Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY	125
Date Received: 24-JAN-2001	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ ip_ltr ____ ____
	Reference No.: 878891

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	GMC	SUBURBAN	1996	

Purchase Date		Engine Size	
☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	(CID/CC/L _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____ ☒

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
08120000	ELECTRICAL SYSTEM:BATTERY:CABLE	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EA00013. BATTERY LEAKED ACID AND CORRODED MAIN BATTERY CABLE. PLEASE GIVE ANY FURTHER DETAILS. *AK

CONTINUE ON BACK IF NEEDED

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U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 125

Date Received
FEB 12 PM 3:25
24-JAN-2001

Od_or
rt_dl
od_rt
up_ltr

Reference No.
878891

OWNER INFORMATION (Type or Print)

[redacted] 668383

Work Numb [redacted]
Home Numbe

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owne [redacted] Date 01/31/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3GNFK16R5TG164982	~~GMC~~ CHEV	SUBURBAN	1996	35,263

Purchase Date: 08/21/1996 ☐ New ☒ Used
Dealer's Name: DYAS CHEVROLET-OLDS-CAD-CEB, INC
City: AUBURN State: AL Zip Code: 36831-3308
Engine Size (CID/CC/L): 5700cc No Cylinders: 8
☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☒ [illegible]	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☒ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
0812000	ELECTRICAL SYSTEM:BATTERY:CABLE	☐ Left ☐ Right ☒ Front ☐ Rear	☒ Origina ☐ Replacement

No of Failures: ONE
Date(s) of Failure(s): DEC 14, 2000
Mileage at Failure(s): 32518
Vehicle Speed at Failure(s): ZERO - ENG. NOT RUNNING
Failed Part(s) Available? ☒ Yes ☐ No
NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the Incident(s) Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	NONE	NONE	—	☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EA00013. BATTERY LEAKED ACID AND CORRODED MAIN BATTERY CABLE. PLEASE GIVE ANY FURTHER DETAILS. *AK

BATTERY ACID CAUSED CORROSION TO CABLE, BATTERY BOLT, SPACER; #342, 42 FOR DEALER TO REPLACE BATTERY AND DAMAGED PARTS, CLEAN CORROSION AND NEUTRALIZE ALL ACID.

CONTINUE ON BACK IF NEEDED

G164982

411260

INVOICE

PAGE 1

[redacted]

NORTHPOINT CHEVROLET
2175 Mansell Road, Alpharetta, GA 30022
(678) 461-7625
www.northpointchevy.com
SERVICE DIRECT
(678) 461-7630

SERVICE ADVISOR: 1734 TIM PHILLIPS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	TAG
BLACK	1996	CHEVROLET SUBURBAN	3GNFK16R5TG164982		32518/32518	T4647

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
15DEC1996			10:12 30NOV00			CASH	30NOV2000

R.O. OPENED	READY	OPTIONS: DLR:08460
07:12 30NOV00	16:02 30NOV00	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A CUSTOMER STATES ENGINE HAS TO B3E JUMP STARTED.			
300 ***** ELECTRICAL SYSTEM REPAIR ******			
839 CPT		158.88	158.88
1 78-6YR 19001632	95.00	95.00	95.00
1 12157093 CABLE	42.30	42.30	42.30
1 12354950 BOLT,BATT	7.50	7.50	7.50
1 12354951 SPACER -	6.00	6.00	6.00
1 80369 BATTERY CLEANER	8.82	8.82	8.82
32518 BATTERY LEAKING ACID 2.0 FOUND BATTERY LEAKING ACID. REPLACED THE BATTERY, LONG BOLT, AND CROSS-CAR CABLE. CLEAN ALL COROSION AND NEUTRALIZE ALL ACID. PERFORM CHARGING SYSTEM TEST-FOUND ALTERNATOR OUTPUT 14.4V AT 92A-DIODE GOOD.			
**********			
CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER			11.92

****
* EFFECTIVE OCT 1st OUR NEW SERVICE HOURS *
* WILL BE 7-7 M-F AND 8-3 SAT *
* AFTER HOURS DROP AVAILABLE FOR YOUR *
* CONVENIENCE NEXT TO SERVICE ENTRANCE. *
* WE APPRECIATE YOUR BUSINESS. THANK YOU. *
****

PAID
NOV 30 2000
BY MC

MISCELLANEOUS - HAZARDOUS WASTE DISPOSAL CHARGES INCLUDE THE COST OF REMOVING AND DISPOSING OF HAZARDOUS WASTE IN COMPLIANCE WITH EPA REGULATION

CUSTOMER SIGNATURE M. McGahey

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of the item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	158.88
PARTS AMOUNT	159.62
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC./HAZ. MAT. DISP.	11.92
TOTAL CHARGES	330.42
LESS INSURANCE	0.00
SALES TAX	12.00
PLEASE PAY THIS AMOUNT	342.42

CUSTOMER1 COPY