

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

11-JAN-2001

Od_or

rt_dt

od_rt

up_itr

Reference No.

878056

OWNER INFORMATION (Type or Print)

868396

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
in the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.☐ YES☐ NO

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of
windshield on driver's side)

1GNEK13T01J13274

Vehicle Make

CHEVROLET TRUCK

Vehicle Model

TAHOE

Vehicle Year

2001

Current Odometer Reading

Purchase Date

Dealer's Name

Engine Siz

(CID/CC/L

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New ☒ Used

City State Zip Code

No Cylinders

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☐ Driverside Airbag ☐ 2-Point Bel☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Ult☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

13400000

Part Name(s)

STRUCTURE:DOOR ASSEMBLY

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

Date(s) of Failure(s) 21-DEC-2000

Mileage at Failure(s) 2800

Vehicle Speed at Failure(s)

Failed

Part(s)

☐ Yes ☐ No

NHTSA

Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DOORS ARE NOT EQUIPPED WITH DOOR AJAR WARNING CHIME. DEALER / MANUFACTURER NOTIFIED, AND INFORMED CONSUMER THAT THOSE VEHICLES WERE NOT MANUFACTURED WITH THAT EQUIPMENT. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 241	
		Date Received <u>11 JAN 2001</u> Reference No. <u>878066</u>	
OWNER INFORMATION (Type or Print)			
[Redacted]		866396	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of [Redacted] NOT provide your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date <u>2/28/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) [Redacted]		Vehicle Make CHEVROLET TRU	Vehicle Model TAHOE
		Vehicle Year 2001	Current Odometer Reading 4,507
Purchase Date <u>Nov. 2000</u>	Dealer's Name <u>Paramus Chevrolet</u> City <u>Paramus</u> State <u>NJ</u> Zip Code <u>07652</u>		Engine Size (CID/GC/L) _____ No Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag
		Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☒ Sport Vt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other <u>SV</u>
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 13400880	Part Name(s) STRUCTURE: DOOR ASSEMBLY		Location ☐ Left ☐ Right ☐ Front ☐ Rear
		Failed Part(s) ☐ Original ☐ Replacement	
No of Failures	Date(s) of Failure(s) <u>21-DEC-2000</u> Mileage at Failure(s) <u>2800</u> Vehicle Speed at Failure(s) <u>0-53 mph</u>		Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
		Estimated Property Damage	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
DOORS ARE NOT EQUIPPED WITH DOOR AJAR WARNING CHIME. DEALER / MANUFACTURER NOTIFIED, AND INFORMED CONSUME RTHAT THOSE VEHICLES WERE NOT MANUFACTURED WITH THAT EQUIPMENT. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK If any passenger door is ajar there is no warning. Once driver is out on the roadway or highway, driver may hear wind or noise coming from outside where door is ajar. Children in rear may be sleeping or have had to try and close door themselves. Driver must pull over on highway shoulder or roadway to close door. Very dangerous to			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

have to pull over on a highway and very dangerous to ride passengers with a door ajar. There should be a Warning light on dashboard as there is for the rear gate if it is ajar. Safety not considered.

INFORMATION ON TIRE FAILURES: (IF APPLICABLE)

0101

SIZE

NARRATIVE DESCRIPTION (CONTINUED)

The Chevy Tahoe 2001 provides a warning light if the rear gate is ajar, or if the turn signal is left on too long. Yet, there is absolutely no warning to a driver of the Tahoe that one of the four passenger doors is ajar. My young child was asleep and leaning on the ajar passenger door. If I didn't hear the wind blowing in from the ajar door, I would not have known the door was open. On two occasions, I had to pull over on the shoulder of a highway at night with trucks wizzing by to close a passenger door. If there was a warning light, I would have seen or heard the warning ^{even} before putting the car in "drive," when it would be safer to correct the problem.

1111

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

