



DOT Auto Safety Hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 284

Date Received

17-JAN-2001

Ord. or

rt. dt

od. rt

up. ltr

Reference No.

878299

Work Number

Home Number

OWNER INFORMATION (Type or Print)

666955

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATIONVehicle Ident. No. (VIN) (Located at bottom of
windshield on owner's side)

1GKGK26K8RJ753977

Vehicle Make

GMC

Vehicle Model

SUBURBAN

Vehicle Year

1994

Current Odometer Reading

Purchase Date

Dealer's Name

Engine Size

(CID/CC/L)

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City State Zip Code

No. Cylinders

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport UT☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☐ Truck**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component

03350000

Part Name(s)

BRAKES: AIR: ANTILOCK SYSTEM

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s) 67

Vehicle Speed at Failure(s)

Failed Part(s)

☐ Yes ☐ No

NHTSA Previous'y

☐ Yes ☐ No**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

INTERMITTENTLY WHEN THE BRAKES ARE APPLIED THE PEDAL GOES PARTIALLY TO THE FLOOR RESULTING IN EXTENDED STOPPING. THE DEALER HAS INSPECTED THE VEHICLE AND COULD NOT DUPLICATE OR CORRECT THE PROBLEM.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline				FOR AGENCY USE ONLY 284	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		Date Received <u>17-JAN-2001</u> Office of Defects Investigation	
OWNER INFORMATION (Type or Print) <u>[Redacted]</u> 55				Reference No. <u>875299</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an <u>[Redacted]</u> your name and address to the vehicle manufacturer. Signature of Owner <u>[Redacted]</u> Date <u>01/19/01</u>				Work Num <u>[Redacted]</u> Home Num <u>[Redacted]</u>	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1GKGK26K8RJ753977</u>		Vehicle Make <u>GMC</u>		Vehicle Model <u>SUBURBAN</u>	
Purchase Date <u>JUNE 94</u>		Dealer's Name <u>BECKER BUICK / GMC</u>		Vehicle Year <u>1994</u>	
☒ New ☐ Used		City <u>SPOKANE</u> State <u>WA</u> Zip Code <u></u>		Engine Size (CID/GC/L) <u>350 ci</u> No Cylinders <u>8</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☒ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>03250000</u>		Part Name(s) <u>BRAKES:HYDRAULIC:ANTI-SKID SYSTEM</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No of Failures <u>SEVERAL</u>		Date(s) of Failure(s) <u>1 K 10K 67K 50K 70K</u>		Failed Part(s) Available? ☐ Yes ☒ No	
Mileage at Failure(s) <u>10, 20, 35, 30 MPH</u>		Vehicle Speed at Failure(s) <u>10, 20, 35, 30 MPH</u>		NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☒ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>1</u>	
Number of Fatalities <u>0</u>		Estimated Property Damage <u>10K?</u>		Reported to Police ☒ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
INTERMITTENTLY WHEN BRAKES ARE APPLIED PEDAL GOES PARTIALLY TO FLOOR, RESULTING IN EXTENDED STOPPING DISTANCE. DEALER HAS INSPECTED VEHICLE, AND COULD NOT DUPLICATE OR CORRECT PROBLEM. *AK <u>I CAN DUPLICATE PROBLEM. ORIGINAL SALES PERSON SAW A PROBLEM (T.A. DORSEY). THE BRAKES ARE GARBAGE! MY 1990 GM HAD BETTER BRAKES! THEY MAKE A STRANGE NOISE and ALL BREAKING ACTION STOPS-CEASES-NOTHING!</u>					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I would buy a newer, different vehicle if I could afford it. This was to be my retirement vehicle, but instead, I have a retirement nightmare!

6-8 Dealers say there is nothing wrong! 2 accidents, several red lights + stop signs have been run through, because I could not stop.

★ U.S. G.P.O.: 1962 - 023-857 / 80396

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
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IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

