

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 284 Date Received 09-JAN-2001 Od_or _____ n_dif _____ od_rt _____ up_itr _____ Reference No. 877729 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] 665840			

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)		Vehicle Make GOODYEAR	Vehicle Model WRANGLER	Vehicle Year 1900	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
City _____ State _____ Zip Code _____		No. Cylinders _____			
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

GOODYEAR WRANGLER AFTER MARKET TIRE, LT235/85R16 SIZE. TREAD ON 9 OF TIRES SEPARATED FROM CASING. PLEASE PROVIDE FURTHER DETAILS. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

www.nhtsa.dot.gov/hotline

Od_ar _____
rt_dtt _____
post_rf _____
use_ftr _____

877729

Home Number

☒ YES ☐ NO

Date 1/29/01

62,372

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

No Cylinders

[illegible]

Sport Utility Truck

☐ Other

1

**NHTSA Previously
Contacted?**

☐ YES ☒ NO

Reported to Police

☐ Yes ☒ No

Explanation and copies of invoices are attached.

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT MKORRHV079

MANUFACTURER/TIRE NAME

Goodyear

SIZE

LT 225/85R16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

☆ U.S.G.P.O. 1982-625-897/60288

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



Most of these tires that separated had around 50% tread wear, however, two of these tires (the 4th and 5th) were practically new. The tread would separate from the casing in about the center of the tread and start spreading out in a circular direction. I travel a lot on dirt roads but when I would get on a paved road I could hear a separated tire make a zipping sound ever time the separated spot would touch the pavement, I would change the tires immediately as I made the mistake of running one for several miles, it got hot and through a section of tread off.

I was told at Discount Tire in Elkins, West Virginia that I was the only one having problems with this tire. They sent one or two of the tires back to Goodyear to have them examined. Goodyear would give no reason for the separation, saying only that they would give me an adjustment toward a new tire for any tires I had problems with.

I traveled a lot on roads that had 3 inch limestone for a base. I believe these stones would hit the rubber at the base of the tread in the two open grooves in the tread design, causing this thin layer of rubber to separate from the casing.

I am living about 55 miles from where I bought these tires. Every time I would lose one, it would cost me a half a days work to go get a replacement. I own a piece of road building machinery and losing 65.00 per hour made this rather expensive. I was very pleased with the people at Discount tire in Elkins, West Virginia, but I don't believe Goodyear did me any favors for all the missed work and inconvenience I went through. They offered to take all the AT/S tires off my truck and give me an adjustment toward a different type of tire, and I settled for that.

The following is a list of the tires I lost and the adjustments that were given me. I am sending copies of the invoices for the original AT/S, tires, the replacements, and the new tires I changed to.

Feb 2, 1999 Bought 5 new Wrangler AT/S tires @ 148.84 per tire

1st replacement June 28, 1999 -- \$ 74.02 adjustment

2nd replacement July 1, 1999 -- \$ 74.02 adjustment

3rd replacement July 5, 1999 -- \$ 74.02 adjustment

4th replacement Aug 9, 1999 - \$ 127.31 adjustment

5th replacement Aug 12, 1999 - \$ 127.31 adjustment

6th replacement Sept 7, 1999 -- \$ 100.43 adjustment

7th replacement Sept 21, 199 -- \$ 63.66 adjustment

8th replacement June 17, 2000 -- \$ 61.79 adjustment

9th replacement Jan 29, 2001 -- \$ 36.04 adjustment

Bought 5 Wrangler
AT/s tires on this
date

W. L. WATKINS & SONS

OTSCHEIDT YRL

W. L. WATKINS & SONS, 247 KNOXVILLE SOUTH

7 E. 10th St. W. L. WATKINS

PH. 605-231-1000

Sold To:

ACCOUNT NO. 10000-0001-0000

CASH ON DEL.

FLKIDG, 100

1000

10000-0001-0000

Yr:

Yes

Good

10000-0001-0000

CHG.

10000-0001-0000

10000-0001-0000

Quantity	IC MC SP	Product #	Size/Description/Mark	Regular Price	Net Price	Ext.	Extended
5.0	1.0	44725470	1120000000 WRL AT/S OL DOL	153.70	148.84	744.20	744.20

198 Dodge Ram 1500 LR 9/32
odo. 21,935

Present - 26,201 m. / os

Merchandise	Services & Other	T.E.T.	Subtotal	Sales Tax	Total
748.18	8.00	8.00	748.18	44.41	792.59
Comments:	Terms:	POS	Inst. Acq.	Bank	
			Cash or Check # 2971	100.00	
			Credit Card	0.00	
			Unpaid Balance	0.00	

Received by:

WINTER IS ON THE WAY. DO YOU HAVE YOUR SNOW TIRES YET?
AT DISCOUNT TIRE WE OFFER THE COONYEAR ULTRAGRIP, RADIALS, 13" & 15" SIZES
OF ALL BRANDS, AND THE 13" & 15" RADIALS. ASK US WHAT'S BEST FOR YOU.
WE'LL STAY HERE UNTIL YOU'RE SURE.

1st

* INVOICE # 837165

DISCOUNT TIRE

P.O. BOX 25754 317 RANDOLPH AVENUE
ELKINS, WV 26241
PH. (304) 636-6896

Sold To:

ACCOUNT# 10001-0001 4000



DATE: 10/20/79

Ph.

INVOICE # 10001

Van:

Year:

Model:

Make/Type:

Wgt:

Tax Y EXH:

Other Code: (L, S, P, etc.)

Quantity	PC MC BP	Product #	Size/Description/Mfr	Regular Price	Low Price	F.E.L.	Extension Amount
1.0	Y	431725476	175/80S15C WBL AT/S DL BSL	152.96	143.84		146.84
-1.0		ADJUSTMENT	GOODYEAR	36.24	74.82		74.82

Merchandise	Services & Other	F.E.L.	Subtotal	Sales Tax	Total
24.82	8.88	0.00	74.80	0.86	84.66

Comments:	Notes:	POB	Misc. Adj.	Check or Check #:	Credit Card:
REF. 0836. PURCHASE INVOICE			0.00	0201	0.00
15480, 08/20/79					
REF. 0836. 08/20/79					

Received	Invoice Balance
----------	-----------------

WINTER R SNOW TIRES YET?
BY DISCOUNT TIRE WE OFFER THE GOODYEAR ULTRAGRIP, GOODYEAR TAPS, ALL SEASONING
GLACIER GRIPS, AND THE 175/75R13 MOHAWK M&S. ASK US WHAT IS BEST FOR YOU.
FREE SHIPPING AVAILABLE

2nd

* INVOICE # 017223

DISCOUNT TIRE

1500 WY 25767 317 RAMPOLPH AVENUE

FLKSHS, MO 66241

TEL (884) 636-0496

Sold To:

ACCOUNT# 10001-ACCT CASH



DATE 12/01/99

Qty

INVOICE # 017223

Part

Yes

Order #

Account #

Size

Yes Y CASH

DATE 12/01/99

1999

1999

Quantity	TO NC DP	Product #	Size/Description/Mfr	Regular Price	Yours Price	F.E.I.	Extended Amount
1.0	1	41725478	LT2058315E WRL 81'S 60 BSL	152.96	142.04		142.04
1.0	1	ADJUSTMENT	GOODWILL ADJUSTMENT CR.	80.24	74.02		74.02

Merchandise	Services & Other	F.E.I.	Subtotal	Sales Tax	Total
74.02	0.00	0.00	74.02	0.00	74.02

Comments	Invoice	PO#	Resp. Adj.	Cash or Check #	Credit Card
REF. ORIG. PURCHASE INVOICE					
15403, 02/03/99					
REF. CLAIM #					

Received By:	Invoice Balance
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WINTER IS ON THE WAY. DO YOU HAVE YOUR SNOW TIRES YET?
 AT DISCOUNT TIRE WE OFFER THE GOODYEAR ULTRAGRIP, GOODYEAR FIRM, LT 205/83-15 R-ARCH
 GLACIER TREADS, AND THE 235/75R15 MONARK M&S. ASK US WHAT IS BEST FOR YOU.
 800-850-0000

3rd

* INVOICE * 417297

DISCOUNT TIRE

P.O. BOX 25787 717 RANDOLPH AVENUE
ELKINS, WV 26021
PH. (360) 436-4495

At 22500 I've got
now rubber all way around

Sold for



ACCOUNT# 10061-0001 CASH
OK fire on left rear

DATE: 02/02/95

Ph.

INVOICE # 17297

Tag# Yr Descr Mileage

88 TX: Y EX: CTR: 000 000 RT:

Quantity	TC MC EP	Product #	Size/Description/Spec	Regular Price	Your Price	F.E.T.	Extended Amount
1.0	1 1	411725476	LT2358516E MRL AT/S CL RS.	152.96	142.84		142.84
1.0	1	ADJUSTMENT	GOODYEAR ADJUSTMENT CR.	82.24	74.92		74.92

Merchandise	Services & Other	F.E.T.	Subtotal	Sales Tax	Total
74.92	0.00	0.00	74.92	4.84	79.76

Comments:	Terms:	PH	Misp. Adj.	
REF. ORIG. PURCHASE INVOICE #			Cash or Check #:	1000
10433, 02/02/95.			Credit Card:	
WVF. CLNTY NO. 234657			Invoice Balance	0.00

Received By:

WINTER IS ON THE WAY, DO YOU HAVE YOUR SNOW TIRES YET?
AT DISCOUNT TIRE WE OFFER THE GOODYEAR ULTRAGRIP, GOODYEAR EXPL, LIT CENTER MARK
GLACIER GRIPS, AND THE 035/75R15 MONROV MAG. ASK US WHAT IS BEST FOR YOU.

474

* INVOICE # 17774

DISCOUNT TIRE

P.O. BOX 22787 517 KENDALL AVENUE
 ELKINS, WV 26025
 PH. (304) 636-2356

Sold for

ACCOUNT# 10001-0001 CASH



DATE 10/10/99

PR

INVOICE # 17774

Page

Year

Order

Discorder

Ch

PR 17774

CHRG CODE 10001-0001

Quantity	TD MC DP	Product #	Size/Description/Rtrn	Regular Price	Our Price	F.O.B.	Exceeded Amount
1.8	1	11725478	142385104 WRL AT'S UL SSL		143.84		143.84
-1.0	1	ADJUSTION	GOODYEAR ADJUSTMENT CH.	141.45	127.51		-127.51

26,201 miles Aug-9-99
 26,577 miles Aug-12-99

Merchandise	Services & Other	F.E.T.	Subtotal	Sales Tax	Total
26.73	0.00	0.00	26.73	0.00	26.73

Comments	Terms	PR	Misc. Adj.	Total
WARRANTY REPLACEMENT				0.00
REF. CLAIM 234864				26.73
				0.00

Received by

Invoice Balance 0.00

WINTER IS ON THE WAY, DO YOU HAVE YOUR SNOW TIRES YET?
 AT DISCOUNT TIRE WE OFFER THE GOODYEAR ULTRAGRIP, GOODYEAR EAGLE, LUC BATTERMAN,
 GLACIER GRIPS, AND THE 225/75R15 MOHAWK M&O. ASK US WHAT IS BEST FOR YOU
 *****STUDDED NG *****

5th

* INVOICE * 417524

DISCOUNT TIRE

P.O. BOX 25707 517 RANDOLPH AVENUE
ELKINS, WV 26241
PH. (304) 636-8896

Sold To:

ACCOUNT# 10001-ACCT CASH



DATE: 8/12/99

Ph.

INVOICE # 37524

Tag: Yr: Desc: Mileage:

GR: Tax: Y EXH: CASH 10001 TWD: RT:

Quantity	U. S. P.	Product #	Size/Description/Ref	Regular Price	Your Price	Ext.	Extended
1.0	1	411725478	LT235/65R165 NKL 2T/5 GL ESL		143.84		143.84
-1.0	1	ADJUSTMENT	ENTER AMT. ADJUSTMENT DR.	141.45	127.31		-127.31

26,577 miles Aug-12-99

Merchandise	Services & Other	F.E.T.	Subtotal	Sales Tax	Total
26.73	8.88	8.88	26.73	8.88	25.61

Comments:	Terast	POB	Misc. Adj.	0.00
WARRANTY REPLACEMENT			Cash or Check No. ENSH . . .	24.61
REF. CLAIM# 234864			Credit Card.	8.88
QDO, 26,577			Invoice Balance	4.84
Received:				

WINTER IS ON THE WAY, DO YOU HAVE YOUR SNOW TIRES YET??
AT DISCOUNT TIRE WE OFFER THE GOODYEAR ULTRAGRIP, GOODYEAR T425, LVE WITH GRAB-GRAB
GLIDER GRAB, AND THE 235/75R15 NOKIAN MSS. ASK US WHAT IS BEST FOR YOU.
WAX-STOPPING ROAD GRAB FOR SNOW

6th

* INVOICE # 010186

DISCOUNT TIRE

P.O. BOX 25787 217 RANDOLPH AVENUE
ELKINS, WV 26241
PH. (206) 530-8896

Sold To:

ACCOUNT# 10001-ACCT CASH

DATE : 09/07/99

Ph.

INVOICE # 010186

Qty:

Year

Desc:

Recharge

Size:

FM: Y EX#:

OTHER CODES: LBS: RT:

Quantity	TC MC DP	Product #	Size/Description/Mfr#		Regular Price	Year Price	F.E.T.	Extended Amount
1.0	1 1	411725478	LT2356516E	WRL AT/S DL RSL		140.84		140.84
1.0	1	ADJUSTMENT	GOODYEAR	ADJUSTMENT CR.	111.58	100.45		-100.45

LF 28,733 miles

Merchandise	Services & Other	F.E.T.	Subtotal	Sales Tax	Total
17.61	0.00	8.88	47.61	8.88	56.49

Comments:

Terms:

DSH

Acc. Adj. 4

Cash on Hand: DSH 56.49

Credit Card. 8.00

Invoice Balance 8.00

Received by:

WINTER IS ON THE WAY. DO YOU HAVE YOUR SNOW TIRES YET?
AT DISCOUNT TIRE WE OFFER THE GOODYEAR ULTRACRIP, GOODYEAR ESP2, LIT WYNTERGRIP
GLACIER GRIPS, AND THE 235/75R15 HONAWK H&H. ASK US WHAT IS BEST FOR YOU.
SCHEDULED MAINTENANCE AVAILABLE

7th

INVOICE # 8183-9

DISCOUNT TIRE

P.O. BOX 25707 317 RANDOLPH AVENUE
ELKINS, NC 28641
PH. (704) 636 8896

Sold To:

ACCOUNT# 10001-ACCT CASH

DATE : 09/10/90

INVOICE # 8183-9

Tax:

Yes

Demo:

Mileage:

Qty:

TXS Y EXCH

OTHER CODES: A/C, P, R, S, T, U, V, W, X, Y, Z

Quantity	TC MC DP	Product #	Size/Description/Mfr#	Regular Price	Year Price	F.C.T.	Extended Amount
1.0	1	411725478	LTU-50514C WRL HT/S NL 8SL		148.84		148.84
-1.0	1	ADJUSTMENT	GOODYEAR ADJUSTMENT CR.	20.73	23.66		62.46

LR

29,915

346.24

7

Merchandise	Services & Other	F.E.T.	Subtotal	Sales Tax	Total
94.38	6.00	0.00	84.38	8.88	93.26
Comments:	Terms:	FOR	Misc. Adj.	4	0.00
			Cash or Check #: 0035	1	23.26
			Credit Card.	4	0.00
			Invoice Balance	0.00	0.00

WINTER IS ON THE WAY, DO YOU HAVE YOUR SNOW TIRES YET??
AT DISCOUNT TIRE WE OFFER THE GOODYEAR ULTRAGRIP, GOODYEAR FSPS, LEX UNIVERSAL
SMALL GRIPS, AND THE 235/75R12 MUDAWK M&S. ASK US WHAT IS BEST FOR YOU.
FREE FLUDDING AVAILABLE

8th

SALES ORDER - 10/17/77

THE SOUTHERN FARM
 5117 BROADWAY, SUITE 100
 ELKTON, MD 21921
 TEL: (410) 391-1100

Bill To:

DELIVER TO: 10/17/77

[Redacted Address]

DATE: 10/17/77

BY:

TERMS: NET 30

TO: [Redacted] FROM: [Redacted] QUANTITY: [Redacted]

Quantity	UNIT	Product #	Size/Description/Ref	Regular Price	Net Price	Subtotal	Extended
1.0	EA	411/51/50	LYONS/AMBER WAX HT/50 OR MR		62.66	62.66	62.66
1.0	EA	411/51/50	SCOTCH/AMBER WAX HT/50 OR MR	62.66	62.66	62.66	62.66

LR

New & ordered
 New Times

45,598 miles

Merchandise	Services & Other	Subtotal	Sales Tax	Total
102.32	0.00	102.32	10.23	112.55
Payment	Card	Card	Cash on Card	Card
			102.32	102.32
			10.23	10.23
			0.00	0.00
			0.00	0.00

Received by: [Redacted]
 BILLER: [Redacted] BY: [Redacted]
 NO. OF COPIES: [Redacted] THE FOLLOWING COPIES OF THIS ORDER SHOULD
 BE SENT TO: [Redacted] AND TO THE FOLLOWING: [Redacted] AND TO THE FOLLOWING: [Redacted]

Replacement Tires

* INVOICE # 602946

DISCOUNT TIRE

P.O. BOX 25747 217 RANDOLPH AVENUE

ELKINS, WV 26241

TEL. (304) 636-8856

Sold to:

ACCOUNT# 10001-6001 0001



57

DATE: 03/21/91

Ph:

INVOICE # 602946

Yage

Yc:

Dece:

Followup:

QTY:

TX: / EXN:

CT:P CD9: 0001 0001

Quantity	TC	NC	DP	Product #	Size/Description/Strk	Regular Price	Inst Price	Inst %	Estimated Amount
5.0	1	1		752725476	1150L/85R16E UN 1/4-0L ESL		135.20	8.85	138.75
4.0				ADJUSTMENT	GOODYEAR R431427	48.84	36.84		144.16
4.0				ADJUSTMENT	GOODYEAR R431427	138.71	171.57		171.54

One of these old tires was separated

Odd. it install 62.37?

Net Merchandise	Services & Other	F.P.T.	Subtotal	Sales Tax	Total
360.69	0.00	4.25	114.85	96.56	495.69

Comments:	Terms:	QTY	Disc. Adj.	Balance
ONE TIRE WITH BROAD STR., &				0.00
TIRE CONCESSION R4431422,				105.60
8/1 QUALID R47465				0.00
S.C.				0.00
Received by:				Invoice Balance 0.00

WHETHER IS ON THE WAY, DO YOU HAVE YOUR SNOW TIRES YET??
 AT DISCOUNT TIRE WE OFFER THE GOODYEAR ULTRASOFT, GOODYEAR FLEET, 31V WINTERMAK,
 GLACIER GRIPS, AND THE 235/75R15 MORROW M&S. ASK US WHAT IS BEST FOR YOU
