



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 255

Date Received

19-JAN-2001

Od\_or \_\_\_\_\_  
R\_dt \_\_\_\_\_  
Pd\_rt \_\_\_\_\_  
Ip\_ltr \_\_\_\_\_

Reference No.

876587

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Located at bottom of windshield on driver's side)</small>	Vehicle Make <b>JEEP</b>	Vehicle Model <b>CHEROKEE</b>	Vehicle Year <b>1990</b>	Current Odometer Reading		
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CCL) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component <b>06251000</b>	Part Name(s) <b>FUEL:FUEL INJECTION:IDLE SPEED CONTROL UNIT</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)


Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**WHEN VEHICLE IS STARTED IT HAS A VERY HIGH IDLE, AND IT GETS STUCK IN THIS POSITION. THEIR IS RECALL 91V003 FOR THIS PROBLEM, BUT THIS VEHICLE IS NOT COVERED.\*AK**

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 <b>DOT Auto Safety Hotline</b> U.S. Department of Transportation National Highway Traffic Safety Administration		<b>Vehicle Owner's Questionnaire (VOQ)</b> NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		<b>FOR AGENCY USE ONLY</b> 255 Date Received: <u>19-JAN-2001</u> 19-JAN-2001 DEFECTS INVESTIGATION OFFICE				
<b>OWNER INFORMATION (Type or Print)</b> [Redacted] <b>868190</b>				Od. or rt. dt. ob. rt. up. hr. _____ Recall No. <b>878587</b>				
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an address to the vehicle manufacturer, Signature of Owner _____ Date <u>2/6/01</u>				Work Number _____ Home Number _____				
VEHICLE INFORMATION								
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1J4FJ78L3LL215 995</u>		Vehicle Make <b>JEEP</b>	Vehicle Model <b>CHEROKEE</b>	Vehicle Year <b>1990</b>	Current Odometer Reading <b>141,675</b>			
Purchase Date <u>6-92</u>	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CCIL) <u>4.0</u>	<input type="checkbox"/> Turbo Diesel <input checked="" type="checkbox"/> Gas Fuel Injection	No Cylinders <u>6</u>			
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	<input checked="" type="checkbox"/> Sport UK <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	Body Style: <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other <u>SUV</u>
FAILED COMPONENT(S)/PART(S) INFORMATION								
Component <b>TPS</b>	Part Name(s) <b>Throttle Position Sensor</b>		Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear		Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement			
No. of Failures	Date(s) of Failure(s) <u>Various and intermittent</u> Mileage at Failure(s) <u>from 80,000 to present</u> Vehicle Speed at Failure(s) <u>Start up</u>		Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
APPLICATION INCIDENT INFORMATION								
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)								
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)								
<b>WHEN VEHICLE IS STARTED IT HAS A VERY HIGH IDLE, AND IT GETS STUCK IN THIS POSITION. THEIR IS RECALL 91V003 FOR THIS PROBLEM, BUT THIS VEHICLE IS NOT COVERED.*AK</b>								
CONTINUE ON BACK IF NEEDED								
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# PEP BOYS

Pep Boys #240  
8400-A Springboro Pk  
Millsburg, OH 43034  
(617) 435-7198

REC #1 TRX #188172  
CASHIER #0087 01/20/01 15:15

1 COOLING SYS STOP LK. D-48087-00002	2.99 T
1 COOLING SYS STOP LK. D-48087-00002	2.99 T
1 THROTTLE SENSOR D-59086-87484 List Price: 122.48 Everyday Low Price: 69.99	69.99 T
1 TIRE BEALER D-74245-07455	4.49 T
1 MAGNUM STEEL D-78727-44028	2.99 T
1 BLACK SILICONE D-78940-81188	3.49 T

*Part cost's  
not including  
Labor*

**Computers and Control Systems: By Symptom  
Dealer Letter**

134F178L 3 LL 215495

IMPORTANT

DEALER INSTRUCTIONS

Feb 2 1990

RECALL # 301T - THROTTLE POSITION SENSOR

^ This service requirement applies only to 1989 and 1990 model year Jeep XJ (Cherokee, Wagoneer) and MJ (Comanche) vehicles equipped with a 4.0L MPI engine and automatic transmission and with vehicle build dates from May 1, 1989 through June 6, 1990.

^ Parts will be shipped and billed to involved dealers in accordance with the recently announced Recall Parts Pricing policy.

A partial quantity of throttle position sensors (TPS) will be distributed initially to all involved dealers. As this quantity will be only a portion of the total parts requirement, dealers must order additional packages as needed to support customer demand.

^ Owner notifications for this recall will be mailed in stages as sufficient parts for each stage are received. The first stage, to be mailed in March, will apply to owners of 1989 and 1990 model year vehicles built during calendar year 1989. The next stage(s) will follow in the near future.

Dennis  
429-5566

Chrysler 800 853 1403  
Lisa

## Powertrain Management: By Symptom Owner Letter

### SAFETY RECALL - THROTTLE POSITION SENSOR

Dear Jeep Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler Corporation has determined that a defect which relates to motor vehicle safety exists in some 1989 and 1990 model year Jeep Cherokee, Wagoneer and Comanche vehicles equipped with 4.0L engines and automatic transmissions. In some cases, when the engine is started, the engine idle speed may be too high. If the transmission is then placed in gear, the high idle speed could cause unexpected movement of the vehicle and result in an accident. The high idle speed condition is caused by a defective throttle position sensor.

Your Jeep, whose Vehicle Identification Number is shown on the enclosed form, is one of the affected vehicles. For this reason we ask that you arrange for service to correct the condition without delay. The service and required parts as defined in this letter will be provided free of charge.

To correct the problem, your dealer will replace the throttle position sensor. The work will take about one-half hour to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To obtain this free service:

- ^ Contact your dealer as soon as possible to schedule an appointment for the service.
- ^ Take the enclosed Owner Recall Notification Form with you at the time of your appointment and give it to your dealer. The form shows the identification number for the vehicle which requires service.

If you have any problem obtaining the needed service, please contact the Chrysler Zone Service Office in your area. (It is listed under "Service Assistance" in your Operator's Manual.) A Zone representative will arrange for prompt servicing of your vehicle.

We regret any inconvenience which this action may cause you. However, we believe that you understand our concern for motor vehicle safety, and for your continued satisfaction with our products. If your dealer fails or is unable to remedy this defect without charge within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or call the Toll Free Auto Safety Hotline at 1-800-424-9393. (Washington D.C. area residents may call 366-0123.)

Thank you for your attention to this important matter.

Sengof  
EC 4/28  
3027

OEM Part  
3300 4650

www.NHTFA.DOT.Gov