



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 125

Date Received

23-JAN-2001

Od_or _____
R_dt _____
Pd_rt _____
Ip_ltr _____

Reference No.

876842

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Located at bottom of windshield on driver's side)</small>	Vehicle Make FORD	Vehicle Model TAURUS	Vehicle Year 1995	Current Odometer Reading
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Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CCL) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
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Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12430000	Part Name(s) INTERIOR SYSTEMS:INSTRUMENT PANEL:SPEEDOMETER:ODOME	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SPEEDODOMETER DOES NOT REGISTER CORRECT SPEED WHEN VEHICLE IS DRIVEN BEYOND 40 MPH. SPEEDODOMETER BECOMES ERRATIC. PLEASE GIVE ANY FURTHER DETAILS.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

<p style="text-align: center;">DOT Auto Safety Hotline</p> <p style="text-align: center;">Vehicle Owner's Questionnaire (VOQ)</p> <p style="text-align: center;">NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline</p>	<p>FOR AGENCY USE ONLY 125</p>
	<p>Date Received: FEB 13 2001</p> <p>23-JAN-2001</p> <p>OFFICE OF DEFECTS INVESTIGATION</p>
<p>OWNER INFORMATION (Type or Print)</p> <p>_____ 669281</p>	

Do you authorize the manufacturer to provide your name and address to the vehicle manufacturer? YES NO

Signature of Owner: _____ Date: **2/2/01**

VEHICLE INFORMATION						
Vehicle Ident. No. (VIN) <small>(if located at bottom of windshield on driver's side)</small> 1FALP524SG311564	Vehicle Make FORD	Vehicle Model TAURUS	Vehicle Year 1995	Current Odometer Reading 91795		
Purchase Date 5-1-00	Dealer's Name _____		Engine Size (CID/CYL) 3.8L/4	<input type="checkbox"/> Turbo <input checked="" type="checkbox"/> Diesel <input type="checkbox"/> Gas		
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____		No. Cylinders 16	<input checked="" type="checkbox"/> Fuel Injection		
Transmission Type <input checked="" type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION			
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APPLICATION INCIDENT INFORMATION				
<small>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)</small>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage
				Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SPEEDODOMETER DOES NOT REGISTER CORRECT SPEED WHEN VEHICLE IS DRIVEN BEYOND 40 MPH. SPEEDODOMETER BECOMES ERRATIC. PLEASE GIVE ANY FURTHER DETAILS.*AK

at 45 it starts going all over the place. after 65 it stays at 85 and flops up every once and a while. I have heard this is common in Taurus and Mustangs.

CONTINUE ON BACK IF NEEDED

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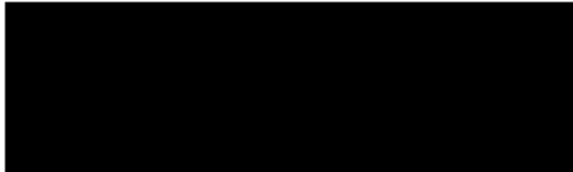


Lambert's Custom Muffler

1105 Main
Imperial, MO 63052
(314) 464-2507

POINT OF SALE INC

ORIGINAL ESTI



CUST. NO: 005235

MAKE : FORD
MODEL : TAURUS
YEAR : 95 LINN
MILES IN : 86165
LICENSE :
VIN NO :

QTY	PN	NUMBER	DESC	DESCRIPTION	REASON FOR REPLACEMENT	UNIT PRICE
1	MISC		TRANS.	RE-BUILT		1500.00
1	MISC		SPT	NEW RADIATOR		276.66
2	ANTI-F.			AND FLUIDS		9.25
1	MISC		WHR	RADIATOR		6.00
R 15 7 11: WALTER						

90 DAY WARRANTY ON ALL WORK EXCEPT EXHAUST & BRAKES, UNLESS SPECIFIED IN WRITING. LIFETIME MUFFLERS
DO NOT HAVE LIFETIME WARRANTY CERTIFICATE. ***NO REFUNDS ON CASH & CARRY ITEMS. *** ALL BRKKE LISTINGS
PAID & SHOWN LIFETIME WARRANTY. ***TWO YEAR WARRANTY ON MUFFLERS, ONE YEAR ON PIPE UNLESS SPECIFIED

CUSTOMER: *Lambert's Custom Muffler*
READ DISCLAIMER, WARRANTIES, AND AUTHORIZATION,

DISCLAIMER OF WARRANTIES - ANY WARRANTIES ON PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. LAMBERT'S CUSTOM MUFFLER, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LAMBERT'S CUSTOM MUFFLER, NEITHER ASSURES OR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THE PARTS MENTIONED HEREIN.



QualityCare

Festus

10 Main Street • Festus, MO 63028

Phone (314) 531-3393

DATE OF WORK

4642531

ADDRESS

MIKE PERRY

2004

022

DATE OF DELIVERY

06/18/01

CITY AND STATE

62106 MO

VEHICLE #

84866

COLOR

WHITE

YEAR MAKE MODEL

06 FORD TAURUS 4DR SEDAN GL

DATE OF WORK

06/06/01

VEHICLE #

1EALP62428G3315BA

FACTORY DES

DATE OF WORK

06/17/01

COURTESY

EV 38111

JOB# 1 CHARGES

LABOR

J# 1 9870536

SUB-FRAME REAR BODY HOURS: 0.00 TECH(S): 4514

WARRANTY

PERFORM RECALL 98536
SUB-FRAME REAR CORNERS BODY MOUNT REPLACEMENT
REAR BODY MOUNT SUB-FRAME SEPERATION
PERFORM RECALL PER FORDCO INSTRUCTIONS

PARTS

QTY

FP NUMBER

DESCRIPTION

UNIT PRICE

WARRANTY

1

REFL SA364 AA

SUBFRAM 276701

TOTAL PARTS

WARRANTY

0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX FOC5 JOB# 1 TOTAL

0.00

JOB# 2 CHARGES

LABOR

J# 2 0070509

CYL HEAD GASKET REPL HOURS: 0.00 TECH(S): 4514

WARRANTY

PERFORM OMP 00709
3-CYL CYLINDER HEAD GASKET INSPECTION/REPLACEMENT
FAILED GASKET
PERFORM RECALL/OMP PER FORDCO INSTRUCTIONS

PARTS

QTY

FP NUMBER

DESCRIPTION

UNIT PRICE

WARRANTY

1

ENG 40000

R12-ENG 40000

WARRANTY

1

XO-5000 OSP

MOTOR 0-600423

WARRANTY

1

PK100

FILTER

WARRANTY

1

ENG 0621 AB

FILTER 062741

WARRANTY

1

ENG 0510 AB

FLUID 0-116104

WARRANTY

1

ENG 07472 A

SENSOR 100304

WARRANTY

1

ENG 44C

SPARK P 001504

WARRANTY

1

KT 2-00A

FLUID A-013014

WARRANTY

TOTAL PARTS

0.00

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX FOC5 JOB# 2 TOTAL

0.00



Lambert's Custom Muffler

1105 Main
Imperial, MO 63052
(314) 464-2507

POINT OF SALE IN

ORIGINAL EST



MAKE : FORD
MODEL : TAURUS
YEAR : 95 ENG 1
MILES IN : 84484
LICENSE :
VIN : 1F101

QTY	PN	DESCRIPTION	REASON FOR REPLACEMENT	UNIT PRICE
1	RISC	FRONT MOTOR MOUNT		189.79
1	RISC	REAR MOTOR MOUNT		138.00
1	MISCELLANEOUS			4.00

NO PAY WARRANTY ON ALL WORK EXCEPT EXHAUST & MUFFLERS, UNLESS SPECIFIED IN WRITING. LIFETIME WARRANTY MUST HAVE LIFETIME WARRANTY CERTIFICATE. **NO RETURNS ON CASH & CARRY ITEMS. ** ALL BRAKE LINES, TUBES & BRACKETS LIFETIME WARRANTY. **TWO YEAR WARRANTY ON MUFFLERS, ONE YEAR ON PIPES UNLESS SPECIFIED

EQUIPMENT - READ INSTRUCTIONS, WARNINGS, AND AUTHORIZED

DISCLAIMER OF WARRANTIES: ANY WARRANTIES ON PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. LAMBERT'S CUSTOM MUFFLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LAMBERT'S CUSTOM MUFFLER HEREBY DISCLAIMS ANY OTHER WARRANTIES. LAMBERT'S CUSTOM MUFFLER HEREBY DISCLAIMS ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE PARTS NAMED HEREBY.