



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

130

Date Received

26-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

879092

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make GMC	Vehicle Model PICKUP	Vehicle Year 1996	Current Odometer Reading
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CCL) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03242000 03271000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:LINES:HOSE:NON-METALLIC BRAKES:HYDRAULIC:DISC:CALIPER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) 61772 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DEFECTIVE BRAKE HOSE COLLAPSED, CAUSING RIGHT FRONT BRAKE CALIPER TO LOCK UP AND WEAR OUT. GMC HAS A REDISIGNED BRAKE HOSE WHICH DEALER REPLACED ON BOTH SIDES. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 160	
		Date Received: <u>26-JAN-2001 53</u> OFFICE: <u>DEFECTS INVESTIGATION</u>	
OWNER INFORMATION (Type or Print) 870144		Reference No. 879092	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		Work Number: Home Number:	
Signature of Owner:		Date: <u>2/7/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN): <u>1GTEK19R4TE54753</u> (Located at bottom of windshield on driver's side)		Vehicle Make: <u>GMC</u>	Vehicle Model: <u>PICKUP</u>
		Vehicle Year: <u>1996</u>	Current Odometer Reading: <u>64,000</u>
Purchase Date: <u>JUNE 96</u> ☒ New ☐ Used	Dealer's Name: <u>RINKE PONTIAC GMC CO</u> City: <u>WARREN</u> State: <u>MI</u> Zip Code: <u>48093</u>		Engine Size (CID/CC): <u>350</u> No Cylinders: <u>8</u> ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type: ☒ Manual ☐ Automatic	Antilock Brakes: ☒ Yes ☐ No	Restraint System: ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control: ☒ Yes ☐ No
Drive Train: ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type: ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style: ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: 03250000 03242000 03271000	Part Name(s): BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:LINE:HOSE:NON-METALLIC BRAKES:HYDRAULIC:DISC:CALIPER	Location: ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s): ☒ Original ☐ Replacement
No. of Failures: <u>1</u>	Date(s) of Failure(s): <u>DEC 26 2000</u> Mileage at Failure(s): <u>61772</u> Vehicle Speed at Failure(s): <u>50 MPH</u>		Failed Part(s) Available? ☐ Yes ☒ No NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: <u>NONE</u>	Number of Fatalities: <u>NONE</u>
		Estimated Property Damage: <u>NONE</u>	Reported to Police: ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
DEFECTIVE BRAKE HOSE COLLAPSED, CAUSING RIGHT FRONT BRAKE CALIPER TO LOCK UP AND WEAR OUT. GMC HAS A REDISIGNED BRAKE HOSE WHICH DEALER REPLACED ON BOTH SIDES. *AK <i>SERVICE REPAIR ORDER ATTACHED.</i> <i>ALSO, THIS APPEARS TO BE A DESIGN DEFECT AND I FEEL IT IS GM'S LIABILITY.</i>			

CONTINUE ON BACK IF NEEDED

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INVOICE



PAGE 1

3737 Lascala Blvd. at Woodmere Harvey, LA 70058
Phone (504) 347-7000

SERVICE ADVISOR: 121 KEVIN BODREAUX

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MI/AGE IN/OUT	TAG	
BLUP	96	GMC SIERRA	1GTEK'9RXTE547551		61772/61772	TBK9S	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN1996			17:24 27DEC00		0.00	CASH	27DEC2000
R.O. OPENED		READY	OPTIONS: CLR:23I009 ENG:5.7_Liter_MFI_WRN				
26DEC00		27DEC00					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CUST STATES BRAKES GRINDING AND SCREECHING AND CHATTERING						
	RAE REPAIR AS PER ESTIMATE						
	3172 GOLDMAN, DAVID LIC#: 4416						
	CCGC					210.00	210.00
	1 18035934 CALIP-REM				30.55	30.55	30.55
	CORE CHARGE C					36.00	36.00
	2 HOSE BRAKE HOSE				25.07	25.07	50.14
	2 10139097 GASKET				1.05	1.05	2.10
PARTS:	168.79	LABOR:	210.00	OTHER:	0.00	TOTAL LINE A:	378.79

61772 R/F CALIPER LOCKED UP S.G REPLACE R/F CALIPER AND BOTH FRONT BRAKE HOSES, BLEED SYSTEM, OK

B** FRONT BRAKE JOB

FBI FRONT BRAKE JOB

3172 GOLDMAN, DAVID LIC#: 4416

CCGC

1 18038503 PAD KIT

PARTS: 59.98 LABOR: 100.00 OTHER: 0.00 TOTAL LINE B: 159.98

61772 PERFORM FRONT BRAKE JOB S.G PERFORM TRUCK FRONT BRAKE JOB OK

C** BRAKE SYSTEM SERVICE INSPECTION CLEAN AND ADJUST

54G BRAKE SYSTEM SERVICE INSPECTION CLEAN AND

ADJUST

3172 GOLDMAN, DAVID LIC#: 4416

CCGC

PARTS: 0.00 LABOR: 28.95 OTHER: 0.00 TOTAL LINE C: 28.95

61772 SERVICE REAR BRAKES, OK 0.5

CUSTOMER PAY WASTE REMOVAL FOR REPAIR ORDER

5.16

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY