

 <p>DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline</p>	FOR AGENCY USE ONLY 335	
		<p>Date Received 12-JAN-2001</p>	<p>Od_or _____ rt_rft _____ od_rt _____ up_ltr _____</p>
<p>OWNER INFORMATION (Type or Print)</p> <p>[REDACTED]</p>		<p>Reference No. 878123</p>	
<p>Work Number [REDACTED]</p>		<p>Home Number [REDACTED]</p>	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION						
Vehicle Ident. No. (VIN.) <small>(If absent at bottom of windshield on driver's side)</small>	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Reading		
	DODGE TRUCK	RAM	1997			
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L)	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio		
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____		No. Cylinders _____			
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train	Vehicle Type
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other
Body Style						
<input type="checkbox"/> 2-Door <input type="checkbox"/> 4 Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up <input type="checkbox"/> Truck						

FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location	Failed Part(s)
		<input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failures 0	Date(s) of Failure(s) 01-AUG-1997 Mileage at Failure(s) 5000 Vehicle Speed at Failure(s) 0	Failed Part(s)	NHTSA Previously
		<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form.)					
Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)
<p>WHILE TRYING TO STOP AND PRESSED DOWN ON BRAKES ALL WAY TO FLOOR VEHICLE STILL WON'T STOP. *AK</p>
<p>CONTINUE ON BACK IF NEEDED</p>
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>

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OWNER INFORMATION (Type or Print)		666557		Date Received 12-JAN-2001	Od_or rt_dt od_rt up_itr
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA will not provide your name and address to the vehicle manufacturer.		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		Reference No. 878123	
Signature of Owner		Date 3/7/01		Work Number Home Number	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7HF13Y2N5699655		DODGE TRUCK	RAM	1997	47,000
Purchase Date 4-3-97	Dealer's Name GALLANAS VANDYKE DODGE		Engine Size (CID/CC/IL) 318	<input type="checkbox"/> Turbo Diesel Gas <input checked="" type="checkbox"/> Fuel Injection	No Cylinders 8
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City WATKIN	State MI	Zip Code 48093		
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag		Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front Rear <input checked="" type="checkbox"/> 4-Wheel
Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	Sport Ut. <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 63250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM FRONT TIRE KEYS WEAVING OUT		Location <input type="checkbox"/> Left <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear		Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures 10	Date(s) of Failure(s) 01-AUG-1997 Mileage at Failure(s) 5000 Vehicle Speed at Failure(s) 0		Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
CLOSE MANY TIMES					
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHILE TRYING TO STOP AND PRESSED DOWN ON BRAKES ALL WAY TO FLOOR VEHICLE STILL WON'T STOP. *AK RIGHT FRONT TIRE KEYS WEAVING OUT CANT FIND REASON WHY NO STOPPING POWER, THEY SAY BRAKING IS WITHIN SPECS. GENCIAL MOTORS ENGINEER SAID TRUCK UNSAFE FOR LOAD					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

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February 7, 2001

Kris Krueger
Office of the General Counsel
DaimlerChrysler Corporation
Warranty Department/CIMS 485-13-32
1000 Chrysler Drive
Auburn Hills, MI 48326-2766

RE: [REDACTED]
1997 Dodge 1500, VIN: 1B7HF13Y2VJ599655

Dear Mr. Krueger:

Pursuant to our recent telephone conversation, I will refrain from filing suit in an effort to resolve this matter prior to litigation upon your request. In order for you to evaluate this matter, the following is a detailed repair summary relative to Mr. [REDACTED] 1997 1500 (see enclosed copies of repair orders):

<u>Date</u>	<u>Mileage</u>	<u>Invoice #</u>	<u>Complaint</u>
03/05/98	9,446	81281	<u>DRIVEABILITY DEFECT:</u> poor brake performance
10/25/99	31,794	139660	<u>DRIVEABILITY DEFECT:</u> wearing right tire; cassette inoperative; trip odometer inoperative
02/14/00	35,911	144364	<u>DRIVEABILITY DEFECT:</u> passenger front tire keeps wearing out
03/23/00	37,245	146202	<u>DRIVEABILITY DEFECT:</u> tires wearing; front end defect
04/24/00	38,526	147574	<u>DRIVEABILITY DEFECT:</u> rotate passenger front tire with driver rear

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<u>Date</u>	<u>Mileage</u>	<u>Invoice #</u>	<u>Complaint</u>
05/01/00	38,758	147896	<u>DRIVEABILITY DEFECT</u> : put left rear tire in right front
05/03/00	38,832	148042	<u>DRIVEABILITY DEFECT</u> : change right front tire to left rear and left rear to right front
12/05/00	45,245	157733	<u>DRIVEABILITY DEFECT</u> : right front tire keeps wearing out

On April 3, 1997, Mr. Rychlik purchased the 1997 1500 from Galeana's Van Dyke Dodge. Mr. [REDACTED] has submitted the 1997 1500 for vehicle defects on at least **eight (8)** different occasions. The limited written warranty provides that DaimlerChrysler Corporation, or its authorized dealerships, will repair or replace all parts found to be defective in factory-supplied materials or workmanship. It is my client's position that Chrysler's inability to repair this vehicle after 8 attempts is a breach of its warranty and violation of the Michigan Lemon Law. As such, Mr. [REDACTED] respectfully requests that DaimlerChrysler Corporation **repurchase the 1997 1500 and pay his attorney fees and costs.**

This offer and all of its contents are for settlement purposes only.

Thank you for your time and attention. I look forward to hearing from you.

Very Truly Yours,

CONSUMER LEGAL SERVICES, P.C.


Steven S. Toth, Esq.

SST/cl

cc [REDACTED]
Encl.