



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

255

Date Received

22-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

878651

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Located at bottom of dashboard on driver's side)	Vehicle Make CHEVROLET	Vehicle Model CAPRICE	Vehicle Year 1996	Current Odometer Reading
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Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/CC/L) _____ No. Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12420000	Part Name(s) INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE CHECK LIGHT STAYS ILLUMINATED ON DASH PANEL, IT WILL NOT GO OUT. CONSUMER HAS BEEN TOLD BY GMC THAT PROBLEM CAN'T BE FOUND.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
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Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

Form Approved OMB No. 2127-0008

FOR AGENCY USE ONLY 255

Date Received

22 JAN 2001

Top or
rt dt
od rt
up ltr

Reference No.

878651

Work Num

Home Num

OWNER INFORMATION

668343

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an owner's name and address to the vehicle manufacturer.

☒ YES

☐ NO

Signature of Owner

Date 02/02/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at bottom of
windshield on driver's side)

1G1BL52W9TR183728

Vehicle Make

CHEVROLET

Vehicle Model

CAPRICE

Vehicle Year

1996

Current Odometer Reading

40,000

Purchase Date

6-16-00

Dealer's Name Gordie Boucher Lincoln Mercury

Calwest Allis State WI Zip Code 53227

Engine Size
(CID/GC/L)

4.3

No Cylinders

8

☐ Turbo
☐ Diesel
☒ Gas
☒ Fuel Injection

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☒ Yes

☒ No

Restraint System

☒ 3-Point Belt

☐ Motorbelt

☒ Driverside Airbag

☐ 2-Point Belt

☒ Passengerside Airbag

Cruise Control

☒ Yes

☒ No

Drive Train

☐ Front

☒ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Van

☐ Minivan

☐ Other

☐ Sport Utl

☐ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☒ 4-Door

☐ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

12420000

Part Name(s)

INTERIOR SYSTEMS: INSTRUMENT PANEL: GAUGE: INDICATOR

Location

☐ Left

☒ Front

☐ Right

☐ Rear

Failed Part(s)

☒ Original

☐ Replacement

No of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

See Attached notes

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes

☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

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To Whom It May Concern:

I took my automobile to Northridge Chevrolet on (6) occasions because of the check engine light. Northridge Chevrolet could not find the problem. A lawsuit is pending. I called General Motors and spoke to Paula Bonner at Chevrolet Customer Assistance Center at 1-800-222-1020 and was told by Paula Bonner that General Motors was not concerned about my check engine problem because my automobile has more than 36,000 miles. Further more getting my automobile repaired was my problem not theirs. A lawsuit will be pending ~~against~~ against General Motors as well. Below are dates and times I took my automobile to Northridge Chevrolet to be repaired.

1)	9-29-00	mileage at failure	37,101 miles
2)	10-02-00	mileage at failure	37,216 miles
3)	10-10-00	mileage at failure	37,264 miles
4)	10-18-00	mileage at failure	38,060 miles
5)	10-25-00	mileage at failure	38,095 miles
6)	11-01-00	mileage at failure	38,206 miles

6-16-00

CAR Purchased At:



Gordie Boucher
3161 S. 108th ST.
Milwaukee, WI 53227

CAR Repaired At:

Northridge Chevrolet
8711 W. Brown Deer RD
Milwaukee, WI 53224