

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 255

Date Received

03-JAN-2001

Od_or
rt_dt
od_rt
up_ltr

Reference No.

877281

OWNER INFORMATION (Type or Print)

663963

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 1/1/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make TOYOTA TRUCK	Vehicle Model PICKUP	Vehicle Year 1994	Current Odometer Reading
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Purchase Date

Dealer's Name

Engine Size
(CID/CC/L)
☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection
☐ New ☒ Used

City State Zip Code

No Cylinders

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utility Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12240000	Part Name(s) INTERIOR SYSTEMS: ACTIVE RESTRAINTS: BELT RETRACTORS	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BOTH DRIVER'S SIDE AND PASSENGER'S SIDE SHOULDER BELTS DO NOT RETRACT PROPERLY. THEY HANG DOWN WHEN REMOVED. DEALER HAS BEEN CONTACTED.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 255 Date Received: <u>03-JAN-2004</u> Office: <u>SAINT PETERSBURG</u> Reference No.: <u>877281</u> Work Number: _____ Home Number: _____	
OWNER INFORMATION (Type or Print) [Redacted] <u>883963</u>				Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner: _____ Date: <u>1/1/</u>	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) <u>4TARN81A1RZ263651</u>		Vehicle Make <u>TOYOTA TRUCK</u>		Vehicle Model <u>PICKUP</u>	
		Vehicle Year <u>1994</u>		Current Odometer Reading <u>53281</u>	
Purchase Date <u>2/18/97</u> ☐ New ☒ Used		Dealer's Name <u>Quinn Motors</u> City <u>Chesapeake</u> State <u>VA</u> Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders <u>4</u> ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☒ Manual ☐ Automatic		Antilock Brakes ☐ Yes ☒ No		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	
		Cruise Control ☐ Yes ☒ No		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	
		Vehicle Type ☐ Car ☐ Sport Utl ☒ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>12240005</u> Part Name(s) <u>INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT RETRACTORS</u>		Location ☒ Left ☒ Right ☐ Front ☐ Rear		Failed Part(s) ☒ Original ☐ Replacement	
No of Failures <u>ALL THE TIME</u>		Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☒ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>NONE</u>	
				Number of Fatalities <u>NONE</u>	
				Estimated Property Damage <u>NONE</u>	
				Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) BOTH DRIVER'S SIDE AND PASSENGER'S SIDE SHOULDER BELTS DO NOT RETRACT PROPERLY. THEY HANG DOWN WHEN REMOVED. DEALER HAS BEEN CONTACTED.*AK					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



**Gloucester
TOYOTA**

Route 17 South P.O. Box 1548
GLOUCESTER, VA. 23061
(804) 693-2100
www.gloucestertoyota.com

CUSTOMER NO. 4190	ADVISOR MITCHELL HANEY 133	TAO NO.	INVOICE DATE 12/20/00	INVOICE NO. TOWS33373
	LABOR RATE 55.00	LEASE NO. 9077BAB	MILEAGE 51225	COI DT BLUE
	YEAR / MAKE / MODEL 94/TOYOTA TRUCK/TRUCK 4X2			STOCK NO.
	VEHICLE I.D. NO. 4TARN81A1RZ 263651			DELIVERY DATE 0
	F.T.E. NO.			SELLING DEALER NO.
	P.O. NO.			PRODUCTION DATE 06/01/84
BUSINESS PHONE	COMMENTS		R.O. DATE 12/20/00	

MO: 51225

JOB# 1 CHARGES

LABOR
J# 1 60TOZ11 SEAT BELTS HOURS: 0.70 TECH(S): GLXX 38.50
DRIVER SIDE SHOULDER BELT WILL NOT RETRACT.
FAILURE WITH SEAT BELT RETRACTOR.
FPN: 73220-04020-J0
REPLACE DRIVER SIDE SHOULDER BELT ASSEMBLY.
OPC: 711501P (./.)
T1-95, T2-83

CLAIM # 33373

PARTS	QTY	FP NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
	1	73220-04020-J0	BELT ASSY, FR SEA	58.45	58.45	84.75
COST TOTAL				58.45		
TOTAL PARTS						84.75

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX TOWS JOB# 1 TOTAL 123.25
R/O TAX 0.00
R/O TOTALS 123.25

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB. LAB	SUB. PART	GOG	MISC	TAX	TOTAL
33373	38.50	84.75	0.00	0.00	0.00	0.00	0.00	123.25
CLAIM TOTALS	38.50	84.75	0.00	0.00	0.00	0.00	0.00	123.25

APPROVED BY SIGNATURE

Disclaimer of Warranties

The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumptions nor authorizes any other person to assume for any liability in connection with the sale of said products.

All Parts Installed Are New Unless Specified Otherwise As Being Used Or Remanufactured.

GUARANTEE

12 months unlimited mileage on all Toyota parts or labor installed in this shop. Damage or abuse affecting these repairs voids this warranty.

DEC 21 ENT



**Gloucester
TOYOTA**

Route 17 South P.O. Box 1546
GLOUCESTER, VA. 23061
603-2100

Thank You For Choosing
GLOUCESTER TOYOTA FOR ALL
OF YOUR PARTS AND SERVICE
NEEDS.
WE'RE HERE TO STAY

DATE 2/20/98 TIME 9:30 JOB #

VIN: 4TARN61A1RZ263601

NOF: 02/13/98

VA 23190 H1658 IN/OUT: 27450/ 27401

DATE IN-OUT: 2/03/98- 2/03/98

LICENCE: GCE734 VA

ASST: STEPHEN HADNES

NEXT RECOMMENDED SERVICE - MILEAGE: 31151 DATE: 7/02/98

CONDITION 01 - WARRANTY

OPERATION	C	INSTRUCTION	TECH	UNITS	AMOUNT
211301		FRONT SEAT BELL (ONE SIDE)		1.00	15.00

PART NUMBER	DESCRIPTION	QTY	LIST	NET	EXT NET
732200402030	BELT ASSY, FR SEAT	1	112.48	98.05	98.05
	WAVE HORN, RR-TOYOTA				15.00
	P&A WARR-CLAIMS-TOY				98.05
	CONDITION TOTAL (CLAIM# 340741)				113.05

CONDITION: DRIVERS SEAT BELT BROKEN
CAUSE: DRIVER SEAT BELT BROKEN
REASON: FOR DRIVERS SEAT BELT

CONDITION 02 - CUSTOMER PAY

OPERATION	C	INSTRUCTION	TECH	UNITS	AMOUNT
014		STATE INSPECTION		1.00	10.00
		PLEASE CO. STICKER			

DISCOUNTS	AMOUNT
SUPPLY VASH TOOLS-SERV	1.00
CUST TECH LBR-TOYOTA	10.00
SUPPLY VASH TOOLS-SERV	1.00
LESS DISCOUNTS	11.00
CONDITION TOTAL	10.00

PAID
C#572

TOTAL LABOR	10.00
TOTAL SHOP SUPPLIES	1.00
LESS TOTAL DISCOUNTS	1.00
TOTAL AMOUNT DUE	10.00
CASH/CHECK \$	10.00
CREDIT CARD \$	0.00

DISCLAIMER OF WARRANTIES

The seller hereby expressly disclaims all warranties, whether express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE AS BEING USED OR REMANUFACTURED.

ADDITIONAL REPAIRS AUTHORIZED: I ACKNOWLEDGE NOTICE AND DEAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE

ESTIMATE \$ _____ TIME _____ PM ☐
ADDITIONAL \$ _____ DATE _____
TOTAL \$ _____ OK'D _____

CUSTOMER
SIGNATURE X

NOTICE TO CONSUMER: PLEASE READ IMPORTANT