

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 231 Date Received: 01 FEB - 5 AM 10:24-JAN-2001 DEFECTS OVER 1000 Reference No. 878895 Work Number Home Number				
OWNER INFORMATION (Type or Print) [Redacted] 669381		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized signature, NHTSA will NOT provide your name and address to the vehicle manufacturer. Signature of Owner: [Redacted] Date: 1/30/01				
VEHICLE INFORMATION						
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
JF1SF63541H719956	SUBARU TRUCK	FORESTER	2001	9001		
Purchase Date: 8/17/00 ☒ New ☐ Used	Dealer's Name: Five Star Subaru City: ORONOTA State: NY Zip Code: 13820		Engine Size (CID/CC/L): 2.5 No Cylinders: 4 ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection			
Transmission Type: ☐ Manual ☒ Automatic	Antilock Brakes: ☒ Yes ☐ No	Restraint System: ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control: ☒ Yes ☐ No	Drive Train: ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type: ☐ Car ☐ Van ☐ Minivan ☐ Other ☒ Sport Util. ☐ Truck ☐ Motorcycle	Body Style: ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick-Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION						
Component: 12111000	Part Name(s): INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT A	Location: ☒ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s): ☒ Original ☐ Replacement			
No of Failures: 1	Date(s) of Failure(s): 9/01 Mileage at Failure(s): 9001 Vehicle Speed at Failure(s): ~35 mph	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No			
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)						
Crash: ☒ Yes ☐ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: 1	Number of Fatalities: 0	Estimated Property Damage: ~8000 Reported to Police: ☒ Yes ☐ No		
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)						
WHILE TRAVELING 40 MPH ON SNOW WHILE TRYING TO SLOW DOWN CONSUMER RAN OFF ROAD. AIR BAGS DID NOT DEPLOY WITH FRONT END DAMAGE. PLEASE PROVIDE FURTHER INFORMATION. *AK Hit culvert, damaged right front frame (unibody) damaged. Driver's head hit windshield taken to hospital, suffered severe concussion, with laceration forehead. Police, EMT's and the Co Adjustor all Airbags failed.						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) IF APPLICABLE:

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED):

have deployed. USAA Inc. has elected to send an investigator to assess the vehicle + the fact that the AIRBAGS did not deploy. Seat belt did not adequately restrain the driver. USAA has ordered the vehicle not be repaired till investigation is complete.

1-30-01

★ U.S. G.P.O.: 1982 - 622-887 / 60000

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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