

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 252	
OWNER INFORMATION (Type or Print) 666829		Date Received 16-JAN-2001	Od_or _____ Rt_dlt _____ Od_Rt _____ Up_Ltr _____ Reference No. 878268
		Work Number _____ Home Number _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____ Date ____/____/____			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) JNKNG01D2TM402732	Vehicle Mak INFINITI	Vehicle Mode Q45	Vehicle Year 1998
Current Odometer Reading 		Engine Siz (CID/CC/L) _____ No Cyl nders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Transmission Type ☐ Manual ☐ Automatic
Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Bel: ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 12310000	Part Name(s) INTERIOR SYSTEMS: SEAT TRACKS AND ANCHORS		Location: ☐ Left ☐ Right ☐ Front ☐ Rear
Failed Part(s) ☐ Original ☐ Replacement		No of Failures 0	
Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		Failed Part(s) ☐ Yes ☐ No	
NHTSA Previously ☐ Yes ☐ No		(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)	
APPLICATION INCIDENT INFORMATION			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalitie 0
Estimated Property Damag 		Reported to Polic ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER WAS INSIDE OF GARAGE AND VEHICLE WAS PARKED. HE WENT TO TURN ON VEHICLE, AND DRIVER'S SIDE SEAT FLIPPED UP, CAUSING CONSUMER TO BE TRAPPED UNTIL HIS WIFE CAME OUT TO RELEASE HIM. CONSUMER TOOK VEHICLE TO THE DEALERSHIP, MECHANIC TOLD HER THAT SEAT MODULAR MEMORY WAS ERASED FROM MEMORY BANK.*AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

FEB-5 2001 3:11

16-JAN-2001

OFFICE

SAFETY INVESTIGATION

Ord. or

st. dt

ord. n

up. ltr

Reference No.

878268

Work Number

Home Number

OWNER INFORMATION (Type or Print)

666829

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized NHTSA agent, NHTSA will use the name and address to the vehicle manufacturer.

Signature of Owner

Date 01/31/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

JKNKG01D2TM402732

Vehicle Make

INFINITI

Vehicle Model

Q45

Vehicle Year

1998

Current Odometer Reading

Purchase Date

Dealer's Name

Infiniti of Thousand Oaks

Engine Size

(CID/CC/L)

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New ☒ Used

City

Thousand Oaks

State

CA

Zip Code

91362

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Ut☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
12310000

Part Name(s)

INTERIOR SYSTEMS: SEAT TRACKS AND ANCHORS

Location

☒ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

0

Date(s) of Failure(s)

26-DEC-2000

Mileage at Failure(s)

77000

Vehicle Speed at Failure(s)

0

Failed Part(s)

Available?

☐ Yes☐ No

NHTSA Previously

Contacted?

☐ Yes☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS INSIDE OF GARAGE AND VEHICLE WAS PARKED. HE WENT TO TURN ON VEHICLE, AND DRIVER'S SIDE SEAT FLIPPED UP, CAUSING CONSUMER TO BE TRAPPED UNTIL HIS WIFE CAME OUT TO RELEASE HIM. CONSUMER TOOK VEHICLE TO THE DEALERSHIP. MECHANIC TOLD HER THAT SEAT MODULAR MEMORY WAS ERASED FROM MEMORY BANK.*AK

a major concern is, if the vehicle had been in motion when the seat modular memory erased, there could have been serious consequences such as injury or death to many people.

CONTINUE ON BACK IF NEEDED

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