

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

**FOR AGENCY USE ONLY** 156

Date Received

08-JAN-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
up\_itr \_\_\_\_\_

Reference No.

877612

**OWNER INFORMATION (Type or Print)**

565187

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**Vehicle Ident. No. (VIN.) (Located at bottom of  
windshield on driver's side)

1GKDM15Z9NB517087

Vehicle Mak

GMC

Vehicle Mode

SAFARI

Vehicle Year

1992

Current Odometer Reading

Purchase Date

Dealer's Name

Engine Siz

(CID/CC/L

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injectio☐ New ☒ Used

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

No Cylinders \_\_\_\_\_

Transmission Type

☐ Manual☐ Automatic

Anti lock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Bel☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☒ Van☐ Minivan☐ Other☐ Sport Ult☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☐ Truck**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component

02410000

Part Name(s)

SUSPENSION:SINGLE AXLE:REAR:LEAF SPRING ASSEMBLY

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

Date(s) of Failure(s) \_\_\_\_ 02-JAN-2000

Mileage at Failure(s) \_\_\_\_ 104

Vehicle Speed at Failure(s) \_\_\_\_\_

Failed

Part(s)

☐ Yes ☐ No

NHTSA

Previously

☐ Yes ☐ No**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damag

Reported to Polic

☐ Yes ☒ No**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)****DEFECTIVE BRACKET THAT HOLDS REAR SPRINGS TO REAR AXLE BROKE, CAUSING REAR END TO FALL, WHICH ALMOST RESULTED IN A CRASH. PLEASE PROVIDE FURTHER INFORMATION.**

\*AK

CONTINUE ON BACK, IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

|  <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire (VOQ)</b><br>U.S. Department of Transportation<br>National Highway Traffic Safety Administration<br>NATIONALWIDE 1-888-DASH-2-DOT<br>1-888-327-4236<br>www.nhtsa.dot.gov/hotline                                                                                                                                |                                                                                                                                                                                                                                                              | <b>FOR AGENCY USE ONLY 156</b><br>Date Received<br>08-JAN-2001<br>OFFICE OF DEFECTS INVESTIGATION<br>Reference No.<br>877612<br>Work Number<br>116<br>Home Number                                  |                                                                                                                                                         |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>OWNER INFORMATION (Type or Print)</b><br><div style="background-color: black; width: 100px; height: 40px; display: inline-block;"></div> 666187                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                              |                                                                                                                                                                                                    |                                                                                                                                                         |
| Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?<br>In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.<br>Signature of Owner _____ Date <u>1/1</u>                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                              |                                                                                                                                                                                                    |                                                                                                                                                         |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                              |                                                                                                                                                                                                    |                                                                                                                                                         |
| Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)                                                                                                                                                                                                                                                                                                                                                                                          | Vehicle Make                                                                                                                                                                                                                                                 | Vehicle Model                                                                                                                                                                                      | Vehicle Year                                                                                                                                            |
| 1GKDM15Z9NB517087                                                                                                                                                                                                                                                                                                                                                                                                                                                    | GMC                                                                                                                                                                                                                                                          | SAFARI                                                                                                                                                                                             | 1992                                                                                                                                                    |
| Current Odometer Reading                                                                                                                                                                                                                                                                                                                                                                                                                                             | 104                                                                                                                                                                                                                                                          |                                                                                                                                                                                                    |                                                                                                                                                         |
| Purchase Date<br>1992                                                                                                                                                                                                                                                                                                                                                                                                                                                | Dealer's Name <u>HIGH POINT AUTO</u>                                                                                                                                                                                                                         |                                                                                                                                                                                                    | Engine Size (CID/CC/L) <u>V/6</u>                                                                                                                       |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used                                                                                                                                                                                                                                                                                                                                                                                                | City <u>Cadillac</u> State <u>MI</u> Zip Code _____                                                                                                                                                                                                          | No Cylinders <u>6</u>                                                                                                                                                                              | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input checked="" type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Antilock Brakes                                                                                                                                                                                                                                              | Restraint System                                                                                                                                                                                   | Cruise Control                                                                                                                                          |
| <input type="checkbox"/> Manual<br><input checked="" type="checkbox"/> Automatic                                                                                                                                                                                                                                                                                                                                                                                     | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No<br><u>WRONG</u>                                                                                                                                                                       | <input type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag<br><input checked="" type="checkbox"/> 2-Point Belt           | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No<br><u>WRONG</u>                                                                  |
| Drive Train                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Vehicle Type                                                                                                                                                                                                                                                 | Body Style                                                                                                                                                                                         |                                                                                                                                                         |
| <input type="checkbox"/> Front<br><input checked="" type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                                                                                                                                                                                                                                                                                                                                                       | <input checked="" type="checkbox"/> Car<br><input type="checkbox"/> Sport Utl<br><input type="checkbox"/> Van<br><input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other | <input checked="" type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other |                                                                                                                                                         |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                              |                                                                                                                                                                                                    |                                                                                                                                                         |
| Component<br>02410000                                                                                                                                                                                                                                                                                                                                                                                                                                                | Part Name(s)<br>SUSPENSION: SINGLE AXLE: REAR: LEAF SPRING ASSEMBLY                                                                                                                                                                                          | Location<br><input checked="" type="checkbox"/> Left<br><input type="checkbox"/> Front<br><input checked="" type="checkbox"/> Right<br><input type="checkbox"/> Rear                               | Failed Part(s)<br><input checked="" type="checkbox"/> Original<br><input type="checkbox"/> Replacement                                                  |
| No. of Failures<br>1                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Date(s) of Failure(s) <u>02-JAN-2000</u><br>Mileage at Failure(s) <u>104</u><br>Vehicle Speed at Failure(s) <u>5 MPH</u>                                                                                                                                     | Failed Part(s) Available?<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                   | NHTSA Previously Contacted?<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                      |
| <b>APPLICATION INCIDENT INFORMATION</b><br>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                              |                                                                                                                                                                                                    |                                                                                                                                                         |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                         | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                  | Number of Persons Injured<br><u>NONE</u>                                                                                                                                                           | Number of Fatalities<br><u>NONE</u>                                                                                                                     |
| Estimated Property Damage<br><u>NONE</u>                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                              | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                          |                                                                                                                                                         |
| <b>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</b>                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                              |                                                                                                                                                                                                    |                                                                                                                                                         |
| DEFECTIVE BRACKET THAT HOLDS REAR SPRINGS TO REAR AXLE BROKE, CAUSING REAR END TO FALL, WHICH ALMOST RESULTED IN A CRASH. PLEASE PROVIDE FURTHER INFORMATION.<br>*AK My wife was on her way bowling and got about a mile and a half from home and came to a stop sign. When she started to take off the van wouldn't move. She back up a little way and started forward again when the car started rolling the front drive shaft fell right out of the transmission. |                                                                                                                                                                                                                                                              |                                                                                                                                                                                                    |                                                                                                                                                         |
| CONTINUE ON BACK IF NEEDED                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                              |                                                                                                                                                                                                    |                                                                                                                                                         |

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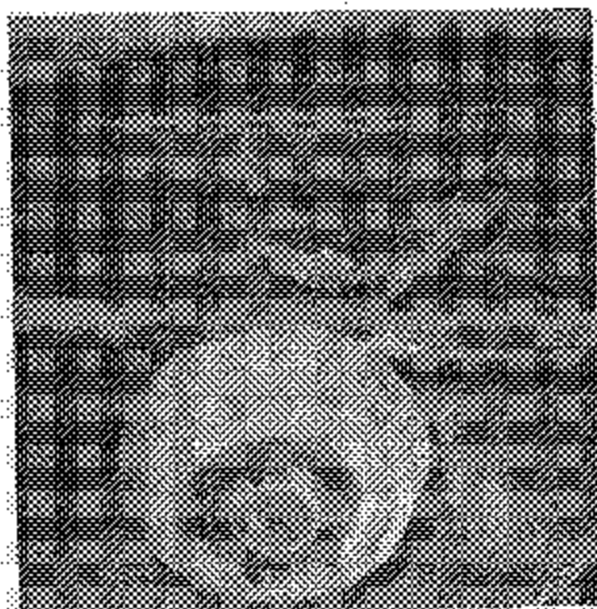
The pictures enclosed show the damaged parts and the approximate location of the drive shaft as I found it on the roadside.

I think that if this would have happened at highway speed and the drive shaft dug in, it could have flipped the van and or throw us in the other lane of oncoming traffic and possibly cause serious injury or possibly death to my family or anyone in oncoming traffic.

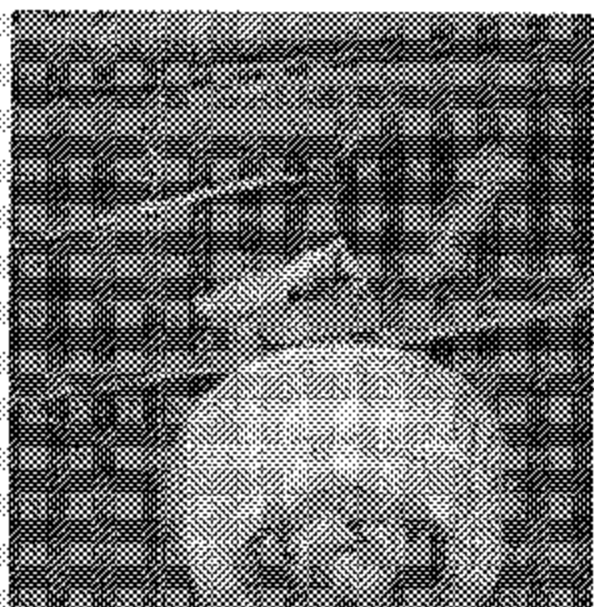
I suggest any one owning a like vehicle should take it and have it inspected.

1992 Mini Van  
GMC Safari

P.S. The only thing keeping the rear end from leaving the van completely was the rear shocks.



Left Side  
09093



Right Side  
Bottom

