



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 125

Date Received

22-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

878631

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7KF23681G206036	DODGE TRUCK	RAM	2001	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000 01200000 02190000	Part Name(s) SUSPENSION:INDEPENDENT FRONT STEERING:GEAR BOX SUSPENSION:INDEPENDENT FRONT TORSION BAR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE VEHICLE WAS BEING DRIVEN IT WOULD NOT GO STRAIGHT, BUT CONTINUOUSLY PULLED TO EITHER RIGHT OR LEFT WHICH HAS RESULTED IN A COLLISION. DEALER REPLACED STEERING BOX THREE TIMES, AND TRACK BAR, AND STEERING PUMP, WHICH DID NOT CORRECTED PROBLEM. PLEASE GIVE ANY FURTHER DETAILS.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 125

Date Received

22-JAN-2001

Od. br

ri. dt

od. ri

up. itr

Reference No.

878681

OWNER INFORMATION (Type or Print)

668402

Work Number

Home Number

Do you authorize NHTSA to provide a copy of this information to the manufacturer of your vehicle?
In the absence of an authorized signature, please print the name and address to the vehicle manufacturer.☐ YES☒ NO

Signature of Owner

Date 3/15/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)

Location at owner's side

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

DODGE TRUCK

RAM

2001

15,000 +

Purchase Date

Dealer's Name

Dishman Dodge

Engine Size

(CID/CC/L 5.9

☒ Turbo☒ Diesel☐ Gas☒ Fuel Injection☒ New ☒ Used

City

Spokane

State

WA

No Cylinders

6

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☐ Yes☒ 3-Point Belt☐ Motor belt☒ Yes☐ Front☐ Car☐ Sport UT☐ 2-Door☒ Automatic☒ No☒ Unversice Airbag☐ 2-Point Belt☐ No☒ Rear☐ Van☒ Truck☐ 4-Door☒ Passenger side Airbag☒ 4 Wheel☐ Minivan☐ Motorcycle☒ Stationwagon☒ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

Part Name(s)

Location

Failed Part(s)

02100000

SUSPENSION: INDEPENDENT FRONT

☐ Left☐ Right☐ Original

01200000

STEERING: GEAR BOX

☐ Front☐ Rear☐ Replacement

02150000

SUSPENSION: INDEPENDENT FRONT TORSION BAR

No of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

NHTSA Previously

Contacted?

☐ Yes ☒ No☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☒ Yes☐ No☐ Yes☒ No

\$2,000.00

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE VEHICLE WAS BEING DRIVEN IT WOULD NOT GO STRAIGHT, BUT CONTINUOUSLY PULLED TO EITHER RIGHT OR LEFT WHICH HAS RESULTED IN A COLLISION. DEALER REPLACED STEERING BOX THREE TIMES, AND TRACK BAR, AND STEERING PUMP, WHICH DID NOT CORRECTED PROBLEM. PLEASE GIVE ANY FURTHER DETAILS. AK

Dealer Replaced steering Box 2 Times
1 Original, 2 new Boxes were Installed -

CONTINUATION PAGE (IF NEEDED)

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

Official Business
Penalty for Private Use \$300

400 Seventh St., S.W.
Washington, D.C. 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

* U.S. G.P.O. 1982-622-877 / 60000

Power Steering Assist was lost when
brakes were applied.
I have driven 7 more Dodge Ram Diesel
Pickups and they are all similar. Any
correction of the steering wheel causes
an oversteer condition - And is very
dangerous - In a severe situation. It's
Fog Heavy Traffic you never know
while the front may get a small correction
to change direction & or right will result
in an immediate counter correction due to
an oversteer - you constantly steer these
To keep or maintain control - Don't look in your
mirrors at your gauges because you will be in
a different lane or off the road

NARRATIVE DESCRIPTION (CONTINUED)

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the sidewall or on either side of a blackwall tire.

TIRE IDENTIFICATION NO.		MANUFACTURER/TIRE NAME		SIZE
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)				
Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail				