

 DOT Auto Safety Hotline		FOR AGENCY USE ONLY 150	
U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print)		Date Received 09-JAN-2001	
665696		Od...or _____ rt_dt _____ od_rt _____ up_itr _____ Reference No. 877750	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		Work Number _____ Home Number _____	
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)		Vehicle Mak KIA	Vehicle Mode SPORTAGE
Vehicle Year 1998		Current Odometer Reading	
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Siz (CID/CC/L) _____ No Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio
Transmission Type ☐ Manual ☐ Automatic	Anti lock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Contro ☐ Yes ☒ No
Drive Tral ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 07360000 07464000	Part Name(s) POWER TRAIN TRANSFER CASE (4-WHEEL DRIVE) POWER TRAIN:AXLE ASSEMBLY:SEAL:AXLE SHAFT		Location ☐ Left ☐ Right ☐ Front ☐ Rear
Failed Part(s) ☐ Original ☐ Replacement			
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 52000 Vehicle Speed at Failure(s) _____		Failed Part(s) ☐ Yes ☐ No
NHTSA Previously ☐ Yes ☐ No			
APPLICATION INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalitie
Estimated Property Damag		Reported to Polic ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			

VEHICLE NEVER HAD 4-WHEEL DRIVE EVEN THOUGH 4- WHEEL GREEN LIGHT INDICATOR CAME ON . FAILURE WAS DUE TO FRONT SEAL THAT SHRANK. CONSUMER HAS TAKEN VEHICLE BACK TO DEALER SEVERAL TIMES TO FIX DEFECT, BUT DEFECT STILL OCCURS, PLACING CONSUMER IN DANGEROUS SITUATION. CONSUMER IS NOW ON WAITING LIST FOR A NEW PART THAT MANUFACTURER CLAIMS WILL FIX DEFECT. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.