



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

28-DEC-2000

Od_or
rt_dt
od rt
up_ltr

Reference No.

877153

OWNER INFORMATION (Type or Print)

663544

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)		Vehicle Mak	Vehicle Model	Vehicle Year	Current Odometer Reading
387HF1328WG194265		DODGE TRUCK	1500	1998	
Purchase Date	Dealer's Name		Engine Siz (CID/CC/L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City State Zip Code		No Cylinders		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengers side Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
			Body Style	☐ Sport Util ☐ Truck ☐ Motorcycle ☒ Pick Up Truck	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08138000 06011080	Part Name(s) FUEL:FUEL PUMP FUEL:LPG GAUGE:FLOAT:SENDER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 15-OCT-2000 Mileage at Failure(s) 51000 Vehicle Speed at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FUEL SENDING UNIT WENT OUT. THIS INDICATED THAT TANK WAS EMPTY. TOOK VEHICLE TO DEALER. DLR PUT IN A FUEL PUMP, BUT PUMP WAS DEFECTIVE, AND DEALER SENT PART BACK. CONSUMER HAS BEEN OUT OF A CAR 3 WEEKS. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date Received: 28-DEC-2000 OFFICE INVESTIGATION Od_or _____ rt_dt _____ od_rt _____ up_ltr _____ Reference No. 877153 Work Number _____ Home No. _____	
OWNER INFORMATION (Type or Print) [Redacted] 863544			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner: [Redacted] Date: 1/1/			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 387HF1328WG194265		Vehicle Make: DODGE TRUCK Vehicle Model: 1500 Vehicle Year: 1998 Current Odometer Reading:	
Purchase Date: 06-98 ☐ New ☒ Used		Dealer's Name: Buckwalter City: WASHINGTON State: IA Zip Code: 52353 Engine Size (CID/CC/L): No Cylinders: 8 ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection	
Transmission Type: ☐ Manual ☒ Automatic		Antilock Brakes: ☐ Yes ☒ No Restraint System: ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag Cruise Control: ☐ Yes ☒ No Drive Train: ☐ Front ☐ Rear ☒ 4-Wheel Vehicle Type: ☐ Car ☐ Sport Util. ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other Body Style: ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: 98134000 080110B0		Part Name(s): FUEL:FUEL PUMP FUEL:LPG GAUGE:FLOAT:SENDER Location: ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s): ☒ Original ☒ Replacement	
No. of Failures: replacement failed also 2		Date(s) of Failure(s): 15-OCT-2000 Mileage at Failure(s): 51000 Vehicle Speed at Failure(s): 0 Failed Part(s) Available?: ☐ Yes ☒ No NHTSA Previously Contacted?: ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No	
Number of Persons Injured: 0		Number of Fatalities: 0	
Estimated Property Damage:		Reported to Police: ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) FUEL SENDING UNIT WENT OUT. THIS INDICATED THAT TANK WAS EMPTY. TOOK VEHICLE TO DEALER. DLR PUT IN A FUEL PUMP, BUT PUMP WAS DEFECTIVE, AND DEALER SENT PART BACK. CONSUMER HAS BEEN OUT OF A CAR 2 WEEKS. *AK 2			
CONTINUE ON BACK IF NEEDED			
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

fuel sensor went out in Oct. part was back ordered took several weeks to get it in; day I went into garage several other vehicles in shop with some problem; finally fuel pump failed the replacement parts were wrong ones; finally new pump arrived and it failed also; advised it was defective, new one took about 3 weeks to get in; had to call manufacturer before any success @ getting a pump. ^{checked} several Dodge dealers advised this was a common problem. I don't not feel a 98 truck should have this kind of problem and take this long to get fixed.

U.S. G.P.O. 1992-002-007 / 00006

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
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FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

