

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 125

Date Received

16-JAN-2001

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

878182

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)		Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Reading
		VOLKSWAGEN	JETTA	2000	
Purchase Date	Dealer's Name _____		Engine Siz (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2 Point Bel		☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type		Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other		☐ Sport Ult ☐ Truck ☐ Motorcycle ☐ Pick Up ☐ Truck			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07000000	Part Name(s) POWER TRAIN	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	File ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN COMING TO A STOP LIGHT APPLIED THE BRAKES THE VEHICLE CONTINUED TO ACCELERATE FORWARD. DEALER STATES THAT PROBLEM OCCURRED DUE TO TWISTED AXLE. PLEASE GIVE ANY FURTHER DETAILS.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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FEB -5 PM 3:55
16-JAN-2001

OFFICE

DEFECTS INVESTIGATION

Od or

rt dt

bd rt

up_ltr

Reference No.

878182

D. OWNER INFORMATION (Type or Print)

666666

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
in the absence of _____ and address to the vehicle manufacturer.☒ YES☐ NO

Signature of Owner

Date 01/31/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3UW5C29M1YM001438	VOLKSWAGEN	JETTA	2000	17000

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
☒ New ☒ Used	City FAL RIVER State MA Zip Code	No Cylinders 4	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☒ Yes ☒ No	☒ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Util ☐ Truck ☐ Motorcycle ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
07400000 08400000 03250000	POWER TRAIN: AXLE ASSEMBLY FUEL: THROTTLE LINKAGES AND CONTROL BRAKES: HYDRAULIC: ANTI-SKID SYSTEM	☐ Left ☒ Front ☐ Right ☐ Rear	☐ Original ☒ Replacement
No of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	01/12/2001 17000 2 MPH	☒ Yes ☐ No	☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	NONE	NONE		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN COMING TO A STOP LIGHT APPLIED BRAKES AND VEHICLE CONTINUED TO ACCELERATED FORWARD. PROBLEM OCCURRED DUE TO ~~TWISTED AXLE~~ PLEASE GIVE ANY FURTHER DETAILS. ~~IN~~ CLOSE PROXIMITY OF THE BRAKE PEDAL AND THE GAS PEDAL. IT IS POSSIBLE TO DEPRESS THE BREAK PEDAL AND GAS PEDAL SIMULTANEOUSLY AND ACCELERATE WHILE TRY TO STOP. IT IS ALSO NOTED THAT THE BREAK PEDAL ~~IS~~ CAN BE

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

DEPRESSED FURTHER ~~TO~~ THAN GAS PEDAL THUS
DEPRESSING THE GAS PEDAL WHEN ONE
~~TRIES~~ TRY TO DEPRESS THE BRAKE PEDAL.
IT IS ALSO NOTED THAT THE SAME PROBLEM
HAS BEEN REPORTED ^(NATF) BY ANOTHER INDIVIDUAL
AND THE PERSON REALENDED ~~OR~~ ANOTHER
VEHICLE.

★ U.S. G.P.O. 1982-422-887/10006

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

