

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 197	
OWNER INFORMATION (Type or Print) 		Date Received 09-JAN-2001	Od_or _____ rt_dt _____ od_rt _____ up_ltr _____
665690		Reference No. 877748	
		Work Number _____ Home Number _____	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 1P3ES42C6TD706692		Vehicle Make PLYMOUTH	Vehicle Model NEON	Vehicle Year 1996	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Jlt ☐ Truck ☐ Motorcycle
Body Style ☐ 2 Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021	Part Name(s) ENGINE:GASKETS:VALVE COVER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 09-JAN-2000 Mileage at Failure(s) 86000 Vehicle Speed at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAD FOUND OIL LEAK ON DRIVEWAY. THEN, HAD TAKEN VEHICLE TO DEALER FOR REPAIRS WHERE THEY FOUND OUT THAT OIL WAS COMING FROM HEAD GASKET. THEY SAID THAT THIS WAS NORMAL FOR MAKE/MODEL AND YEAR. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

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OWNER INFORMATION (Type or Print)

665690

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, you must provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 01/17/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1P3ES42C8TD706692

Vehicle Make

PLYMOUTH

Vehicle Model

NEON

Vehicle Year

1996

Current Odometer Reading

36,235

Purchase Date

JULY 1997

Dealer's Name FACTORY CAR OUTLET INC

Engine Size
(CID/CC)☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection☐ New ☒ Used

City AURORA State CO Zip Code 80012

No Cylinders 4

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
05160021

Part Name(s)

ENGINE GASKETS: VALVE COVER

HEAD GASKET

Location

☒ Left☐ Front☐ Right☒ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

0

Date(s) of Failure(s)

09-JAN-2000

APRIL 1998

Mileage at Failure(s)

86000

52000

Vehicle Speed at Failure(s)

0

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAD FOUND OIL LEAK ON DRIVEWAY. THEN, HAD TAKEN VEHICLE TO DEALER FOR REPAIRS WHERE THEY FOUND OUT THAT OIL WAS COMING FROM HEAD GASKET. THEY SAID THAT THIS WAS NORMAL FOR MAKE/MODEL AND YEAR. *AK

COLORADO CARYSAR HAS REPAIRED THIS ON 01/17/01 FOR A FLAT RATE OF \$200.00.

CONTINUE ON BACK IF NEEDED

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