

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 241	
OWNER INFORMATION (Type or Print) 663296		Date Received 27-DEC-2000	Od_or _____ rt_dt _____ od_rt _____ up_ltr _____ Reference No. 877057
		Work Number _____ Home Number _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) PLEASE FILL IN	Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1997
Current Odometer Reading _____		Purchase Date Dealer's Name _____ City _____ State _____ Zip Code _____	
Engine Size (CID/CC/L) _____ No. Cylinders _____		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	Transmission Type ☐ Manual ☒ Yes ☐ Automatic ☐ No		
Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorized ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	
Cruise Control ☐ Yes ☒ No		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	
Vehicle Type ☐ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02440000 02180000	Part Name(s) SUSPENSION: SINGLE AXLE: REAR: SWAY BAR SUSPENSION: INDEPENDENT FRONT TORSION BAR		Location ☐ Left ☐ Right ☐ Front ☐ Rear
Failed Part(s) ☐ Original ☐ Replacement		No. of Failures Date(s) of Failure(s) 15-JAN-2000 Mileage at Failure(s) 65000 Vehicle Speed at Failure(s) _____	
Failed Part(s) ☐ Yes ☐ No		NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
FRONT AND REAR SWAY BARS KEEP BREAKING OFF AND DISAPPEARING. DEALER NOTIFIED, AND INFORMED CONSUMER THAT WARRANTY EXPIRED, AND ANY REPAIRS WOULD BE DONE AT CONSUMER'S COST. PLEASE PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

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Date Received

Od_or

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27-DEC-2000

OFFICE

DEFECTS INVESTIGATION

Reference No.

877057

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

PLEASE FILL IN

FORD TRUCK

EXPEDITION
EXPLORER

1997

Purchase Date

Dealer's Name TIM SHEERAN LINCOLNEngine Size
(CID/CO/L)☐ Turbo☐ Diesel☒ Gas☒ Fuel Injection☐ New ☒ UsedCity SPRINGFIELD State OH Zip CodeNo Cylinders 6

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☒ 3-Point Belt☐ Motorbelt☐ Yes☐ Front☒ Sport Utl☐ 2-Door☒ Automatic☐ No☒ Driverside Airbag☐ 2-Point Belt☒ No☒ Rear☐ Truck☐ 4-Door☒ Passengerside Airbag☒ 4-Wheel☐ Motorcycle☐ Stationwagon☐ Pick Up Truck☒ Other SUV

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

Part Name(s)

Location

Failed Part(s)

02440004
02180004SUSPENSION: SINGLE AXLE: REAR: SWAY BAR
SUSPENSION: INDEPENDENT FRONT TORSION BAR☒ Left
☒ Front☒ Right
☒ Rear☒ Original
☐ Replacement

No of Failures

Date(s) of Failure(s) 15-JAN-2000Mileage at Failure(s) 65000Vehicle Speed at Failure(s) ??Failed Part(s)
Available?☒ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No-0--0--0-☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT AND REAR SWAY BARS KEEP BREAKING ~~OFF~~ AND DISAPPEARING. DEALER NOTIFIED, AND INFORMED CONSUMER THAT WARRANTY ~~COVERED~~, AND ANY REPAIRS WOULD BE DONE AT CONSUMER'S COST. PLEASE PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

NOT COVERED BY

IF NECESSARY I WILL TRY TO OBTAIN COPIES OF REPAIR BILLS

CONTINUE ON BACK IF NEEDED

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