

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

**FOR AGENCY USE ONLY**

151

Date Received

12-JAN-2001

Od or

rt\_dt

od\_rt

up\_tr

Reference No.

878087

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date \_\_\_/\_\_\_/\_\_\_

**VEHICLE INFORMATION**

|                                                                                                                                                                                                                                                 |                                                                        |                                                                                                                                                                                                               |                        |                                                                                                                                              |                                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)                                                                                                                                                                     |                                                                        | Vehicle Make                                                                                                                                                                                                  | Vehicle Model          | Vehicle Year                                                                                                                                 | Current Odometer Reading                                                                            |
|                                                                                                                                                                                                                                                 |                                                                        | LINCOLN                                                                                                                                                                                                       | TOWN CAR               | 1989                                                                                                                                         |                                                                                                     |
| Purchase Date                                                                                                                                                                                                                                   | Dealer's Name                                                          |                                                                                                                                                                                                               | Engine Size (CID/CC/L) | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |                                                                                                     |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used                                                                                                                                                                           | City _____ State _____ Zip Code _____                                  |                                                                                                                                                                                                               | No. Cylinders _____    |                                                                                                                                              |                                                                                                     |
| Transmission Type                                                                                                                                                                                                                               | Antilock Brakes                                                        | Restraint System                                                                                                                                                                                              |                        | Cruise Control                                                                                                                               | Drive Train                                                                                         |
| <input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                                                                                                                                                           | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag |                        | <input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No                                                                       | <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel |
| Vehicle Type                                                                                                                                                                                                                                    |                                                                        | Body Style                                                                                                                                                                                                    |                        |                                                                                                                                              |                                                                                                     |
| <input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ |                                                                        | <input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up<br><input type="checkbox"/> Truck                             |                        |                                                                                                                                              |                                                                                                     |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

|                                   |                                                                                                 |                                                                                                                                          |                                                                                             |
|-----------------------------------|-------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>06400000<br>03250000 | Part Name(s)<br>FUEL THROTTLE LINKAGES AND CONTROL<br>BRAKES:HYDRAULIC:ANTI-SKID SYSTEM         | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No. of Failures                   | Date(s) of Failure(s) _____<br>Mileage at Failure(s) _____<br>Vehicle Speed at Failure(s) _____ | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

|                                                                              |                                                                             |                           |                      |                           |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|---------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|---------------------------|-------------------------------------------------------------------------------------------|

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

AFTER TURNING IGNITION AND PUTTING VEHICLE INTO DRIVE VEHICLE TOOK OFF AND HIT A STORE WINDOW. DRIVER APPLIED BRAKES, AND VEHICLE WOULD NOT STOP. NO ONE HAS SEEN VEHICLE. \*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                   |                                                                                                                                                                                                                  |                                                                                                              |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|
|  <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire (VOQ)</b><br><b>NATIONWIDE 1-888-DASH-2-DOT</b><br><b>1-888-327-4236</b><br><b>www.nhtsa.dot.gov/hotline</b>                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                   | <b>FOR AGENCY USE ONLY 151</b>                                                                                                                                                                                   |                                                                                                              |
| U.S. Department of Transportation<br>National Highway Traffic Safety Administration                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                   | Date Received: <b>12 JAN 2001</b>                                                                                                                                                                                |                                                                                                              |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                   | Od. or rt. dt. _____<br>od. rt. _____<br>up. ltr. _____                                                                                                                                                          |                                                                                                              |
| <b>OWNER INFORMATION (Type or Print)</b><br><div style="background-color: black; width: 400px; height: 40px; margin-bottom: 5px;"></div> <div style="background-color: black; width: 100px; height: 20px; float: right; margin-top: -20px;"></div>                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                   | Reference No. <b>878087</b>                                                                                                                                                                                      |                                                                                                              |
| Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO<br>In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                   | Work Number _____<br>Home Number _____                                                                                                                                                                           |                                                                                                              |
| Signature of Owner _____ Date <b>5/15/2001</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                   |                                                                                                                                                                                                                  |                                                                                                              |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                   |                                                                                                                                                                                                                  |                                                                                                              |
| Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)<br><b>1 LNB M82 F4K Y 8191</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Vehicle Make<br><b>LINCOLN</b>                                                                                                                                                                                                    | Vehicle Model<br><b>TOWN CAR</b>                                                                                                                                                                                 | Vehicle Year<br><b>1989</b>                                                                                  |
| Current Odometer Reading<br><b>118,000</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                   |                                                                                                                                                                                                                  |                                                                                                              |
| Purchase Date <b>1989</b><br><input type="checkbox"/> New <input checked="" type="checkbox"/> Used                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Dealer's Name <b>MARGATE (New Holman)</b><br><b>LINCOLN-MERCURY</b><br>City <b>MARGATE</b> State <b>FL</b> Zip Code <b>33063</b>                                                                                                  |                                                                                                                                                                                                                  | Engine Size (CID/CC/L) _____<br>No. Cylinders <b>8</b>                                                       |
| Transmission Type<br><input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                   | Turbo <input type="checkbox"/><br>Diesel <input type="checkbox"/><br>Gas <input type="checkbox"/><br>Fuel Injection <input type="checkbox"/>                                                                     |                                                                                                              |
| Antilock Brakes<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Restraint System<br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                            | Drive Train<br><input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel |
| Vehicle Type<br><input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Ult. Truck<br><input type="checkbox"/> Van <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Minivan <input type="checkbox"/> Other _____                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                   | Body Style<br><input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____ |                                                                                                              |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                   |                                                                                                                                                                                                                  |                                                                                                              |
| Component<br><b>06400000</b><br><b>03250000</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Part Name(s)<br><b>FUEL:THROTTLE LINKAGES AND CONTROL</b><br><b>BRAKES:HYDRAULIC:ANTI-SKID SYSTEM</b>                                                                                                                             | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear                                                                         | Failed Part(s)<br><input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement          |
| No. of Failures _____                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Date(s) of Failure(s) <b>JAN 4, 2001</b><br>Mileage at Failure(s) <b>118,000</b><br>Vehicle Speed at Failure(s) <b>2</b>                                                                                                          | Failed Part(s) Available?<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                 | NHTSA Previously Contacted?<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No           |
| <b>APPLICATION INCIDENT INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                   |                                                                                                                                                                                                                  |                                                                                                              |
| (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                   |                                                                                                                                                                                                                  |                                                                                                              |
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                       | Number of Persons Injured<br><b>2</b>                                                                                                                                                                            | Number of Fatalities<br><b>0</b>                                                                             |
| Estimated Property Damage<br><b>?</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                   | Reported to Police<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                        |                                                                                                              |
| Narrative Description of Failure(s), Incident(s), Injury(ies)<br><b>AFTER TURNING IGNITION AND PUTTING VEHICLE INTO DRIVE VEHICLE TOOK OFF AND HIT A STORE WINDOW. DRIVER APPLIED BRAKES, AND VEHICLE WOULD NOT STOP. NO ONE HAS SEEN VEHICLE. *AK</b>                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                   |                                                                                                                                                                                                                  |                                                                                                              |
| CONTINUE ON BACK IF NEEDED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                   |                                                                                                                                                                                                                  |                                                                                                              |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. |                                                                                                                                                                                                                                   |                                                                                                                                                                                                                  |                                                                                                              |