OFFICE

DEFECTS INVESTIGATION

Od or

rt dt

bd rt

up ltr

Reference No.

879254

OWNER INFORMATION (Type or Print)

670694

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

YES

NO

In the absence of an

your name and address to the vehicle manufacturer.

Signature of Owner

Date 02/21/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)

(Located at bottom of
windshield on driver's side)

2G4WS52J6Y1329496

Vehicle Make

BUICK

Vehicle Model

CENTURY

Vehicle Year

2000

Current Odometer Reading

1817

Purchase Date

08-03-00

Dealer's Name Superior Buick-GMC Truck, Inc

Engine Size

(CID/GC/L) 3100

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City Dearborn

State Mi

Zip Code 48126

No Cylinders 6

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Min van☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

09500000

12110000

03200000

Part Name(s)

COMMUNICATIONS:HORN ASSEMBLY

INTERIOR SYSTEMS:PASSIVE RESTRAINT: AIR BAG

BRAKES:HYDRAULIC SYSTEM

Location

☐ Left☐ Front☐ Right☒ Rear

Failed Part(s):

☒ Original☐ Replacement

No of Failures

5

Date(s) of Failure(s) 03-AUG-2000

Mileage at Failure(s) 1

Vehicle Speed at Failure(s) About 15 MPH

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HORN LOCATION IS DIFFICULT TO FIND AND HARD TO BLOW DUE TO AIR BAG INSTALLED ON STEERING. WHEN BACKING UP SLOWLY BRAKES MAKE A RUMP SOUND WHEN APPLIED. *AK

The Brakes make thump noise/sound when I back up slowly or when I drive slowly and stop.

CONTINUE ON BACK IF NEEDED

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