



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 125

Date Received

25-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

879001

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of dashboard on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTSX31F6YED36257	FORD TRUCK	F350	2000	

Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/CC/L) No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08200000	Part Name(s) ELECTRICAL SYSTEM: WIRING	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE VEHICLE WAS PARKED FOR 36 HOURS A MASSIVE ELECTRICAL SHORT OCCURRED IN ENGINE COMPARTMENT, RESULTING IN A FIRE. PLEASE GIVE ANY FURTHER DETAILS.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 125 Date Received: <u>01 FEB 16 2001</u> Date: <u>25-JAN-2001</u> Defects Date: <u>02/09/01</u>	
OWNER INFORMATION (Type or Print) [Redacted] 69962		Od or <u>6.2</u> at <u>6.2</u> od <u>6.2</u> up <u>6.2</u> It <u>6.2</u> Reference No. <u>879001</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an address to the vehicle manufacturer, Signature of Owner: [Redacted]		☒ YES ☐ NO Date: <u>02/09/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 1FT8X31F6YED38267	Vehicle Make FORD TRUCK	Vehicle Model F350	Vehicle Year 2000
		Current Odometer Reading 6,520	
Purchase Date <u>5/27/00</u>	Dealer's Name <u>McCafferty Ford</u>		Engine Size (CID/CC/L) <u>7.3L</u>
☒ New ☐ Used	City <u>Langhorne</u> State <u>PA</u> Zip Code <u>19047</u>	No Cylinders <u>8</u>	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No <u>Front Only</u>	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☒ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☒ Sport Ut ☒ Truck ☐ Motorcycle	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 08300000	Part Name(s) ELECTRICAL SYSTEM: WIRING	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>01/21/01</u> Mileage at Failure(s) <u>6,520</u> Vehicle Speed at Failure(s) <u>Parked for 36 hrs.</u>	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☒ Yes ☐ No <u>By phone</u>
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>
Estimated Property Damage <u>\$40,000. Truck</u> <u>3,000. House</u> <u>Property</u>		Reported to Police ☐ Yes ☒ No <u>Fire Dept</u>	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE VEHICLE WAS PARKED FOR 36 HOURS A MASSIVE ELECTRICAL SHORT OCCURRED IN ENGINE COMPARTMENT, RESULTING IN A FIRE. PLEASE GIVE ANY FURTHER DETAILS. <u>AK</u> <u>File Marshall felt there was a defect in truck.</u> <u>Engine, wiring, tires, and batteries caught fire and</u> <u>the Fire Company eventually extinguished the huge</u> <u>fire. Truck has been declared a total loss. Cause</u> <u>of Origin Specialists are being brought in by my</u> <u>insurance company to determine the exact cause of</u>			
CONTINUE ON BACK IF NEEDED <u>Fire Marshall came to scene</u> <u>over</u>			

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY MAIL HWY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



This fire. Fortunately this truck was not parked in our garage or barn, as we would have lost our home, born animals, and possibly our lives. We sustained some damage to the exterior of the house and some environmental damage to our gravel driveway due to melted wires, tires, hoses, fluids from the truck, etc. I had experienced no prior problems with this truck in the 3 months I owned it. Why did a vehicle suddenly burn up after being parked for 36 hours? Ford has expressed no concern whatsoever in looking at this truck or trying to help us deal with the trauma and extreme stress this has caused in our household. They won't even provide a loaner vehicle for us to use. It has been a disgrace the way Ford has treated us. This is clearly a product liability.

Fold to show Return Address (no stamp needed) (Post with tape or staple and mail)									
INFORMATION ON THE FAILURE (IF APPLICABLE)									
THE IDENTIFICATION NO.									
1	2	3	4	5	6	7	8	9	10
MANUFACTURER/TIRE NAME						SIZE			
The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									