



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 160

Date Received

28-DEC-2000

Od_or
rt_dt
od_rt
up_ltr

Reference No.

877162

OWNER INFORMATION (Type or Print)

663575

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) **1FALP13PR5VW39610** Vehicle Make **FORD** Vehicle Model **ESCORT** Vehicle Year **1997** Current Odometer Reading

Purchase Date

Dealer's Name

Engine Size

ICID/CC/L

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

☐ New ☒ Used

City

State

Zip Code

No Cylinders

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual

☐ Yes

☐ 3-Point Belt

☐ Motorbelt

☐ Yes

☐ Front

☐ Car

☐ Sport Ult

☐ 2-Door

☐ Automatic

☒ No

☐ Driverside Airbag

☐ 2-Point Bel

☒ No

☐ Rear

☐ Van

☐ Truck

☐ 4-Door

☐ Passengerside Airbag

☐ 4-Wheel

☐ Minivan

☐ Motorcycle

☐ Stationwagon

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
03211000

Part Name(s)

BRAKES:HYDRAULIC:PEDAL

Location

☐ Left

☐ Right

Failed Part(s)

☐ Front

☐ Rear

☐ Original

☐ Replacement

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

☐ Yes ☐ No

NHTSA Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes

☒ No

☐ Yes

☒ No

☐ Yes

☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKE PEDAL DEPRESSES FURTHER DOWN THAN ACCELERATOR PEDAL WHICH CAUSES ONE FOOT TO HIT BOTH PEDALS. PLEASE PROVIDE FURTHER INFORMATION. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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OFFICE
EFFECTS INVESTIGATION

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Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 1/12/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP13PR5VW396105	FORD	ESCORT	1997	25799

Purchase Date 2-26-97	Dealer's Name Franklin Ford-Mercury	Engine Size (CID/CC/L) 2.0 L	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☐ New ☒ Used	City Rocky Mount State Va Zip Code 24151	No Cylinders 4	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Lift ☐ Truck ☐ Motorcycle ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03211000	Part Name(s) BRAKES:HYDRAULIC:PEDAL	Location ☒ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
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No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKE PEDAL DEPRESSES FURTHER DOWN THAN ACCELERATOR PEDAL WHICH CAUSES ONE FOOT TO HIT BOTH PEDALS. PLEASE PROVIDE FURTHER INFORMATION. *AK

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CHRYSLER - PLYMOUTH - DODGE
1999 Virgil H. Goode Hwy. Rt. 220 S.
ROCKY MOUNT, VIRGINIA 24161
(703) 483-0253

SERVICE ADVISOR: 2 GREG PHILLIPS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MI/AGE IN/OUT	TAG
TS	97	FORD ESCORT	17EALP13PSW396105	2DN3553	3719/3719	T410
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT
26JUN97	16JUN97				0.00	
RD. OPENED	READY	OPTIONS:	STK:	DIR:	ENG:	TRN:
16:08 28JAN98	16:46 28JAN98		7F53	270550	99P	44T

LINE OPCODE TECH TYPE HOURS

A LUBE OIL/FILTER

LOPS CHANGE OIL & FILTER PER COUPON

9 RODGERS, MIKE LICK; DDS

CSF 0.20

1 FL400TA OIL FILTER

4 10W30VAL OIL

CUSTOMER CONCERNED ABOUT EXCESSIVE BRAKE PEDAL TRAVEL.

NL ROAD TEST, BRAKE PEDAL FEELS NORMAL.

16 CPE 0.00

0.00 0.00

PAID
5/28/98
BY
CHECK
CASH

TERMS: START A CASH LIMITS ARRANGED AT TIME													
ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.													
(SIGNED)		DEALER GENERAL MANAGER OR AUTHORIZED PERSON		(DATE)		CUSTOMER SIGNATURE		The 30-day warranty commences at the sale of this merchandise. The dealer hereby expressly disclaims all implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this merchandise.					
PLEASE PAY		THIS AMOUNT		SALES TAX		LESS INSURANCE		TOTAL CHARGES		MISC. CHARGES		BULLET AMOUNT	
16.83		0.49		0.00		16.34		0.00		0.00		0.00	
LABOR AMOUNT		PARTS AMOUNT		GAS, OIL, LUBE		TOTALS		5.45		10.89		0.00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE
A STORAGE CHARGE TO BE ADDED ON CARS LEFT OVER 10 DAYS
CUSTOMER COPY
NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL