

 U.S. Department of Transportation <b>National Highway Traffic Safety Administration</b>	<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire (VOQ)</b> NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	<b>FOR AGENCY USE ONLY 25E</b>	
	Date Received  <b>18-JAN-2001</b>	Od or rt_dt _____ od_rt _____ up_itr _____	Reference No.  <b>878480</b>
<b>OWNER INFORMATION (Type or Print)</b>  <div style="background-color: black; width: 100%; height: 20px;"></div>		667897	
Work Number _____		Home Number _____	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

VEHICLE INFORMATION				
Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield on driver's side)</small>	Vehicle Mak	Vehicle Model	Vehicle Year	Current Odometer Reading
	<b>MITSUBISHI</b>	<b>MIRAGE</b>	<b>1999</b>	
Purchase Date	Dealer's Name _____		Engine Size (CID/CO/L) _____	<input type="checkbox"/> Turbo
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____		No Cylinders _____	<input type="checkbox"/> Diesel
				<input type="checkbox"/> Gas
				<input checked="" type="checkbox"/> Fuel Injectio
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motor-belt <input type="checkbox"/> 2-Point Belt	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
				Vehicle Type
				<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other
				<input type="checkbox"/> Sport Util <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle
				Body Style
				<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up <input type="checkbox"/> Truck

FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <b>06420000 12111000</b>	Part Name(s) <b>FUEL:THROTTLE LINKAGES:ACCELERATOR:RIGID INTERIOR SYSTEMS:PASSENGER RESTRAINTS:AIR BAG:FRONTA</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured <b>0</b>	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)
<b>WHILE HOLDING BRAKE PEDAL ENGINE SUDDENLY ACCELERATED INTO A POLE. THIS HAS HAPPENED TWICE. SECOND TIME A GARAGE DOOR WAS HIT. AIR BAGS DID NOT DEPLOY IN EITHER INCIDENT. *AK</b>
<small>CONTINUE ON BACK IF NEEDED</small>

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

U.S. Department of Transportation  
National Highway Traffic Safety Administration

NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

667897

Work Number

Home Number

Reference No. 878480

18-JAN-2001

Date Received

18-JAN-2001

up hr

od it

rt dt

od or

FOR AGENCY USE ONLY 255

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES  NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) JA3AY26A4XU099605

Vehicle Make MITSUBISHI

Vehicle Model MIRAGE

Vehicle Year 1999

Current Odometer Reading 88207

Purchase Date

Dealer's Name ENTREPRISE CAR SALES

Engine Size (CID/CYL) No Cylinders 4

Turbo  Diesel  Gas  Fuel Injection

New  Used

Transmission Type

Automatic  Manual

Antilock Brakes

Yes  No

Restrain System

3-Point Belt  Motorbelt

Driver's Side Airbag  2-Point Belt

Passenger Side Airbag

Cruise Control

Yes  No

Drive Train

Front  Rear  4-Wheel

Vehicle Type

Car  Van  Minivan  Other

Sport Ut  Truck  Motorcycle

Body Style

2-Door  4-Door  Stationwagon  Pick Up Truck  Other

Component 06420000 12111000

Part Name(s) FUEL:THROTTLE LINKAGES:ACCELERATOR:RIGID INTERIOR SYSTEMS:PASSENGER RESTRAINTS:AIR BAG:FRONT A Location  Left  Right  Front  Rear  Failed Part(s) Original  Replacement

No of Failures 2

Date(s) of Failure(s) 1/18/00 1/20/00 Mileage at Failure(s) 13000 Vehicle Speed at Failure(s)

Failed Part(s) Available?  Yes  No NHTSA Previously Contacted?  Yes  No

APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Fatalities 0 Estimated Property Damage Reported to Police  Yes  No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE HOLDING BRAKE PEDAL ENGINE SUDDENLY ACCELERATED INTO A POLE. THIS HAS HAPPENED TWICE. SECOND TIME A GARAGE DOOR WAS HIT. AIR BAGS DID NOT DEPLOY IN EITHER INCIDENT. AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to the questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

LOU FUSZ

# MITSUBISHI

15978 Manchester Rd. \* ELIISVILLE, MO. 63011 \* Phone (538) 394-5700



## \$50

### Tell A Friend ! (and receive \$ 50.00 dollars)

Receive a referral fee check for \$ 50.00 when you give this certificate to a friend and they purchase a vehicle from us.

Referred by: \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

CUSTOMER NO 49513	ADVISOR STANLEY R WALLACE 180	TAC NO 227	INVOICE DATE 01/30/01	INVOICE TO MCS158791
	LABOR RATE	LICENSE NO	COLOR WHITE	STOCK NO
		MILEAGE 28207	DELIVERY DATE	DELIVERY MILES
	YEAR MAKE MODEL 99/MITSUBISHI/MIRAGE		SELLING DEALER NO.	PRODUCTION DATE
	VEHICLE ID. NO. JA3AY2BA4XU039605		R. O. DATE 01/30/01	
	F. O. E. NO	P. O. NO.		
	COMMENTS			

#### LABOR & PARTS

J# 1 49NTZR-00-007 LOOSE CRANKSHAFT BLT TECH(S):182  
 MITSUBISHI MOTOR SALES OF AMERICA HAS RECALLED CERTAIN 1997-1999 MIRAGE VEHICLES FOR A POSSIBLE LOOSE CRANKSHAFT PULLEY BOLT IF THE ENGINE HAS A SERIAL NUMBER OF TE1644 OR BELOW. DEALER MUST REMOVE CRANKSHAFT PULLEY BOLT, TAP HOLE, AND INSTALL NEW LONGER BOLT. ON ENGINES WITH LATER SERIAL NUMBERS, THE BOLT MUST BE REMOVED AND REINSTALLED RECALLED BY MITSUBISHI SALES OF AMERICA. PERFORM RECALL PER BULLETIN SR-00-007. TAP HOLE AND REPLACE CRANKSHAFT PULLEY BOLT. LABOR OP #C0009AXX 0.9. REMOVE AND REINSTALL CRANKSHAFT PULLEY BOLT. LABOR OP #C0009AXX 0.5.

#### WARRANTY

**DISCLAIMER OF WARRANTIES**  
 THE SELLER, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THE VEHICLE.

A division of the Lou Fusz Automotive Network

**PONTIAC** **BUICK** **OLDSMOBILE**

(314) 595-2700

**MERCEDES** **SUBARU** **NISSAN**

(314) 994-1500

(314) 997-3400

**BUICK** **MITSUBISHI** **TOYOTA**

(836) 394-4000

(636) 394-5700

(314) 996-5404

Oldsmobile

(314) 994-1500

Dodge

(314) 986-0630

VIP

(314) 994-1100

SATURN

(314) 524-5400

(636) 928-2345

(314) 893-5200

(618) 624-6400

SH. (314) 531-1122

Ford

(636) 532-9955

CHEVROLET

(836) 397-2000

KIA

(314) 909-0099

(836) 394-4000

We Use

Castrol GTX  
 1940009 protection  
 against viscosity and  
 thermal breakdown.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	M0350191	CENTER BOLT, CRANKS	JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

TOTALS	
**** YOU WILL BE RECEIVING A C.S.I. SURVEY FROM MITSUBISHI MOTOR COMPANY WE WOULD LIKE YOU TO BE ABLE TO FILL IT OUT COMPLETELY SATISFIED IF FOR ANY REASON YOU CAN NOT PLEASE CALL YOUR SERVICE ADVISOR OR MYSELF SO WE CAN COMPLETELY SATISFY YOU.****	
TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

THANK YOU  
 RICK WORS SERVICE MANAGER

CUSTOMER SIGNATURE

**\$50**

**Tell A Friend!**

**(and receive \$ 50.00 dollars)**

Receive a referral fee check for \$ 50.00 when you give this certificate to a friend and they purchase a vehicle from us.

Referred by: \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

**LOU FUSZ**

**15878 Manchester Rd. • ELLSVILLE, MO. 65011 • PHONE (563) 394 5700**

**MITSUBISHI**



INVOICE NO.	1013001	STANLEY R WALLACE 180	LABOR RATE	128207	YEAR / MAKE / MODEL	99MITSUBISHI/VR30	VEHICLE ID. NO.	1A3AY264XND3R05	FILE NO.		COMMENTS
INVOICE DATE	01/30/01	180	128207	128207	99MITSUBISHI/VR30	99MITSUBISHI/VR30	1A3AY264XND3R05				
STOCK NO	MIC1568291	180	128207	128207	99MITSUBISHI/VR30	99MITSUBISHI/VR30	1A3AY264XND3R05				
DELIVERY DATE	01/30/01	180	128207	128207	99MITSUBISHI/VR30	99MITSUBISHI/VR30	1A3AY264XND3R05				
DELIVERY MILES		180	128207	128207	99MITSUBISHI/VR30	99MITSUBISHI/VR30	1A3AY264XND3R05				
SALES DEALER NO.		180	128207	128207	99MITSUBISHI/VR30	99MITSUBISHI/VR30	1A3AY264XND3R05				
PRODUCTION DATE		180	128207	128207	99MITSUBISHI/VR30	99MITSUBISHI/VR30	1A3AY264XND3R05				
R.O. DATE	01/30/01	180	128207	128207	99MITSUBISHI/VR30	99MITSUBISHI/VR30	1A3AY264XND3R05				

**DISCLAIMER OF WARRANTIES**

THE SELLER, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THE VEHICLE.

A DIVISION OF THE LOU FUSZ AUTOMOTIVE NETWORK

**PONTIAC**

**BUICK**

**CADILLAC**

**OLDSMOBILE**

**SAATCHI**

**TRUCKS**

(314) 995-2700

**MAZDA**

**SUBARU**

**NISSAN**

(314) 984-1500

**BUICK**

**MITSUBISHI**

**TOYOTA**

(696) 994-0000 (696) 394-5700 (314) 985-5404

**CHRYSLER**

**DODGE**

(314) 983-0630

**VIP**

**SATURN**

(314) 994-1100 (314) 524-5400 (696) 522-9855

88 (314) 591-1122 (314) 524-6400 (314) 990-5200 (696) 928-2345 (314) 524-5400

**KIA**

(696) 397-2000

**Castrol GTX**

19477777 protection against viscosity and thermal breakdown.



*We We We*

[ END OF INVOICE ]

CUSTOMER COPY

PAGE 1 OF 1

PLEASE SEE BACK FOR INFORMATION REGARDING WARRANTY AND SUPPLIES

TOTAL LABOR 0.00

TOTAL PARTS 0.00

TOTAL SUBLET 0.00

TOTAL MISC CHG 0.00

TOTAL G.O.G. 0.00

TOTAL MISC DISC 0.00

TOTAL TAX 0.00

TOTAL INVOICE \$ 0.00

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

WARRANTY

DESCRIPTION UNIT PRICE

LABOR & PARTS - # I 49M1ZSR-00-007 LOOSE CRANKSHAFT BLT (TECH(S)-182

MITSUBISHI MOTOR SALES OF AMERICA HAS RECALLED CERTAIN 1997-1999 MIRAJE VEHICLES FOR A POSSIBLE LOOSE CRANKSHAFT PULLEY BOLT. IF THE ENGINE HAS A SERIAL NUMBER OF TE1644 OR BELOW DEALER MUST REMOVE CRANKSHAFT PULLEY BOLT. TAP HOLE AND INSTALL NEW LONGER BOLT ON ENGINES WITH LATER SERIAL NUMBERS. THE BOLT MUST BE REMOVED AND REINSTALLED RECALLED BY MITSUBISHI SALES OF AMERICA PERFORM RECALL PER BULLETIN SR-00-007 TAP HOLE AND REPLACE CRANKSHAFT PULLEY BOLT LABOR OF #C0009AXX 0.9 REMOVE AND REINSTALL CRANKSHAFT PULLEY BOLT LABOR OF #C0009AXX 0.5

TOTALS:

\*\*\* YOU WILL BE RECEIVING A C.S.I. SURVEY FROM MITSUBISHI MOTOR COMPANY WE WOULD LIKE YOU TO BE ABLE TO FILL IT OUT COMPLETELY SATISFIED IF FOR ANY REASON YOU CAN NOT PLEASE CALL YOU SERVICE ADVISOR OR MYSELF SO WE CAN COMPLETELY SATISFY YOU.\*\*\*\*

THANK YOU

RICK MORS SERVICE MANAGER

CUSTOMER SIGNATURE



time: 03:18 PM

Police Co: 821217 Chris

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

# VEHICLE DAMAGE REPORT

Insurance Number: 99-03-0000

date of loss  
05-28-00

\*\*\*\*\*  
 Estimate Vehicle Info  
 Vehicle Owner: NELSON, KATIE  
 Vehicle Description: 99 MITS MIRAGE SEDAN WHITE  
 \*\*\*\*\*

## NON-ORIGINAL EQUIPMENT REPLACEMENT PARTS INFORMATION

*Whenever \*\* appears next to the description of a part which is to be replaced, this means:*

---

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE PARTS MANUFACTURER OR DISTRIBUTOR RATHER THAN BY THE MANUFACTURER OF YOUR VEHICLE.

---

STATE FARM MUTUAL INSURANCE COMPANY  
 CREVE COEUR SERVICE CENTER  
 1212 FERN RIDGE PARKWAY  
 CREVE COEUR, MO 63141-4451

CD LOG NO 288 -0

06-01-00 1:04 PM

ESTIMATE

AIM INFORMATION

CLAIM # 25-5398-97601  
 COMPANY STATE FARM  
 FAX  
 INSURE  
 CLAIM#

POLICY #  
 CLM REP/AGNT TEAM FOUR, PROCESSOR  
 WORK PHONE (888) 759-9035  
 LOSS DATE 05-28-00  
 LOSS TYPE COLLISION

SPECTION

TYPE FIELD  
 APPRAISER NAME PAUL NOONAN  
 ADDRESS  
 CITY STATE

INSP DATE 06-01-00  
 LOCATION RESIDENCE

OWNER

NELSON, KATIE  
 8244 MONROE AVE  
 ST LOUIS MO 63114-6228

WORK#  
 HOME#(314) 429-5095

REPAIR

UNKNOWN

CAR IN

VEHICLE

1999 MITSUBISHI MIRAGE DE 4 DR SEDAN  
 4CYL GASOLINE 1.5

OPTIONS

TWO-STAGE - EXTERIOR SURFACES  
 REMOTE CONTROL SIDE MIRRORS  
 AUTOMATIC TRANS

POWER WINDOWS  
 AIR CONDITIONING

BODY COLOR WHITE  
 CONDITION  
 LICENSE # 998-JCL  
 LICENSE STATE MO

MILEAGE  
 VIN JA3AY26A4XU039605  
 CODE G143  
 VEH INSP #

REMARKS:

UNABLE TO OPEN HOOD

OP CODES:

* = USER-ENTERED VALUE	E = REPLACE OEM	NG = REPLACE NAGS
EC = ** QUALITY REPL PART	EU = QLTY RECYCLED PART	EP = ** QUALITY REPL PART
TE = PARTL REPL PRICE	ET = PARTL REPL LABOR	IT = PARTIAL REPAIR
I = REPAIR	L = REFINISH	SB = SUBLET
N = ADDITIONAL OPERATION	RI = R&I ASSEMBLY	P = CHECK
RP = RELATED PRIOR	UP = UNRELATED PRIOR	

OP	GDE	MC	DESCRIPTION	MFR.PART NO.	PRICE	AJ%	HOURS	R
----	-----	----	-------------	--------------	-------	-----	-------	---

		UNIBODY-FRAME INCL SETUP REPAIR			4.0*3*
>>INCLUDES PULL TO OEM SPECS/ SS					
	0015	COVER,FRONT BUMPER	MR296315	155.17	INC 1
	0015	COVER,FRONT BUMPER	REFINISH		3.6 4
			SURFACE		2.5
			TWO-STAGE		0.5
			TWO-STAGE SETUP		0.6
P	0017	REINF,FRONT BUMPER	** QUALITY REPL P	88.00	INC 1
	0032	RETAINER,BUMPER REINF	LT MR264933	7.58	INC 1
	0007	ABSORBER,FRONT BUMPER	MR184868	49.17	2.2 1
	0020	BRKT,FRONT BUMPER MTG	LT MR184893	29.92	INC 1
	0021	BRKT,FRONT BUMPER MTG	RT MR184893	29.92	INC 1
	0028	GRILLE ASSEMBLY	MR748059	77.17	0.2 1
	0028	GRILLE ASSEMBLY	REFINISH		0.7 4
			SURFACE		0.6
			TWO-STAGE		0.1
	0059	EMBLEM,GRILLE	MR109421	14.78	0.2 1
	0973	HEADLAMPS AIM	ADDITIONAL OPERAT		0.5 1
	0055	LAMP,SIDE MARKER	LT MR296305	44.12	INC 1
	0083	PANEL,HOOD	MR208867	258.33	1.2 1
	0083	PANEL,HOOD	REFINISH		4.1 4
			SURFACE		2.6
			EDGE		1.0
			TWO-STAGE		0.5
	0088	LATCH,HOOD PANEL	MR280776	15.55	INC 1
	0089	SUPT,HOOD LOCK VERT	MR208731	15.55	INC 1
	0089	SUPT,HOOD LOCK VERT	REFINISH		0.2 4
			SURFACE		0.2
	0084	HINGE,HOOD PANEL	LT MB866525	20.89	0.2 1
	0084	HINGE,HOOD PANEL	LT REFINISH		0.3 4
			SURFACE		0.3
	0085	HINGE,HOOD PANEL	RT MB866526	20.89	0.2 1
	0085	HINGE,HOOD PANEL	RT REFINISH		0.3 4
			SURFACE		0.3
I	0049	W/STRIP,HOOD PANEL	R&I ASSEMBLY		1
	0074 07	PANEL,RADIATOR SIDE	LT REPAIR		2.0*1
	0074	PANEL,RADIATOR SIDE	LT REFINISH		0.5 4
			SURFACE		0.5
	0075 07	PANEL,RADIATOR SIDE	RT REPAIR		1.0*1
	0075	PANEL,RADIATOR SIDE	RT REFINISH		0.3 4
			SURFACE		0.3
	0077 07	CRSMBR,RAD PNL LOWER	MR208726	103.06	4.3 1
	0077	CRSMBR,RAD PNL LOWER	REFINISH		0.2 4
			SURFACE		0.2
	0078 07	PANEL,UPPER RAD MTG	MR208714	50.37	3.6 1
	0078	PANEL,UPPER RAD MTG	REFINISH		0.2 4
			SURFACE		0.2
	0051	LABEL,RADIATOR SUPPORT	MD360470	3.58	0.1 1
	0980	A/C EVAC RECHRG & RCVR	ADDITIONAL OPERAT	15.00*	1.9 2
B	0731	CONDENSER,A/C	SUBLET	75.00*	2
	0103	FENDER,FRONT	LT REPAIR		3.0*1
	0103	FENDER,FRONT	LT REFINISH		2.2 4
			SURFACE		1.8
			TWO-STAGE		0.4

1999 MITSUBISHI MIRAGE DE 4 DR SEDAN

CLAIM # 25-5398-97601

LOG 288 -0

06-01-00 1:04 PM

0744	SHIELD, ENGINE LOWER	LT MR185645	17.92	INC 2
0974	SUSPENSION ALIGN, FRT	ADDITIONAL OPERAT		1.0 2
	CORROSION PROTECTION	** QUALITY REPL P	5.00*	0.5*1*
	HOOD DECAL	REPLACE OEM	4.23*	INC*1*

0 ITEMS

MC MESSAGE

07 STRUCTURAL PART AS IDENTIFIED BY I-CAR

AL CALCULATIONS & ENTRIES

ROSS PARTS	\$	918.20
OTHER PARTS	\$	108.00
PAINT MATERIAL	\$	277.20

ADJUSTMENTS	DISCOUNT	MARKUP	
LABOR TOTAL			\$ 1,303.40
DISCOUNT ON PARTS & MATERIAL @ 5.975%			\$ 77.88

LABOR	RATE	REPLACE HRS	REPAIR HRS		
SHET METAL	\$ 43.00	12.7	6.5	\$	825.60
MECH/ELEC	\$ 43.00		2.9	\$	124.70
FRAME	\$ 43.00		4.0	\$	172.00
REFINISH	\$ 43.00	12.6		\$	541.80
PAINT	\$ 22.00				

LABOR TOTAL	\$	1,664.10
DISCOUNT ON LABOR @		
PAINT REPAIRS	\$	75.00

PAINT		
TOTAL	\$	3,120.38
LESS: DEDUCTIBLE	\$	500.00-

TOTAL \$ 2,620.38

Y/01/01/00/00/00 CUM 01/01/00/00/00 GEOCODE: 63141 ST. LOUIS  
 ENPRO W0338 ES LOG 288 -0 06-01-00 13:23:46 REL 3.38 CD 05/00  
 COPYRIGHT, AUTOMATIC DATA PROCESSING, INC. 1999

HOURS WERE ADDED TO THIS ESTIMATE BASED ON ADP'S TWO-STAGE REFINISH  
 RATE: 20% OF REFINISH HOURS, AFTER OVERLAP, PLUS SETUP TIME FOR THE FIRST  
 PANEL, WHERE NOTED.

NOTE - REPAIRS TO THIS VEHICLE MAY REQUIRE SPECIFIC  
 EQUIPMENT AS RECOMMENDED BY THE MANUFACTURER"  
 THIS IS NOT AN AUTHORIZATION TO REPAIR. ALL SUPPLEMENTS REQUIRE PRIOR APPROVAL  
 FROM STATE FARM CLAIM REPRESENTATIVE.

