



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 125

Date Received

22-DEC-2000

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Reference No.

876939

OWNER INFORMATION (Type or Print)

662870

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)		Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Reading
JT8BH28F9V0076392		LEXUS	LS400	1997	
Purchase Date	Dealer's Name		Engine Siz (CID/CC/L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City State Zip Code		No Cylinders		
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel		☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type		Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other		☐ Sport Jlt ☐ Truck ☐ Motorcycle		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE VEHICLE IS BEING DRIVEN AND BRAKES APPLIED AN EXTREMELY LOUD/GRINDING NOISE OCCURS CAUSED BY RUST ON BRAKE ROTORS. DEALER CANNOT CORRECT PROBLEM. PLEASE GIVE ANY FURTHER DETAILS.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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OWNER INFORMATION (Type or Print)

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Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an owner's signature, please print the name and address to the vehicle manufacturer.

Signature of Owner

Date 1/17/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

JT8BH28F9V0076392

Vehicle Make

LEXUS

Vehicle Model

LS400 (SEDA)

Vehicle Year

1997

Current Odometer Reading

24,747

Purchase Date

MAR. 2000

Dealer's Name

LEXUS OF ENGLEWOOD, NJ

Engine Size
(CID/CO/L)2400
4.0L☐ Turbo
☐ Diesel
☒ Gas
☒ Fuel Injection☐ New ☒ Used

City ENGLEWOOD

State NJ

Zip Code 07631

No Cylinders

8

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

03273000

Part Name(s)

BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB, RUSTED
CALIPERS??

Location

☒ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☒ Original ??☐ Replacement

No of Failures

1

Date(s) of Failure(s)

DEC. 17, 2000

Mileage at Failure(s)

22,500

Vehicle Speed at Failure(s)

-0-

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

-0-

Number of Fatalities

-0-

Estimated Property Damage

-0-

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

COULD NOT DRIVE ONLY MOVED 10 FEET
WHILE VEHICLE IS BEING DRIVEN AND BRAKES APPLIED AN EXTREMELY LOUD/GRINDING NOISE
OCCURS CAUSED BY RUST ON BRAKE ROTORS. DEALER CANNOT CORRECT PROBLEM. ↑
PLEASE GIVE ANY FURTHER DETAILS.*AK TOWED TO DEALER 12/17/00 (VIOLENT)

DEALER Sanded ROTORS TO REMOVE RUST.

DEC. 17, 2000 RAIN MIGHT OFF WORSEN CONDITION

AS BRAKES WERE SATURATED FROM PREVIOUS DAY

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