

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 119

Date Received

05-JAN-2001

Od_or

rt_dt

od_rt

up_ltr

Reference No.

877486

Work Number

Home Number

OWNER INFORMATION (Type or Print)

664683

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 1/1/01

VEHICLE INFORMATIONVehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

NOT AVAILABLE

Vehicle Make

FORD TRUCK

Vehicle Model

F350

Vehicle Year

2000

Current Odometer Reading

Purchase Date

Dealer's Name

Engine Size
(CID/CC/L)☐ Turbo
☐ Diesel
☐ Gas

No Cylinders

☐ Fuel Injectio☒ New ☐ Used

City State Zip Code

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Bel☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Ult☐ Truck☐ Motorcycle

Body Style

☐ 2 Door☐ 4-Door☐ Stationwagon☐ Pick Up☐ Truck**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component

07390010

03270000

05150000

Part Name(s)

POWER TRAIN:TRANSMISSION:AUTOMATIC TORQUE CONVERTER

BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM

ENGINE:OTHER PARTS

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part/s

☐ Original☐ Replacement

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s) 41

Vehicle Speed at Failure(s)

Failed Part(s)

☐ Yes ☐ No

NHTSA Previously

☐ Yes ☐ No**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

WHEN DRIVING TORQUE CONVERTER VIBRATED. ALSO, WHEN BRAKING PULSATION OCCURRED IN BRAKE PEDAL AND A SHIMMY IN FRONT END. AFTER HAVING OIL CHANGED THERE WAS SOME FILLINGS ON THE DIP STICK. CONSUMER HAS CONTACTED THE DEALER. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to a authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.