
 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date Received 02-JAN-2001 Od_or _____ rt_dt _____ od_rt _____ up_ltr _____ Reference No. 877235 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] 863788			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make DODGE TRUCK	Vehicle Model DAKOTA	Vehicle Year 2000
Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
		Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Utl <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle
			Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station wagon <input checked="" type="checkbox"/> Pick Up Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02000000	Part Name(s) SUSPENSION	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failures 0	Date(s) of Failure(s) 27-JUN-2000 Mileage at Failure(s) 590 Vehicle Speed at Failure(s) 0	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0
		Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHENEVER VEHICLE STOPS CONSUMER HEARS A LOUD CLUNKING NOISE. DEALER SAID IT WAS FUEL IN THE TANK. CURRENTLY, DEALER CLAIMES IT IS NOT FUEL. *AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

(Non-Disclosure of Private Information)

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire (VOQ)</p> <p>NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 335</p>	
	<p>OWNER INFORMATION (Type or Print)</p> <p>[Redacted] 663788</p>		<p>Date Received</p> <p>02-JAN-2001</p>	<p>Od_or _____</p> <p>rt_dt _____</p> <p>od_rt _____</p> <p>up_itr _____</p>
<p>Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of [Redacted] and address to the vehicle manufacturer.</p> <p>Signature of Owner [Redacted] Date 01/12/01</p>		<p>Reference No. 877235</p> <p>Work Number [Redacted]</p> <p>Home Number [Redacted]</p>		

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of [Redacted] and address to the vehicle manufacturer.

Signature of Owner [Redacted] Date 01/12/01

VEHICLE INFORMATION					
Vehicle Ident. No. (VIN.) 1B7G622N6YS547594	Vehicle Make DODGE TRUCK	Vehicle Model DAKOTA	Vehicle Year 2000	Current Odometer Reading 9407	
Purchase Date 02/24/00	Dealer's Name Lanson Dodge	Engine Size (CID/CC/L) 4.7L	No Cylinders 8	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection	
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City Puyallup	State WA	Zip Code 98371		
Transmission Type <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Truck
					Body Style <input checked="" type="checkbox"/> X-Cab

FAILED COMPONENT(S)/PART(S) INFORMATION			
Component -02000000	Failure(s) SUSPENSION	Location <input type="checkbox"/> Left <input type="checkbox"/> Front	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures continues problem	Date(s) of Failure(s) 27-JUN-2000	Mileage at Failure(s) 590	Vehicle Speed at Failure(s) 0
		Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHENEVER VEHICLE STOPS CONSUMER HEARS A LOUD CLUNKING NOISE. DEALER SAID IT WAS FUEL IN THE TANK. CURRENTLY, DEALER CLAIMES IT IS NOT FUEL ~~AK~~ it is the fuel which is normal. I was informed they could not fix it because they don't make baffles on the Dakota's fuel tank. I was told that the same problem happened with the mini-van which required redesigning the fuel tank. The clunking noise is very loud and causes a significant vibration. I am concerned about the safety implications of this problem. I am also concerned about the structural stress this is causing the vehicle and its components.

CONTINUE ON BACK IF NEEDED

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The Robert Larson Automotive Group



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SERVICE DIRECT LINE (253) 841-5811

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Jeep



Hyundai



Suzuki



Mercedes



Porsche



Audi



Volkswagen



Toyota

CUSTOMER NO
25939

NAME
AMANDA J FAIRFAX 706

TAG NO
938

ISSUE DATE
06/30/00

INVOICE NO
DDCS95848

LABOR RATE

LICENSE NO

MILEAGE
676

COLOR
BRIGHT WHIT

STOCK NO
547594

YEAR, MAKE, MODEL
00/DODGE TRUCK/DAKOTA/PIU CLUB CAB 1

INVENTORY DATE
06/26/00

DELIVERY MILES
581

VEHICLE ID. NO
1B7GG22N6YS547594

SELLING OFFICER NO

PRODUCTION DATE

F T E N C

P O N C

R C DATE
06/27/00

PHONE

COMMENTS

MO: 686

LABOR & PARTS

J# 1 2100Z-DIAG CHECK TRANSMISSION HOURS: TECH(S): 543
 CUSTOMER STATES AFTER COMING TO A COMPLETE STOP - BANGS/
 CUSTOMER STATES MORE WHEN COLD - MORE AT HIGHER SPEEDS -
 AND HARDER STOPS - TECH 543 TEST DRIVE WITH CUSTOMER
 CUSTOMER ALSO NOTES DELAYED ENGAGEMENT INTO REVERSE WHEN
 COLD AND CAN HEAR LOUD BANG WHEN ENGAGES
 TEST DRIVE TO VERIFY DEGRATION - OK/DRB AND ELECTRICAL
 CHECKED OK/FLUID CHECKED OK/UNABLE TO CONFIRM - CONTACT
 STAR TECH CENTER - PERFORMED FLASH UPDATE - SERVICE
 MANAGER TEST DRIVE - UNABLE TO CONFIRM - NO PROBLEM FOUND
 AT THIS TIME
 WHEN TECH 543 TEST DRIVE WITH CUSTOMER DID CONFIRM SOME
 NOISE/BANG WAS NOT AS PRONOUNCED AS CUSTOMER'S PREVIOUS
 EXPERIENCE

WARRANTY

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 2300Z BODY HOURS: TECH(S): 646
 CUSTOMER STATES THE REAR SEAT BACK IS NOT SECURE/LOOSE ON
 BOTTOM
 CONFIRMED - FOUND SPRING CLIPS ON BOTTOM NOT CONNECTED
 TO SEAT BOTTOM BRACKET - REMOVED PANEL AND INSTALLED
 CORRECTLY - SECURE NOW

WARRANTY

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 3000Z3 #1 RENTAL HOURS: TECH(S): 706

INTERNAL

LABOR & PARTS 0.00

G.O.G. & SUPPLIES
 JOB # 3 2.0 RENTAL CAR

TOTAL - GOG INTERNAL 0.00

TOTALS

THANK YOU FOR USING LARSON DODGE SERVICE DEPARTMENT
 WE APPRECIATE YOUR BUSINESS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE

Thank you for this opportunity to serve you. It is our aim to perform all repairs requested on this repair order to your complete satisfaction. If our service was satisfactory tell your friends; if not, please tell us immediately. All claims for adjustment must be accompanied by this invoice. We enjoyed doing business with you!

DISCLAIMER OF WARRANTIES
 Any warranties on the product sold hereon are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including an implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

The information contained on the estimate, worksheet and/or repair order incorporated herein by reference.

TERMS
 NO RETURNS ON ELECTRICAL OR SPECIAL ORDER ITEMS.
 A 15% RESTOCKING CHARGE WILL BE APPLIED ON ALL MERCHANDISE RETURNED FOR CREDIT.
 NO RETURNS AFTER 30 DAYS.

A CHARGE HAS BEEN ADDED WHERE APPROPRIATE FOR THE DISPOSAL OF HAZARDOUS WASTES SUCH AS ENGINE OIL, ANTIFREEZE, SOLVENTS, ATF, ETC.

Thank You

The Robert Larson Automotive Group

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DODGE STORE

Chico
Bremerton Dodge

P.O. BOX 533 * PUYALLUP, WA 98371

(253) 845-1725 * Fax (253) 845-1945 * 1-800-475-5665

- Needs to schedule

SERVICE DIRECT LINE (253) 841-5811

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CUSTOMER NO. 25942	ADDRESS AMANDA J FAIRFAX 706	PHONE 175	DATE OF BIRTH 07/11/00	ACCOUNT NO. DOCS96233
	LABOR RATE	MILEAGE 1088	COLOR BRIGHT WHIT	VEHICLE NO. 547594
	YEAR MAKE MODEL 00 DODGE TRUCK/DAKOTA/PIU CLUB CAB L		DATE OF PURCHASE 06/26/00	DATE OF DELIVERY 581
	VEHICLE I.D. NO. 1B7GG22N6Y5547594		SALEMAN'S NAME	FINANCIAL OFFICER
	F.T.E. NO.	P.O. NO.	DATE OF SERVICE 07/05/00	
DEPT. USE PHONE	COMMENTS			

MO: 1090

LABOR & PARTS

J# 1 2100Z-01AG CHECK TRANSMISSION HOURS: TECH(S): 753
 CUSTOMER STATES CLUNKS AFTER COMING TO A COMPLETE STOP -
 INTERMIT - CUSTOMER TEST DROVE TERRY HAYDEN
 REMOVED DRIVESHAFT PER STAR TECH HOTLINE AND LUBED SPLINES
 /TEST DRIVE STILL CLUNKS WHEN STOPPING - FILLED TANK AND
 FOUND NOISE TO GO AWAY - FOUND FUEL BANGING IN TANK
 TERRY HAYDEN TEST DROVE WITH CUSTOMER VERIFIED NOISE
 AND FOUND DURING DIAG. THAT NOISE WAS COMING FROM FUEL
 TANK - *not correct*

WARRANTY

Thank you for this opportunity to serve you. It is our aim to perform all repairs requested on this repair order to your complete satisfaction. If our service was satisfactory to your friends; if not, please tell us immediately. All claims for adjustment must be accompanied by this invoice. We enjoyed doing business with you!

PARTS-----QTY----FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
 JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 2300Z BODY HOURS: TECH(S): 732
 CUSTOMER STATES THE DRIVER REAR WHEEL FLARE IS LOOSE
 CHECKED LEFT REAR WHEEL FLARE/FOUND ADHESIVE FAILED/R&R
 WHEEL FLARE

WARRANTY

DISCLAIMER OF WARRANTIES
 Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

PARTS-----QTY----FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
 JOB # 2 1 5FJ55GN7-AC HOLDING W 23023023
 JOB # 2 TOTAL PARTS 0.00
 JOB # 2 TOTAL LABOR & PARTS 0.00

WARRANTY

J# 3 2300Z-01AG CHECK VEH. BODY HOURS: TECH(S): 732
 CUSTOMER STATES INSULATION MISSING DRIVER SIDE
 SIDE FLOORBOARD AREA CHECKED INSULATION UNDER DASH/FOUND IT
 REMOVED FROM FACTORY - SHOULD NOT BE THERE FOR AUTOMATIC
 REMOVED

WARRANTY

The information contained on the estimate, worksheet and/or repair order is incorporated herein by reference.

PARTS-----QTY----FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
 JOB # 3 TOTAL PARTS 0.00
 JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 3000Z3 RENTAL HOURS: TECH(S): 706
 PARTS-----QTY----FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
 JOB # 4 TOTAL PARTS 0.00
 JOB # 4 TOTAL LABOR & PARTS 0.00

INTERNAL

SUBLET PO# VEND INVF INV DATE DESCRIPTION
 JOB # 4 96209 PENDING 07/10/00 RENTAL
 TOTAL - SUBLET 0.00

INTERNAL

COMMENTS
 CALL WHEN FINISHED 360-415-9702 OR 360-697-2629

TERMS
 NO RETURNS ON ELECTRICAL OR SPECIAL ORDER ITEMS.
 A 15% RESTOCKING CHARGE WILL BE APPLIED ON ALL MERCHANDISE RETURNED FOR CREDIT
 NO RETURNS AFTER 30 DAYS.

A CHARGE HAS BEEN ADDED WHERE APPROPRIATE FOR THE DISPOSAL OF HAZARDOUS WASTES SUCH AS ENGINE OIL, ANTIFREEZE, SOLVENTS, ATF, ETC

Thank You
 12.15.22

Robert Larson Automotive Group

DODGE STORE

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CUSTOMER NO. 25942	ADVISOR AMANDA J FAIRFAX 706	TAG NO. 175	INVOICE DATE 07/11/00	INVOICE NO. DOCS96233
LABOR RATE	LICENSE NO.	MILEAGE 1088	COLOR BRIGHT WHIT	STOCK NO. 547594
YEAR MAKE MODEL 00/DODGE TRUCK/DAKOTA/PJ1 CLUB CAB 1			DELIVERY DATE 08/28/00	DELIVERY MILES 581
VEHICLE ID. NO. 1B76G2ZNBYS547594			SELLING DEALER NO.	PRODUCTION DATE
BUSINESS PHONE		COMMENTS	R.O. DATE 07/05/00	

MO: 1080

TOTALS-----

THANK YOU FOR USING LARSON DODGE SERVICE DEPARTMENT
 WE APPRECIATE YOUR BUSINESS

TOTAL LABOR.....	0.00
TOTAL PARTS.....	0.00
TOTAL SUBLET.....	0.00
TOTAL G.O.G.....	0.00
TOTAL MISC CHG.....	0.00
TOTAL MISC DISC.....	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

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CUSTOMER SIGNATURE

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Thank You
 07/12/00



Burt Pearce's BREMERTON CHRYSLER



4525 AUTO CENTER WAY - P.O. BOX 4400 - BREMERTON, WA 98512
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IN WA (800) 624-8015 - OUTSIDE WA (800) 826-8951

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REGULATIONS PASSED BY THE EPA AND WDCR HAVE DECLARED MANY ITEMS REMOVED FROM A VEHICLE, AND PRODUCTS USED IN THE REPAIR PROCESS, TO BE HAZARDOUS WASTE. AS A RESULT OF THESE REGULATIONS A CHARGE EQUIVALENT TO 7% OF THE LABOR CHARGE IS INCLUDED FOR THE MANAGEMENT OF HAZARDOUS WASTE, SPECIFICALLY WASTE DISPOSAL COSTS AND THE GENERATOR FEE ASSESSED BY THE STATE, AND SHOP SUPPLIES. THESE CHARGES ARE TO COVER THE COST OF INSTALLING EQUIPMENT TO STORE AND RECYCLE THOSE PRODUCTS WE CAN RECYCLE, PAY FOR THE REMOVAL AND PROPER STORAGE OF THOSE ITEMS THAT ARE NOT RECYCLABLE, IMPLEMENT THE NECESSARY MANAGEMENT SYSTEMS TO DOCUMENT HOW THE WASTES ARE BEING DISPOSED OF, AND PROCEED WITH TRAINING OF OUR EMPLOYEES IN PROPER WASTE HANDLING AND MANAGEMENT. A LIST OF ITEMS SUBJECT TO WASTE DISPOSAL FEE IS AVAILABLE SEPARATELY. WE ARE COMMITTED TO ASSISTING IN MAKING WASHINGTON A BETTER PLACE TO LIVE.

LIMITED WARRANTY WE GUARANTEE OUR SERVICE WORK FOR 90 DAYS OR 4,000 MILES WHICHEVER FIRST OCCURS. IF OUR REPLACEMENT FAILS IN NORMAL SERVICE WITHIN THAT PERIOD WE'LL FIX IT FREE OF CHARGE. PARTS & LABOR.

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW



INVOICE TO: [REDACTED] DRIVER/OWNER INFORMATION -- INVOICE: W21779
TAG: 0510 ADV: 144 PARADISE INVOICED: 07/28/2000 10:25:03 AM 00 DAKOTA LICENSE NUMBER: WA TEMP

CONCERN	OPERATION	TECH	HOURS	AMOUNT
RENTAL FROM ENTERPRISE RENT A CAR	RENTAL	141	.0	.00
RENTAL PER RON DYKES CHRYSLER				
PART NUMBER	QTY	SELL		
010 ENTERTAINMENT	12	120.00		120.00
NOTE: 039789				

----- SUBTOTAL -----
 SUBJECT REPAIRS 120.00
 TOTAL CHARGE FOR CONCERN 120.00
 ----- GRAND TOTAL -----

SUMMARY OF CHARGES FOR INVOICE W01779	PAYMENT DISTRIBUTION FOR INVOICE W21779
RENT 77.00	TOTAL CHARGE 120.00
LABOR REPAIRS 120.00	TAX WARRANTY 342.25
LABOR AND MATERIAL 140.00	
TOTAL CHARGE 342.25	

IF YOU HAVE ANY QUESTIONS - PLEASE SEE TERRY FURBERGON
AT THE END OF THE DAY FOR SERVICE

DATE: 08/01/00

THIS FORM IS PRINTED ON 100% RECYCLED PAPER

TO HEADQUARTERS FORMS OR SERVICES CALL 1-800-899-8448 EXT 6036

198830

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I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW

NAME TO: [REDACTED] OWNER INFORMATION -- INVOICE: W24790
 FOR OFFICE USE TAG: 0098 ADV: 144 PURBAUGH INVOICED: 10/02/2000 14:57:29 TS 00 DAKOTA VEHICLE INFORMATION LICENSE NUMBER: WA TEMP

CAUSE	TEST	85410500	172	1.2	77.04
CORRECTION	RTEST AND DIAG ROAD TEST W-CUSTOMER CONFIRMED NOISE				
COMMENT	ORDERED DRIVELINE AND TSB 13-01-00				
FACTORY		CERT#: 72399			
	FAIL CODE : VN				
SUBTOTAL					
LABOR MECHANICAL					77.04
TOTAL CHARGE FOR CONCERN					77.04
TYPE: W					

CONCERN 54	CHECK DRIVERS SEAT LOWER SEAT COVER CLIPS LOOSE	OPERATION	TECH	HOURS	AMOUNT
CAUSE	LOOSE	23204000	172	.2	12.84
CORRECTION	RECONNECTED SEAT RETAINER CLIPS				
FACTORY		CERT#: 72399			
	FAIL CODE : 51				
SUBTOTAL					
LABOR MECHANICAL					12.84
TOTAL CHARGE FOR CONCERN					12.84
TYPE: W					

CONCERN 55*	RENTAL BUDGET RENT A CAR	OPERATION	TECH	HOURS	AMOUNT		
CAUSE	RENTAL	RENTAL	172	.0	.00		
CORRECTION	RENTAL BUDGET RENT A CAR						
	PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	
	CNC BUDGE64872	064872			18	120.00	120.00
FACTORY				CERT#: 72399			
	FAIL CODE : -						
				LINE AUTH: AJ 100200 14:46			
SUBTOTAL							
SUBLET REPAIRS							120.00
TOTAL CHARGE FOR CONCERN							120.00
TYPE: W							

ON LINE SERVICE INVOCING BY UCS TO REORDER FORMS OR SUPPLIES CALL 1 800 999-8048 EXT 6150

211750

BREMERTON CHRYSLER



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I ACKNOWLEDGE RECEIVED THE PARTS AND LABOR LISTED BELOW

parts on order

INVOICE TO

DRIVER/OWNER INFORMATION — INVOICE: W24790

FOR OFFICE USE

VEHICLE INFORMATION

TAG: 0098 ADV: 144 PURBAUGH INVOICED: 10/02/2000 14:57:29 TS 00 DAKOTA

LICENSE NUMBER: WA TEMP

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE W24790	
PARTS	2.03
SUBLET REPAIRS	120.00
LABOR MECHANICAL	115.56
TOTAL CHARGE	237.59

PAYMENT DISTRIBUTION FOR INVOICE W24790	
TOTAL CHARGE	237.59
FAC WARRANTY	237.59

ATTENTION: THE FOLLOWING INVOICES ALSO EXIST
 CUS - CUSTOMERPAY
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PAGE 3
 LAST PAGE

THE FORM PRINTED ON PREMIUM CARDBLACK, RECYCLED PAPER

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FORM 1000

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I ACKNOWLEDGE RECEIVING THE PARTS AND LABOR LISTED BELOW X

INVOICE TO

DRIVER/OWNER INFORMATION -- INVOICE: C24790

WA 98310

WA 98310

FOR OFFICE USE

VEHICLE INFORMATION

TAG: 0098 ADV: 144 PURBAUGH, INVOICE: PRELIM CJS W C TS VIN 1B7GG22N6YSS47594 LICENSE NUMBER: WA TEMP
 TAX RULES: YNNN INVOICED: 10/02/2000 15:02:10 00 DODGE DAKOTA 4WD KCAB
 ODOMETER IN: 5519 OUT: 5519 DIST: CMC
 DATES BEGIN: 09/28/00 DONE: 10/02/00

CONCERN 01	LUBE, OIL, & FILTER	OPERATION	TECH	AMOUNT
CORRECTION	COMPLETED SERVICE	01	172	B 13.42
	PART NUMBER	QTY	LIST	SELL
	CMC 05281090	1	7.80	7.02
	CMC 00091030	5	1.50	7.50
			SUBTOTAL	
			PARTS 7.02	
			GAS-OIL-GREASE 7.50	
			HAZARDOUS WASTE CHG 1.00	
			LABOR MECHANICAL 13.42	
			TOTAL CHARGE FOR CONCERN 28.94	

TYPE: C LINE FLAGS: HAZ

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE C24790
 PARTS 7.02
 GAS-OIL-GREASE 7.50
 HAZARDOUS WASTE CHG 1.00
 LABOR MECHANICAL 13.42
 SUB-TOTAL 28.94
 SALES TAX 2.38
 TOTAL CHARGE 31.32

PAYMENT DISTRIBUTION FOR INVOICE C24790
 TOTAL CHARGE 31.32
 CASH TUE 31.32

PAID
 OCT 02 2000
 By: *MIC* *Jung*

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I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW

INVOICE TO

DRIVER/OWNER INFORMATION -- INVOICE: W25874

TAG: 0017 ADV: 103 JIMENEZ, INVOICE: PRELIM WAR W TS VIN 1B7GG22N6YSE47594 LICENSE NUMBER: WA TEMP
 TAX RULES: YY2NN INVOICED: 10/23/2000 15:02:49 00 DODGE DAKOTA 4WD XCRB
 ODOMETER IN: 6469 OUI: 6469 DIST: OMC
 DATES BEGIN: 10/23/00 DONE: 10/23/00

CONCERN 51 INSTALL SS-DRIVE LINE OPERATION TECH HOURS AMOUNT
 CAUSE CLUNK 16300104 172 .3 19.26
 CORRECTION REPLACED DRIVELINE AND RETEST ALL OK
 COMMENT STILL CLUNKS

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	AMOUNT
CMC 52105598AA			SHAFT DRIVE	1	215.00	215.00

FACTORY PARTS: COUNT
 FAIL CODE : 2X
 CERT#: 72399

----- SUBTOTAL -----
 PARTS 301.00
 LABOR MECHANICAL 19.26
 TOTAL CHARGE FOR CONCERN 320.26

CONCERN 52 INSTALL TSB PARTS FOR TRANS CROSSMEMBER OPERATION TECH HOURS AMOUNT
 CAUSE TSB 13300294 172 2.3 147.66
 CORRECTION INSTALLED UPDATED PARTS AND RETEST ALL OK

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	AMOUNT
CMC 52020255AD			C/MEMBER TRANSMISSI	1	42.25	42.25
CMC 06506164AG			SCREW HEX HEAD	3	1.85	5.55
CMC 52038973			BRACKET TORSTON BAR	2	49.50	99.00

FACTORY PARTS: COUNT 1:
 FAIL CODE : P6
 CERT#: 72399

----- SUBTOTAL -----
 PARTS 182.07
 LABOR MECHANICAL 147.66

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INVOICE TO: [REDACTED] DRIVER/OWNER INFORMATION -- INVOICE: W25874
FOR OFFICE USE: [REDACTED] VEHICLE INFORMATION
TAG: 0017 ADV: 103 JIMENEZ, INVOICED: 10/23/2000 15:02:49 TS 00 DAKOTA LICENSE NUMBER: WA TEMP

TYPE: W	TOTAL CHARGE FOR CONCERN	329.73
CONCERN 53 CHECK L/F SEAT LOWER SHROUD MISSING	OPERATION	TECH HOURS AMOUNT
CAUSE --	SG	172 .0 B .00
CORRECTION PARTS HAVE BEEN SPECIAL ORDERED		
FACTORY		
FAIL CODE: -	CERT#: 72399	
<i>chic / stated different parts also ordered</i>		
TYPE: W	SUBTOTAL	
	TOTAL CHARGE FOR CONCERN	.00
GRAND TOTALS		

SUMMARY OF CHARGES FOR INVOICE W25874		PAYMENT DISTRIBUTION FOR INVOICE W25874	
PARTS	483.07	TOTAL CHARGE	649.99
LABOR MECHANICAL	166.92	FAC WARRANTY	649.99
TOTAL CHARGE	649.99		

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DATE: [REDACTED] TIME: [REDACTED] WORKER: [REDACTED] INVOICE: 420734
 MAKE: [REDACTED] MODEL: [REDACTED] YEAR: [REDACTED] VIN: [REDACTED] LICENSE: WA A379120
 MAKE: [REDACTED] MODEL: [REDACTED] YEAR: [REDACTED] VIN: [REDACTED] LICENSE: WA A379120

CONCERN: 5. INSTALL RE-REAR SHOCK CARRIER -- CLUNKS AFTER TRUCK IS COMPLETELY STOPPED
 CAUSE: OAS TRAIL
 CORRECTED: YES SUGGESTION: MAKING CLUNKING NOISE -- VERIFIED WITH CUSTOMER

PART NUMBER	QTY	NOTE	DESCRIPTION	UNIT	SELL	AMOUNT
ONE 06017501AA	1		SPRING SPRING TOP	6	4.00	2.40
ONE 06060307	1		SHOCK SPRING	4	11.75	47.00
ONE 06016602AA	1		LUBRICANT NONE	1	4.60	4.60

SUBTOTAL						76.00
PARTS						76.00
TOTAL CHARGE FOR CENTER						76.00

LABOR						4.00
TOTAL CHARGE FOR CENTER						80.00

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[Redacted Signature]

INVOICE TO

DRIVER/VENDOR INFORMATION -- INVOICE: WPA235

FOR OFFICE USE

VEHICLE INFORMATION

PLATE: [Redacted] LICENSE NUMBER: W 157100

RENTAL ENTERPRISE

DESCRIPTION OF WORK PERFORMED

AMOUNTS

TOTALS

71487

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