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|  <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p> | | <p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire (VOQ)</p> <p>NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline</p> | | <p>FOR AGENCY USE ONLY 160</p> | | | |
| <p>Date Received</p> <p>05-JAN-2001</p> | | <p>Od_or _____ rt_dt _____ od_rt _____ up_itr _____</p> | | <p>Reference No.</p> <p>877512</p> | | | |
| <p>OWNER INFORMATION (Type or Print)</p> | | | | <p>Work Number _____</p> <p>Home Number _____</p> | | | |
| <p>Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.</p> | | <p>Signature of Owner _____ Date ____/____/____</p> | | | | | |
| VEHICLE INFORMATION | | | | | | | |
| <p>Vehicle Ident. No. (VIN.) (Located at bottom of windshield or driver's side)</p> <p>1G2NE15MXRM607641</p> | | <p>Vehicle Make</p> <p>PONTIAC</p> | <p>Vehicle Model</p> <p>GRAND AM</p> | <p>Vehicle Year</p> <p>1994</p> | <p>Current Odometer Reading</p> | | |
| <p>Purchase Date</p> <p><input checked="" type="checkbox"/> New <input type="checkbox"/> Used</p> | <p>Dealer's Name _____</p> <p>City _____ State _____ Zip Code _____</p> | | <p>Engine Size (CID/CC/L) _____</p> <p>No. Cylinders _____</p> | <p><input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio</p> | | | |
| <p>Transmission Type</p> <p><input type="checkbox"/> Manual <input type="checkbox"/> Automatic</p> | <p>Anti-lock Brakes</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> | <p>Restraint System</p> <p><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag</p> | | <p>Cruise Control</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> | <p>Drive Train</p> <p><input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel</p> | <p>Vehicle Type</p> <p><input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____</p> | <p>Body Style</p> <p><input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up <input type="checkbox"/> Truck</p> |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | | | |
| <p>Component</p> <p>08230000</p> | <p>Part Name(s)</p> <p>ELECTRICAL SYSTEM:STARTER</p> | | <p>Location</p> <p><input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear</p> | | <p>Failed Part(s)</p> <p><input type="checkbox"/> Original <input type="checkbox"/> Replacement</p> | | |
| <p>No. of Failures</p> | <p>Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____</p> | | <p>Failed Part(s)</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> | <p>NHTSA Previously</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> | | | |
| APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.) | | | | | | | |
| <p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> | <p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> | <p>Number of Persons Injured</p> | <p>Number of Fatalities</p> | <p>Estimated Property Damage</p> | <p>Reported to Police</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> | | |
| NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) | | | | | | | |
| <p>CONSUMER IS UPSET BECAUSE MANUFACTURER WILL NOT HAVE PARTS AVAILABLE UNTIL MARCH, AND DEALER WILL NOT BE ABLE TO PERFORM NHTSA RECALL 00V287000/ MANUFACTURER'S RECALL P00079S REPAIRS CONCERNING ENGINE STARTER. CONSUMER FEELS RECALL IS NOT DONE IN TIMELY MANNER. *AK</p> | | | | | | | |
| CONTINUE ON BACK IF NEEDED | | | | | | | |
| <p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p> | | | | | | | |