 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 156	
	Date Received 11-JAN-2001	Od_or _____ rt_dt _____ od_rt _____ up_ltr _____	Reference No. 876000
OWNER INFORMATION (Type or Print)		Work Number _____	Home Number _____

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION				
Vehicle Ident. No. (VIN.) <small>(Located at bottom of windshield on driver's side)</small>	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Reading
1G1NE52M5XY105366	CHEVROLET	MALIBU	1999	
Purchase Date	Dealer's Name _____		Engine Siz (CID/CC) _____	<input type="checkbox"/> Turbo
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____		No Cylinders _____	<input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injecto
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
Vehicle Type		Body Style		
<input type="checkbox"/> Car <input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Van <input type="checkbox"/> Motorcyclo <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____		<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up <input type="checkbox"/> Truck		


FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
08000000 08100000 08210000	ELECTRICAL SYSTEM ELECTRICAL SYSTEM:BATTERY ELECTRICAL SYSTEM:ALTERNATOR:GENERATOR	<input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures	Date(s) of Failure(s) 01-MAR-1999 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)
ELECTRICAL SYSTEM MALFUNCTIONED, CAUSING BRAKE LIGHT TO BE INOPERATIVE/ AIR CONDITIONER TO TURN OFF/ ABS LIGHT TO COME ON AND OFF, AND VEHICLE TO STALL UNEXPECTEDLY WHICH MAY RESULT IN A CRASH. DEALER REPLACED BATTERY/ ALTERNATOR, AND ETC. TOOK TO DEALER FOR THESE PROBLEMS 13 TIMES. DEALER COULD NOT DETERMINE CAUSE. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 156 Date Received 11-JAN-2001 OFFICE OF DEFECTS INVESTIGATION Reference No. 875000			
OWNER INFORMATION (Type or Print) [Redacted] 666265		Work Number NA Home Number [Redacted]			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an owner's signature, please print name and address to the vehicle manufacturer.					
Signature of Owner [Redacted]		Date <u>1/13/01</u>			
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1G1NE52M5XY105366	Vehicle Make CHEVROLET	Vehicle Model MALIBU	Vehicle Year 1999		
		Current Odometer Reading 28,000			
Purchase Date <u>2/27/99</u>	Dealer's Name <u>MAHER Chevrolet, Inc.</u>		Engine Size (CID/CYL) <u>3.1 LITER</u>		
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City <u>St. Petersburg</u> State <u>FL</u> Zip Code <u>33713</u>		No Cylinders <u>6</u>		
<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
		Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other		
		Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 08D00000 08100000 08210000	Part Name(s) ELECTRICAL SYSTEM ELECTRICAL SYSTEM: BATTERY ELECTRICAL SYSTEM: ALTERNATOR: GENERATOR	Location <input checked="" type="checkbox"/> Left <input checked="" type="checkbox"/> Front <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement		
No of Failures 13	Date(s) of Failure(s) <u>01-MAR-1999</u> } <u>SEE BACK OF FORM</u> Mileage at Failure(s) _____ Vehicle Speed at Failure(s) <u>35, 45</u>		Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No					
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
ELECTRICAL SYSTEM MALFUNCTIONED, CAUSING BRAKE LIGHT TO BE INOPERATIVE/ AIR CONDITIONER TO TURN OFF/ ABS LIGHT TO COME-ON AND OFF, AND VEHICLE TO STALL UNEXPECTEDLY WHICH MAY RESULT IN A CRASH. DEALER REPLACED BATTERY/ ALTERNATOR, AND ETC. TOOK TO DEALER FOR THESE PROBLEMS 13 TIMES. DEALER COULD NOT DETERMINE CAUSE. PLEASE PROVIDE FURTHER INFORMATION.*AK					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 7973 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATION HIGHWAY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

* U.S. GPO: 1988-0-288-10000

5/12/99 (3839 mi.) EL. WIPPER QUILTS, GRINDS
PASS SIDE BRAKE LIGHT INOPERABLE
5/05/00 (1959 mi.) LEFT SIDE 3RD BRAKE LIGHT INOPERABLE *
LEFT SIDE TOP CR. BRAKE LIGHT OUT (MELTED) *
8/25/00 (22559 mi.) A/C CONTROL HEAD SHOOTING; RIGHT TAIL BRAKE LIGHT (MELTED)
9/08-11/00 (23446 mi.) CHARGING IND. WASH LTS. ON-COIL NOT RESTART
NO BRAKES!
9/11-9/12/00 (23110 mi.) CHARGING IND. WASH LTS. ON-CAR DIED IN HEAVY TRAFFIC.
10/03/00 (23446 mi.) BEH. TIME ADJUSTED. HARDEST CORRECTION
LEFT SIDE 3RD BRAKE LIGHT (MELTED), LEFT REAR BRAKE LIGHT
LENS ASSEMBLY BROKEN
12/29/00 (26859 mi.) DAMAGED FLOUNDER, RESISTOR, ON A/C

THE PROBLEMS WITH THIS MALIBU - BRAKE LIGHTS FAILING, WAITING
SOCKETS, SHEETS OF BLOWING PLASTIC, SHOOTING OF A/C, CAUSE ME TO
FEAR FOR THE SAFETY OF MY FAMILY, IT IS VERY DISTURBING THAT THE
CAR DIED IN HEAVY TRAFFIC THE DAY IT HAD BEEN REPAIRED? (9/11/00)
COULD THE FAILURE OF BRAKE LIGHTS INDICATE A FAULTY BRAKE PROB-
LEMS?

Field to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON THE FAILURE(S) (IF APPLICABLE)

THE IDENTIFICATION NO.									
MANUFACTURER/TIRE NAME									
SIZE									

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

DATE(S) (MILEAGE) DESCRIPTION OF ELECTRICAL DEFECT

Chevrolet Motor Division Center
P.O. Box 7047
Troy MI 48007-7047

9/20/00

On February 27, 1999 I bought (cash) a new Chevrolet Malibu LS Sedan (I.D. #: 1G1NE52M5XY 105366) from MAHER Chevrolet, Inc. at 2901 34th St. N. in St. Petersburg, Florida. Shortly thereafter, as you can see from the maintenance invoices, I began to experience problems with the vehicle. These problems, mainly electrical, have escalated until I am afraid to drive the car.

I would like to briefly list the repairs with a few comments.

- 3/15/99 Idles rough. Repaired.
- 5/12/99 Electrical System Electrical window quits, grinds. Replaced window motor.
- 5/05/00 Electrical System Brake light inoperable (left side third brake). Installed new.
Electrical System Brake light inoperable (pass side). Installed new.
- 8/25/00 Electrical System A/C cuts off (control head shorting). Replaced A/C head.
Electrical System Brake light out. (left side top center). Replaced bulb.
Electrical System Brake light out (right tail lamp socket, melted). Replaced board.
Electrical System Back up light out (left, melted). Replaced board and bulb.

My family and I had been smelling burning plastic and because of the electrical problems were fearful that the car would catch on fire.

- 9/08/00 - 9/11/00 Electrical System Charging Indicator and ABS lights warning lights came on, could not restart after stopping. Removed and replaced battery.
Electrical System A/C warm at times. Removed and replaced A/C head.
- 9/11/00 - 9/12/00 Electrical System The Charging Indicator light came on as I was driving away from the service department. As my daughter was driving it back to the service department the Charging Indicator and ABS warning lights suddenly came on and the car died in the midst of heavy St. Petersburg traffic. She had no brakes and was lucky to coast to a curb. The car had to be towed in. Replaced alternator.

My daughter and I talked to Terry Loubaugh, Maher's Customer Service Manager and requested a different used car replacement. We drive my 10-year-old grandson to school and back each day and we are afraid for him to be in this car. Mr. Loubaugh said that car dealerships never make trades like that and my problems with the car were not their responsibility. He advised that I get in touch with the manufacturer - so, I'm in touch. Mr. Loubaugh's manner was condescending and confrontational. I respectfully request that you help me out with the problems. Besides having to drive a dangerous vehicle, the inconvenience of putting it in the service department so frequently is a great disruption to our busy lives. It seems that the electrical problems cannot be fixed.

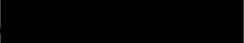
10/03/00 Electrical Sys. rear lamp cracked lens, water case.
Replaced lens, harness. 1/02/01

12/29/00 The Malibu developed a squeaking sound which required repair and replacement parts to the brakes.

- 12/29/00 Electrical System A/C only works on speeds 3 and 4. Water leaking into blower housing, damaged blower resistor. Resealed, replaced resistor.
- Electrical System Left rear outside brake light out, lens assembly light board broken. Replaced with new light assembly
- Electrical System Left side of third brake lamp out, lamp melted causing bulbs to blow, needs assembly. Assembly ordered.

Sincerely,

Telephone



note:
01/09/01
maher repaired
third brake light
assembly.

light out of
lens to check
mother drive



2901 34th St. North
ST. PETERSBURG, FLA. 33713
(813) 323-5000

STATE OF FLORIDA MERCHANT LICENSE NUMBER HW 00833

VOICE NUMBER: **CYC5340814**
 CUSTOMER NUMBER: **118704**
 LABOR RATE: **318**
 INVOICE NO.: **1142**
 MILEAGE: **838**
 VEHICLE ID NO.: **1G1NE52M5XY105386**
 F.T.E. NO.: **P.O. NO.**
 COLOR: **7131**
 BODY NO.: **7131**
 COMMENTS: **MAHER**
 DELIVERY DATE: **03/15/99**
 RETURN DATE: **02/27/99**

LABOR & PARTS: **341** COMPUTER CONTROL TEST HOURS: **341** WARRANTY
 AT 35 HPI AND UP THE CAR MISSES / IDLES ROUNG
 TRACKED AND REPAIR

COMMENTS: **DROPPED OFF BY BETTY CARLSON / 345-9136**
NOTE: IDLE QUALITY IS NORMAL AND CONSISTANT
WITH LIKE EQUIPPED UNITS

TECHNICIAN CERTIFICATION: **341** TERRY R ARNOLD ASE MASTER TECH

TOTALS: **0.00**

** THIS CHANGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR ITEMS SUCH AS MISCELLANEOUS SHOP SUPPLIES AND/OR WASTE DISPOSAL.

***** IMPORTANT *****

IF YOUR VEHICLE WAS REPAIRED UNDER YOUR NEW VEHICLE WARRANTY YOU MAY RECEIVE A CREDIT TOWARD THE PURCHASE OF A NEW VEHICLE AT THE ANY REASON YOU CANNOT GRADE US COMPLETELY SATISFIED. PLEASE CONTACT TERRY LAMBUSH OUR CUSTOMER RELATIONS MANAGER. THANK YOU. BILL PALIOVA, SERVICE MANAGER.

CASH CHANGE PAYMENT METHOD OTHER CHECK#
 VISA/MASTERCARD/AMERICAN EXPRESS RYAN

CUSTOMER SIGNATURE

TOTAL LABOR: 0.00
 TOTAL PARTS: 0.00
 TOTAL SUBJECT: 0.00
 TOTAL G.O.B: 0.00
 TOTAL MISC CHG: 0.00
 TOTAL MISC DISC: 0.00
 TOTAL TAX: 0.00
 TOTAL INVOICE \$: 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

ASC MASTER TECH



Maker AUTO INC.



2901 34th St. North
ST. PETERSBURG, FLA. 33713
(813) 373-5000

STATE OF FLORIDA REGISTRATION NUMBER 4W-20090

INVOICE NUMBER CVCS347720
CUSTOMER NUMBER 118704

ADVISOR [REDACTED] MEMBER PHONE
LABOR RATE MICHAEL S GILSKI 318 TAG NO. 1804
LICENSE NO. 3837 MILEAGE

YEAR / MAKE / MODEL 99/CHEVROLET/MALIBU/4DR LS
VEHICLE ID NO. 1G1NE52M5X1Y1D5366
F. T. E. NO. P. O. NO.

COLOR MED. DPAL RI STOCK NO. 7131
COMMENTS
OCEANVIEW MILES SERIAL NO. DEALER NO. MAHER

250 R. O. DATE 05/12/99 INVOICE DATE 05/12/99
DEPART. MILEAGE 0227/99 DELIVERY DATE 02/27/99
PRODUCTOR DATE

Supplier/Dealer charge represents distribution of profit to partially offset costs for items such as miscellaneous shop supplied and/or waste disposal.
LIMITED WARRANTY: The only warranty applying to the parts installed in accordance with this invoice is the manufacturer's warranty. The only warranty applying to the vehicle is the manufacturer's warranty. The only warranty applying to the labor is the manufacturer's warranty. The only warranty applying to the parts is the manufacturer's warranty. The only warranty applying to the vehicle is the manufacturer's warranty. The only warranty applying to the labor is the manufacturer's warranty.

LABOR & PARTS REPAIR ELEC WINDOW HOURS TECH(S): 335
1 26CVZS DRIVERS DOOR POWER WINDOW QUITS ON THE WAY UP
DRIVERS DOOR POWER WINDOW GRINDS
DIMS & REPLACED WINDOW MOTOR WARRANTY

PARTS: QTY: FP: NUMBER: DESCRIPTION: UNIT PRICE: WARRANTY
JOB # 1 1 12363371 MOTOR 10.783 JOB # 1 TOTAL PARTS 0.00
JOB # 1 TOTAL LABOR & PARTS 0.00

2 38CVZ EXT TRIM & MOLDING HOURS TECH(S): 335
SEAL AROUND OUTSIDE OF LEFT REAR TAILENS COMING LOOSE
SEAL AROUND LEFT REAR TAILENS COMING LOOSE
REMOVE LENS & REATTACH SEAL WARRANTY

PARTS: QTY: FP: NUMBER: DESCRIPTION: UNIT PRICE: WARRANTY
JOB # 2 TOTAL LABOR & PARTS 0.00
JOB # 2 TOTAL PARTS 0.00

TOTALS: TOTAL LABOR 0.00
TOTAL PARTS 0.00
TOTAL SEBELT 0.00
TOTAL G.O.B. 0.00
TOTAL MISC CHG 0.00
TOTAL MISC DISC 0.00
TOTAL TAX 0.00
TOTAL INVOICE \$ 0.00

** THIS CHARGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR ITEMS SUCH AS MISCELLANEOUS SHOP SUPPLIES AND/OR WASTE DISPOSAL. **
** IMPORTANT **
IF YOUR VEHICLE WAS REPAIRED UNDER YOUR NEW VEHICLE WARRANTY YOU MAY RECEIVE A QUESTIONNAIRE FROM GENERAL MOTORS. IF FOR ANY REASON YOU CANNOT GRAVE US COMPLETELY SATISFIED, PLEASE CONTACT TERRY LABAUGH, OUR CUSTOMER RELATIONS MANAGER. THANK YOU! BILL PALICKA, SERVICE MANAGER.

PAYMENT METHOD: CASH CHARGE CARD OTHER CHECK#
VISA/MASTERCARD/AMERICAN EXPRESS
CUSTOMER SIGNATURE

END OF INVOICE



2901 34th St. North
ST. PETERSBURG, FL 33713
(727) 323-5000

STATE OF FLORIDA REGISTRATION NUMBER MZ7-20965

INVOICE NUMBER: **CW05388471**
 CUSTOMER NUMBER: **116704**
 ELDERIDE, C. MASON

BUSINESS PHONE: [REDACTED]

TRAQ NO: **1368**
 LICENSE NO: **318**
 MESSAGE: **17959**

YEAR / MAKE / MODEL: **99/CHEVROLET/MALIBU/4DR LS**
 VEHICLE ID NO.: **1G1NEE52M5XY105368**
 F.T.E. NO.: [REDACTED] P.O. NO.: [REDACTED]

CON. OR: **MEDICAL BI** STOCK NO.: [REDACTED]

COMMENTS: [REDACTED]

REPAIR/MAKER: **MAHER**
 P.O. DATE: **05/05/00**
 PAPER/WORKER: **DELAVERY DATE 02/27/99**
 PRODUCTION DATE: [REDACTED]

Supplier/If special charge requirements description of profit to partially offset costs for items such as miscellaneous shop supplies and/or waste disposal. This invoice includes the LIMITED WARRANTY. The only warranties applying in the partial described in accordance with the estimate and/or repair order are those that may be offered by the manufacturer. The vehicle hereby accepted, including all accessories, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and notice of products or warranties under the terms of this estimate and/or repair order. Parts and labor are guaranteed to meet the parts for 12 months or 12,000 miles, whichever comes first. Some items and guarantees that we would be held to support them with the estimate will correct any problem specified on the description of the work. CUSTOMER WARRANTY DELETED. Please note that the right to hold this bill for any repairs totaling 10 or more days on the repair or the vehicle or finish described in this agreement.

LABOR & PARTS	REPAIR INT LIGHTS	HOURS:	TECH(S):	WARRANTY
J# 1 26CVZL	REPAIR INT LIGHTS	5:04	504	0.00
J# 1	LEFT SIDE OF THIRD BRAKE LIGHT INOP			
	R/R OLD BULB, INSTALLED NEW			
PARTS	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	9441956	8.991	0.00
J# 2 26CVZL	REPAIR EXT LIGHTS	5:04	504	0.00
	PASS SIDE BRAKE LIGHT INOP			
	R/R BRAKE ASSEMBLY, R/R OLD BULB, INSTALLED NEW, REASSEMBLED			
PARTS	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	9441835	8.991	0.00
J# 3 33CVZ	EXT TRIM & HOLDING	5:04	504	0.00
	REPLACE FRONT PASS DOOR EDGE			
	INSTALLED NEW DOOR GUARD			
PARTS	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	1	9441835	8.991	0.00
TOTALS: 3 TOTAL LABOR & PARTS 0.00				

** THIS CHARGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR ITEMS SUCH AS MISCELLANEOUS SHOP SUPPLIES AND/OR WASTE DISPOSAL.

*** IMPORTANT ***

IF YOUR VEHICLE WAS REPAIRED UNDER YOUR NEW VEHICLE WARRANTY YOU MAY RECEIVE A DEDUCTION FROM GENERAL MOTORS. IF FOR ANY REASON YOU CANNOT GRAB US COMPLETELY SATISFIED, PLEASE CONTACT TERRY LAUBACH, OUR CUSTOMER RELATIONS MANAGER. THANK YOU. BILL PALICCA, SERVICE MANAGER.

CASH PAYMENT METHOD OTHER CHECK#

CHARGE GPP RYAN EXPRESS

VISA/MASTERCARD/AMERICAN EXPRESS

CUSTOMER SIGNATURE: _____

PAGE 1 OF 1 CUSTOMER COPY END OF INVOICE



2901 34th St. North
ST. PETERSBURG, FL 33713
(727) 323-5000

STATE OF FLORIDA NIGHT RATIONING NUMBER 146-00858

VEHICLE NUMBER: GYCS401464
CUSTOMER NUMBER: 116704
ELDERICE CLASSNO: [REDACTED]

ADVISOR: MICHAEL S OLSKI 318
LABOR NAME: [REDACTED]

TAG NO.: 1163
MILEAGE: 22559

YEAR / MAKE / MODEL: 99/CHEVROLET/MALIBU/DR-LS
VEHICLE ID NO.: 1G1NE52M5X1105386

F.T.E. NO.: [REDACTED]

STOCK NO.: MED OPAL BI
COMMENTS:

DATE: 08/25/00
INVOICE DATE: 08/25/00
DELEVER DATE: 02/27/99

DEPT. NAME: MAHER
SALES CREW/LEAD NO.:

PRINT NUMBER:

PRODUCTION DATE:

Supplier/Disposal charge represents distribution of profit to partially offset costs for items such as engine,transmission, drive shafts and/or waste disposal.

LIMITED WARRANTY: The only warranty applying to the period included in accordance with this estimate shall be the original manufacturer's warranty. This warranty shall be void if any modification or repair is made to the vehicle. The dealer shall not be held responsible for any damage to the vehicle or its contents. The dealer shall not be held responsible for any damage to the vehicle or its contents. The dealer shall not be held responsible for any damage to the vehicle or its contents. The dealer shall not be held responsible for any damage to the vehicle or its contents.

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	HOURS	TECH(S)	UNIT PRICE	WARRANTY
J# 1 26CVZ GREEN INDICATOR LIGHT FOR SHUNT/WAVE BUTTON IN AC CONTROL ASSY FLICKERS CONTROL HEAD STARTING REPLACE A/C CONTROL HEAD	1	22626483	CONTROL	9.273		JOB # 1 TOTAL PARTS	WARRANTY 0.00
J# 2 26CVZ ELECTRICAL SYSTEM LEFT SIDE TOP CENTER BRAKE LIGHT OUT BULB BURNT OUT REPLACE BULB	1	9437173	BULB 8.991	0.20	TECH(S):395	JOB # 1 TOTAL LABOR & PARTS	WARRANTY 0.00
J# 3 26CVZ REPAIR EXT LIGHTS RT SIDE BRAKE LIGHT OUT RIGHT TAILLAMP SOCKET MELTED REPLACED BOARD	1	22622414	BOARD 2.694	0.20	TECH(S):395	JOB # 2 TOTAL LABOR & PARTS	WARRANTY 0.00
J# 4 26CVZ REPAIR INT LIGHTS LEFT BACK UP LIGHT OUT MELTED REPLACE BOARD & 1 BULB	1	9441839	BOARD 2.694 BULB 18.991	0.30	TECH(S):395	JOB # 3 TOTAL LABOR & PARTS	WARRANTY 0.00
J# 4 26CVZ REPAIR INT LIGHTS LEFT BACK UP LIGHT OUT MELTED REPLACE BOARD & 1 BULB	1	9441839	BOARD 2.694 BULB 18.991	0.30	TECH(S):395	JOB # 4 TOTAL LABOR & PARTS	WARRANTY 0.00

PARTS: QTY...FP-NUMBER...DESCRIPTION...UNIT PRICE...WARRANTY
 1 22622414 BOARD 2.694
 1 9441839 BULB 18.991
 4 TOTAL PARTS 0.00

LABOR: HOURS...TECH(S)...UNIT PRICE...WARRANTY
 9.273 395 0.00
 0.20 395 0.00
 0.20 395 0.00
 0.30 395 0.00
 4 TOTAL LABOR & PARTS 0.00



2801 34th St. North
 ST. PETERSBURG, FL 33713
 (727) 323-5000

STATE OF FLORIDA REGISTRATION NUMBER MV148855

MAKER NUMBER
 CMC5401484
 CUSTOMER NUMBER
 118704

CUSTOMER NAME
 CLORENCE EMASON

YEAR / MAKE / MODEL
 99/CHEVROLET/MALIBUORLS
 VIN
 1G1NE52M5X106366
 P. T. E. NO.
 STOCK NO.
 P.O. NO.

DEALER
 MEDICAL HL
 OCCASION
 250
 R. O. DATE
 08/25/00
 INVOICE DATE
 08/25/00
 DELIVERY DATE
 02/27/99
 PRINT NUMBER
 PRODUCTION DATE

STATUS: Original charge represents distribution of profit to partially off-set costs for items such as miscellaneous shop supplies and/or waste disposal.
 LIMITED WARRANTY: The only warranties existing in accordance with the applicable written make other are those that may be offered by the manufacturer. The maker hereby disclaims any liability for a particular purpose, and neither assumes nor authorizes any other person to assume for a warranty or connection with the sale of products or services sold under the terms of this return and repair order. Parts and labor are guaranteed on new GM parts for 12 months or 12,000 miles, whichever comes first. Seller shall not guarantee that the work performed in accordance with this invoice will correct any condition described in the description of the condition. DISCOUNTS: MAHER SHALL. Purchaser waives the right to sue or join in any dispute relating to or arising out of the repair of the vehicle or dealer described in this agreement.

TOTALS
 ** THIS CHARGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR ITEMS SUCH AS MISCELLANEOUS SHOP SUPPLIES AND/OR WASTE DISPOSAL.
 ** IMPORTANT **
 IF YOUR VEHICLE WAS REPAIRED UNDER YOUR NEW VEHICLE WARRANTY YOU MAY RECEIVE A QUESTIONNAIRE FROM GENERAL MOTORS. IF FOR ANY REASON YOU CANNOT REPLY, COMPLETELY SATISFIED PLEASE CONTACT TERRY CARROLL, GM CUSTOMER RELATIONS MANAGER, THANK YOU. BILL PALTOCK, SERVICE MANAGER.

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUPPLY	0.00
TOTAL G. U. G.	0.00
TOTAL MISC CHG	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

CASH CHARGE PAYMENT METHOD
 VISA/MASTERCARD/AMERICAN EXPRESS OTHER CHECK#

CUSTOMER SIGNATURE ***** DUPLICATE INVOICE *****



2801 34th St. North
 ST. PETERSBURG, FL 33713
 (727) 323-5000

STATE OF FLORIDA REGISTRATION NUMBER MV100985

INVOICE NUMBER: **CNC8400194**
 CUSTOMER NUMBER: **116704**
 FLORENCE E MASON
 9944 BOSTON AVE
 ST. PETERSBURG, FL 33713
 ADVISOR: [REDACTED]
 SALES: [REDACTED]
 SERVICE: [REDACTED]
 THOMAS J JANSKY 312 (LABOR RATE) (LIC. NO.) (MGR. NO.)
 3309 (LABOR RATE) (LIC. NO.) (MGR. NO.)
 23106
 YEAR MAKE / MODEL: 94CHEVROLET/MALIBU/DRS
 VEHICLE ID NO. 1G1NE62M5X1D05366
 S.T.E. NO. P.O. NO.
 COACH STOCK NO.
 MEDICAL BILL COMMENTS
 DELIVERY NOTES: **MAKER**
 R.O. DATE: **09/11/00**
 INVOICE DATE: **09/11/00**
 RECEIPT NUMBER: **02/27/99**
 PREPARATION DATE

Supplies/Disposal charge represents shipment of profit to partially offset costs for items such as ratchet/wrenches shop supplied and/or vehicle disposal.
 Limited warranties: The only warranties appearing on the parcel retained in accordance with one estimate and/or repair order are those that may be reflected by the manufacturer. The seller hereby expressly disclaims all warranties, either implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of goods or services sold under the terms of this estimate and/or repair order. Parts and labor are guaranteed on new GM parts for 12 months or 12,000 miles, whichever comes first. Seller does not guarantee that the work performed in accordance with this estimate will correct any problems specified on the description of the condition. **BUYER'S SIGNATURE: [REDACTED]**
 P.O. NO. [REDACTED]

LABOR & PARTS	DESCRIPTION	TECH(S)	UNIT PRICE	WARRANTY
JOB # 1 260VZ	BATTERY HAVING TO BE JUMP STARTED REMOVE AND REPLACE BATTERY	344		
PARTS: JOB # 1	QTY: 1	FP NUMBER: 19001528	DESCRIPTION: 75.5YR BA	JOB # 1 TOTAL PARTS
JOB # 1 TOTAL LABOR & PARTS				0.00
JOB # 2 220VZ	AIR CONDITIONING A/C GOES DOWN AT TIMES REMOVE AND REPLACE AC CONTROL HEAD	344		
PARTS: JOB # 2	QTY: 1	FP NUMBER: 22626493	DESCRIPTION: CONTROL 9 273	JOB # 2 TOTAL PARTS
JOB # 2	QTY: 1	FP NUMBER: 2862044	DESCRIPTION: REBEL 2.190	JOB # 2 TOTAL PARTS
JOB # 2 TOTAL LABOR & PARTS				0.00
JOB # 3 360VZ/MALIBU94	COURTESY TRANSPORTATION FOR 94 MODEL	312		
PARTS: JOB # 3	QTY: 1	FP NUMBER: [REDACTED]	DESCRIPTION: [REDACTED]	JOB # 3 TOTAL PARTS
JOB # 3 TOTAL LABOR & PARTS				0.00
TOTALS				0.00

** THIS CHARGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR ITEMS SUCH AS MISCELLANEOUS SHOP SUPPLIES AND/OR WASTE DISPOSAL.
 ** IMPORTANT **
 IF YOUR VEHICLE WAS REPAIRED UNDER YOUR NEW VEHICLE WARRANTY YOU MAY RECEIVE A QUESTIONNAIRE FROM GENERAL MOTORS. IF FOR ANY REASON YOU CANNOT GRAB US COMPLETELY SATISFIED PLEASE CONTACT TERRY LAUBACH, OUR CUSTOMER RELATIONS MANAGER. THANK YOU. BILL PALICKA, SERVICE MANAGER.

PAYMENT METHOD: CASH, CHARGE, VISA/MASTERCARD/AMERICAN EXPRESS, OTHER, CHECK#
 CUSTOMER SIGNATURE: _____

TOTAL LABOR: 0.00
 TOTAL PARTS: 0.00
 TOTAL SALES TAX: 0.00
 TOTAL G.S.T. 0.00
 TOTAL MISC CHG: 0.00
 TOTAL MISC DISC: 0.00
 TOTAL TAX: 0.00
 TOTAL INVOICE \$: 0.00



2901 34th St. North
 ST. PETERSBURG, FL 33713
 (727) 323-6000

STATE OF FLORIDA, REGISTRATION AND SALES TAX DIVISION

INVOICE NUMBER: **CW38403637**
 CUSTOMER ADDRESS: **116704**
 [REDACTED ADDRESS]
 THOMAS J JANSKY 312
 LICENSE NO.: [REDACTED] TITLE NO.: **3393**
 VIN: **1S1NE52M5X1105366** MAKE: **MAHAR** MODEL: **MAHER**
 99/CHEVROLET/MALIBU/4DR/LT
 F.T.E. NO.: [REDACTED] P.L. NO.: [REDACTED]
 TRUCK STOCK NO.: [REDACTED]
 COMPANY: **MEDICAL**
 DEALER NAME: **MAHER**
 N.O. DATE: **09/12/00** INVOICE DATE: **09/12/00**
 DELIVERY DATE: **02/27/99**
 REGISTRATION DATE: [REDACTED]

LABOR & PARTS	VEHICLE MAKE	VEHICLE MODEL	VEHICLE YEAR	VEHICLE TYPE	VEHICLE COLOR	VEHICLE REGISTRATION	VEHICLE LICENSE	VEHICLE TITLE	VEHICLE VIN	VEHICLE MAKE	VEHICLE MODEL	VEHICLE YEAR	VEHICLE TYPE	VEHICLE COLOR	VEHICLE REGISTRATION	VEHICLE LICENSE	VEHICLE TITLE	VEHICLE VIN	
JOB # 1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
DESCRIPTION	QUANTITY	UNIT PRICE	TOTAL	WARRANTY															
ELECTRIC SYSTEM	1	0.00	0.00	0.00															
VECH WNT CRANK TO START	1	0.00	0.00	0.00															
REMOVE AND REPLACE ALTERNATOR	1	0.00	0.00	0.00															
TOTAL LABOR & PARTS																			
WARRANTY																			
TOTAL																			

PAGE 1 OF 1 CUSTOMER COPY END OF INVOICE 18:10



Maheer MAINTENANCE INC.



2801 34th St. North
ST. PETERSBURG, FL 33713
(772) 323-5000

STATE OF FLORIDA REGISTRATION NUMBER MV40055

VOICE NUMBER
CVC5A00000
STOCK NUMBER
116704

REGISTRATION NO. 1B94
MILEAGE 23776
VIN: 1G1NE52M5X1D5366
P.O. NO.

MAHAR
10/03/80
02/27/89
10/03/80
02/27/89

MAHAR
10/03/80
02/27/89
10/03/80
02/27/89

LABOR & PARTS
#1 28CVZ ELECTRICAL SYSTEM HOURS: TECH(S): 967
R REAR LAMP FILLS WITH WATER PREV REPAIRS #395
CONDENSED THERM ASSEMBLY
HARNESSES INS WATER COMPOSITION
DIAGNOSE AND REPLACE TAILLIGHT LENS. REPLACE HARNESSES

PARTS QTY FP NUMBER DESCRIPTION UNIT PRICE WARRANTY
JOB # 1 1 22623074 (APP 2.69) 0.00 WARRANTY
JOB # 1 1 12101854 CONNECTOR 2.535 0.00

#2 39CVZK 3.000 MILE MAINT HOURS: TECH(S): 967
LUBRICATE, INSPECT DRIVE BELTS, CHANGE ENGINE OIL AND FILTER

PARTS QTY FP NUMBER DESCRIPTION UNIT PRICE WARRANTY
JOB # 2 1 3.99 0.00
JOB # 2 2 0.77 3.99
JOB # 2 5 7.80 7.80

#3 04CVZ R FRT TIRE LOOSES AIR HOURS: TECH(S): 967
SCREW IN TIRE
REPAIR RIGHT FRONT TIRE

PARTS QTY FP NUMBER DESCRIPTION UNIT PRICE WARRANTY
JOB # 2 TOTAL LABOR & PARTS 9.96
JOB # 2 TOTAL LABOR & PARTS 9.96

#4 39CVZKJ REPAIR TIRE PUNCTURE HOURS: TECH(S): 867
L FRT TIRES LOOSES AIR
NO FOREIGN MATERIAL IN TIRE
NOT ABLE TO DUPLICATE

PARTS QTY FP NUMBER DESCRIPTION UNIT PRICE WARRANTY
JOB # 3 TOTAL LABOR & PARTS 15.95
JOB # 3 TOTAL PARTS 0.00

ESTIMATE HEREBY ACKNOWLEDGES RECEIVING
CUSTOMER ORIGINAL ESTIMATE OF \$48.00 (+TAX)



2901 34th St. North
ST. PETERSBURG, FL 33713
(727) 323-5000

STATE OF FLORIDA REGISTRATION NUMBER 1W-00055

VOICE NUMBER
CVC5406008
CUSTOMER NUMBER
118704

NAME
MICHAEL S DUSKI 318
DOB DATE
LICENSE NO
TAG NO. 1894
MILEAGE 23776

ANY MAKE / MODEL
SAUCHEPREDIEMALIBUADRLS
VIN # NO. 1G1NE52M5XY1105386
T.E. NO. P.I. NO.

ITEM
MEDICAL BILL
STOCK NO.

OPERATOR NAMES
2ED MAHER
O. DATE
10/03/00
INVOICE DATE
10/03/00
PRINT NUMBER
02/27/99
PRODUCTION DATE

SELLING DEALER NO.
MAHER

Applied/Disposal charge represents distribution of profit to partially offset costs for this search as made without shop supplied and/or waste disposal in accordance with the agreed agreement. The only warranty applying to the parts included in accordance with the three under repair order may be offered by the manufacturer. The other hereby hereby distributed to vendors, other express or implied, including any implied warranty of MERCHANTABILITY in Florida for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products or services and under the terms of the agreement and/or order. Parts and labor are guaranteed on new GM parts for 12 months or 12,000 miles, whichever comes first. Seller does not guarantee that the work performed in accordance with this estimate will correct all problems specified on the description of the vehicle. MAHER MAHER OF DEBIVILLE, Dunwoody reserves the right to sell by any means including by or through out of the name of the vehicle or chassis described in this Agreement.

TOTALS

** THIS CHARGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR ITEMS SUCH AS MISCELLANEOUS SHOP SUPPLIES AND/OR WASTE DISPOSAL.

IF YOUR VEHICLE WAS REPAIRED UNDER YOUR NEW VEHICLE WARRANTY YOU MAY RECEIVE A QUESTIONNAIRE FROM GENERAL MOTORS. IF FOR ANY REASON YOU CANNOT GRADE US "COMPLETELY SATISFIED" PLEASE CONTACT TERRY LARIVIER, OUR CUSTOMER RELATIONS MANAGER. THANK YOU, BILL PALLOCA, SERVICE MANAGER

PAYMENT METHOD
CASH GUNGE GRIP RYAN OTHER CHECK#
VISA/MASTERCARD/AMERICAN EXPRESS

CUSTOMER SIGNATURE

TOTAL LABOR	19.10
TOTAL PARTS	7.80
TOTAL SUBLET	0.00
TOTAL G.O.B.	0.00
TOTAL MISC CHG	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	1.82
TOTAL INVOICE \$	27.72



Maher
MAHER AUTO PARTS INC.



2801 34th St. North
ST. PETERSBURG, FL 33719
17271 323-5000

STATE OF FLORIDA REGISTRATION NUMBER UC-00888

WORK ORDER NUMBER
CYS8A15280
CUSTOMER NUMBER
116704

LABOR RATE
318
MILEAGE
1785
YEAR / MAKE / MODEL
1981 CHEVROLET MALIBU 4DR LS

STOCK NO.
1G1NE52M5X1106386
VIN
1G1NE52M5X1106386
F.O. NO.
26858
DELIVERY DATE
12/29/00
PRODUCTION DATE
02/27/99

MAHER
12/29/00
02/27/99

LABOR & PARTS	QTY	FP NUMBER	DESCRIPTION	TECH(S)	HOURS	UNIT PRICE	WARRANTY
# 1 39CVZ07010 CONSTANT SOLEAL W/ILE DRIVING REMOVE OLD BRAKE PADS INSTALL NEW PADS AND LUBRICATE MOVING PARTS ON CALIPEERS	1	18044437	R&R FT/BRAKE PADS CONSTANT SOLEAL W/ILE DRIVING REMOVE OLD BRAKE PADS INSTALL NEW PADS AND LUBRICATE MOVING PARTS ON CALIPEERS	352	117.30	117.30	50.00
# 2 39CVZ07025A REFACE DRUM W/DO SHOE REMOVE BRAKE DRUMS REFINISH SURFACE CHECK FOR MIN THICKNESS CLEAN LUB ALL MOVING PIECES REINSTALL CX OPERATION OF BRAKES	1		REFACE DRUM W/DO SHOE REMOVE BRAKE DRUMS REFINISH SURFACE CHECK FOR MIN THICKNESS CLEAN LUB ALL MOVING PIECES REINSTALL CX OPERATION OF BRAKES	352	117.30	117.30	59.95
# 3 22CVZBL R & R BLOWER MOTOR AC FAN ONLY WORKS ON FAN SPEED 3 AND 4 WATER LEAKING INTO BLOWER HOUSING DAMAGED BLOWER RESISTOR DIAGNOSTICS R&R HOUSING AND RESEAL. REPLACE RESISTOR.	1	15369330	R & R BLOWER MOTOR AC FAN ONLY WORKS ON FAN SPEED 3 AND 4 WATER LEAKING INTO BLOWER HOUSING DAMAGED BLOWER RESISTOR DIAGNOSTICS R&R HOUSING AND RESEAL. REPLACE RESISTOR.	341	59.95	59.95	0.00
# 4 26CVZEL REPAIR EXT LIGHTS LEFT REAR OUTSIDE BRAKE LIGHT OUT LENS ASSEMBLY LIGHT BOARD BROKEN REPLACED WITH NEW LIGHT ASSEMBLY	1	22623075	REPAIR EXT LIGHTS LEFT REAR OUTSIDE BRAKE LIGHT OUT LENS ASSEMBLY LIGHT BOARD BROKEN REPLACED WITH NEW LIGHT ASSEMBLY	352	0.00	0.00	0.00
# 5 26CVZ ELECTRICAL SYSTEM LEFT SIDE OF THE FRONT BRAKE LAMP OUT NEEDS ASSEMBLY / NOT AVAILABLE	1		ELECTRICAL SYSTEM LEFT SIDE OF THE FRONT BRAKE LAMP OUT NEEDS ASSEMBLY / NOT AVAILABLE	352	0.00	0.00	0.00
TOTAL LABOR & PARTS				352	117.30	117.30	50.00



2901 34th St. North
 ST. PETERSBURG, FL 33713
 (727) 323-5000

STATE OF FLORIDA REGISTRATION NUMBER: 40-00035

INVOICE NUMBER CYCS415388	YEAR / MAKE / MODEL 98/CHEVROLET/MALIBU/4DRS	1785
CUSTOMER NUMBER 118704	LICENSE NO. 1G1NE52M5X1105368	28859
	VIN	
	PLANT NO.	
	COLOR	
	COMMENTS	
DELIVERY MARKS 250	BEHIND DEALER NO.	
R.O. DATE 122800	INVOICE DATE 122900	
PRINT NUMBER	DELIVERY DATE 022799	
	PRINT RATE	

Supplies/charges (separate distribution of parts to partially offset cost for items such as miscellaneous shop supplies and/or spare parts).

WARRANTY: The only warranty applicable to the parts included is accordance with the dealer's order. The only warranty applicable to the parts included is accordance with the dealer's order. The only warranty applicable to the parts included is accordance with the dealer's order.

LABOR & PARTS
 # 6 35CVZ FOREIGN ROAD TEST HOURS: TECH(S): 352
 WOBLE OR SHAKE WHEN SLOWING DOWN FROM X/WAY SPEEDS
 ROAD TEST AND REPORT TO MILE 0
 SEE JOB #2 / FRONT TIRES WORN OUT / OWNER ADVISED AND WILL
 LOOK INTO REPLACING ALL 4

PARTS: QTY: FP: NUMBER: DESCRIPTION: UNIT PRICE: WARRANTY
 JOB # 6 TOTAL LABOR & PARTS 0.00
 # 7-36CVZ RENTAL CT94 COURTESY RENTAL HOURS: TECH(S): 352
 COURTESY TRANSPORTATION FOR 94 MODEL - RENTAL
 ENTERPRISE RENTALS
 1 DAY RENTAL

PARTS: QTY: FP: NUMBER: DESCRIPTION: UNIT PRICE: WARRANTY
 JOB # 7 TOTAL LABOR & PARTS 0.00
 # 8-08CVZ REPLACE BRAKES HOURS: TECH(S): 352
 ROTORS WITH UPDATED ROTORS

PARTS: QTY: FP: NUMBER: DESCRIPTION: UNIT PRICE: WARRANTY
 JOB # 8 TOTAL LABOR & PARTS 0.00
 # 7 ROTOR 5: 809

SUBLET: PO# : YEND IN# : INV DATE : DESCRIPTION : TOTAL : SUBLET : WARRANTY
 JOB # 7 242863 52116 12/29/00 1 DAY RENTAL 52116 0.00
 MISC: COOF: WDS: WASTE DISPOSAL/SHOP SUPPLES** CONTROL NO: MISC: 5.00
 JOB # 4 TOTAL MISC 5.00

ESTIMATE: HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$50.00 (+TAX) APPROVED REVISED ESTIMATE (# 1) OF \$200.00 (+TAX) ON 12/28/00 AT 03:45PM BY BETTY CARLSON COMMENTS PHONE OK TO REPLACE FRONT BRAKE PADS AND RST DRUMS TECHNICIAN CERTIFICATION: TERRY R ARNOLD ASE MASTER TECH 341

PAGE 2 OF 3
 CUSTOMER COPY
 CONTINUED ON NEXT PAGE



Mahele

MAHELE INC.



2801 24th St. North
ST. PETERSBURG, FL 33713
17271 323-5000

STATE OF FLORIDA REGISTRATION NUMBER HV-40085

PRODUCT NUMBER
CYCSA15389
CUSTOMER NUMBER
116704
ELOREWICE E MASON

REGISTRATION ID NO. [REDACTED]
LANDRIE STATE [REDACTED] LICENSE NO. [REDACTED]
YEAR / MAKE / MODEL [REDACTED]
VIN/CHEVROLET/MALIBU/4DR/S
VIN/FL ID NO. **1G1NE52M5X1J05368**
P.O. NO. [REDACTED]
COLOR **MEADOWS BL** STOCK NO. [REDACTED]
COMMENTS [REDACTED]

DELIVERY MILES **250** SELLING DEALER NO. **MAHER**
R.O. DATE **12/29/00** INVOICE DATE **12/29/00**
REFRINT NUMBER [REDACTED] DELIVERY DATE **02/27/99**
PRODUCTION DATE [REDACTED]

Supplier/Disposal charge represents distribution of profit to partially offset costs for items such as miscellaneous shop supplied and/or waste disposal.

LIMITED WARRANTY: The only warranties applying to the partial included in accordance with the...
equipment...
months or 12,000 miles, whichever comes first. Seller does not guarantee that the work performed...
disposal...
disposal...
disposal...

TOTALS.....

++ THIS CHARGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR ITEMS SUCH AS MISCELLANEOUS SHOP SUPPLIES AND/OR WASTE DISPOSAL.

***** IMPORTANT *****
IF YOUR VEHICLE WAS REPAIRED UNDER YOUR NEW VEHICLE WARRANTY YOU MAY RECEIVE A QUESTIONNAIRE FROM GENERAL MOTORS. IF FOR ANY REASON YOU CANNOT SEND US "COMPLETELY SATISFIED" PLEASE CONTACT TERRY FARWING, OUR CUSTOMER RELATIONS MANAGER, THANK YOU, BILL PALICKA, SERVICE MANAGER.

PAYMENT METHOD
CASH CHARGE CHARGE OTHER CHECK#
VISA/MASTERCARD/AMERICAN EXPRESS RYAN

CUSTOMER SIGNATURE

TOTAL LABOR 109.95
TOTAL PARTS 117.30
TOTAL SUBLET 0.00
TOTAL 6.0.0 5.00
TOTAL MISC CHG 0.00
TOTAL MISC DISC 0.00
TOTAL TAX 16.26
TOTAL INVOICE \$ 248.51



Mahef

CHEVROLET INC.



2901 34th St. North
ST. PETERSBURG, FL 33713
(727) 323-5000

STATE OF FLORIDA REBATE PLAN NUMBER MV-000195

INVOICE NUMBER	CVCSA18431
CUSTOMER NUMBER	118704
FLORENCE E MASON	
YEAR / MAKE / MODEL	
PLATE NO.	1G1ME52M5XY105366
REGISTRATION NO.	1G1ME52M5XY105366
F.T.E. NO.	
OWNER	MED OPAL RI
COMMENTS	
DELIVERY MALES	250
R.O. DATE	03/09/01
REFRIT NUMBER	

LABOR & PARTS	REPAIR EXT LIGHTS	HOURS	TECH(S): 335	WARRANTY
J# 1 26CVZEL	LEFT SIDE OF THIRD BRAKE LAMP OUT / LAMP MELTED CAUSING BULBS TO BLOW			
	DIAG. REPAIR 3RD BRAKE LAMP ASSEMBLY			
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	9441956	BULB 8-991	
JOB # 1	1	22634824	LAMP 2-679	
JOB # 1 TOTAL LABOR & PARTS				0.00

IF YOUR VEHICLE WAS REPAIRED UNDER YOUR NEW VEHICLE WARRANTY YOU MAY RECEIVE A QUESTIONNAIRE FROM GENERAL MOTORS. IF FOR ANY REASON YOU CANNOT GRADE US COMPLETELY SATISFIED PLEASE CONTACT TERRY LABAUGH, OUR CUSTOMER RELATIONS MANAGER. THANK YOU, BILL PALICKA, SERVICE MANAGER.

** IMPORTANT **

*** THIS CHANGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR ITEMS SUCH AS MISCELLANEOUS SHOP SUPPLIES AND/OR WASTE DISPOSAL. ***

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL STRIKE	0.00
TOTAL TAX	0.00
TOTAL MISC CHGS	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

DRIVER		STOCK NO.	
COMMENTS			
DELIVERY MALES	250	MAHER	
R.O. DATE	03/09/01	INVOICE DATE	01/08/01
REFRIT NUMBER		DELIVERY DATE	02/27/99
		PRODUCTION DATE	

Shipping/Disposal charge represents distribution of profit to partially offset labor items such as miscellaneous shop supplied and/or waste disposal.

WARRANTY

WARRANTY

WARRANTY

WARRANTY

WARRANTY