Form Approved. O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received: 27-DEC-2000

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No.: 877057

663296

Work Numbe: [redacted]

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date___/___/___

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Readin
PLEASE FILL IN	FORD TRUCK	EXPLORER	1997	

Purchase Date
☐ New ☒ Used

Dealer's Name_____
City_____ State_____ Zip Code_____

Engine Siz (CID/CC/L _____
No Cylinders _____
☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Uti ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
02440000 02190000	SUSPENSION:SINGLE AXLE:REAR:SWAY BAR SUSPENSION:INDEPENDENT FRONT TORSION BAR	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures

Date(s) of Failure(s) 15-JAN-2000
Mileage at Failure(s) 65000
Vehicle Speed at Failure(s)_____

Failed Part(s) ☐ Yes ☐ No

NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(les) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT AND REAR SWAY BARS KEEP BREAKING OFF AND DISAPPEARING. DEALER NOTIFIED, AND INFORMED CONSUMER THAT WARRANTY EXPIRED, AND ANY REPAIRS WOULD BE DONE AT CONSUMER'S COST. PLEASE PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

CONTINUE ON BACK IF NEEDED

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OWNER INFORMATION (Type or Print)

[redacted]

Work Num [redacted]
Home Number

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PLEASE FILL IN	FORD TRUCK	EXPEDITION ~~EXPLORER~~	1997	

Purchase Date
☐ New ☒ Used

Dealer's Name TIM SHEEHAN LINC/MER
City SPRINGFIELD State OH Zip Code

Engine Size (CID/CC/L) _____
No Cylinders 8
☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☒ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other SUV 4 DOOR

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Component	Part Name(s)	Location	Failed Part(s)
02440008 02180008	SUSPENSION:SINGLE AXLE:REAR:SWAY BAR SUSPENSION:INDEPENDENT FRONT TORSION BAR	☒ Left ☒ Right ☒ Front ☒ Rear	☒ Original ☐ Replacement

No of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	15-JAN-2000	65000	22	☒ Yes ☐ No	☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	-0-	-0-	-0-	☐ Yes ☒ No

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FRONT AND REAR SWAY BARS KEEP BREAKING ~~OFF~~ AND DISAPPEARING. DEALER NOTIFIED, AND INFORMED CONSUMER THAT WARRANTY ~~EXPIRED~~, AND ANY REPAIRS WOULD BE DONE AT CONSUMER'S COST. PLEASE PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

PARTS NOT COVERED BY

IF NECESSARY I WILL TRY TO OBTAIN COPIES OF REPAIR BILLS

CONTINUE ON BACK IF NEEDED