

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 156	
OWNER INFORMATION (Type or Print) 662726		Date Received 21-DEC-2000	Od_or _____ rt_dt _____ od_rt _____ up_itr _____ Reference No. 876863
		Work Number _____ Home Number _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date ____/____/____			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 2FMDA51U7TBC44014	Vehicle Make FORD TRUCK	Vehicle Model WINDSTAR	Vehicle Year 1996
Current Odometer Reading 		Purchase Date 	
Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Siz (CID/CC/L) _____ No Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio	
☐ New ☒ Used	Transmission Type ☐ Manual ☐ Automatic		
Antilock Brakes ☐ Yes ☒ No		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	
Cruise Control ☐ Yes ☒ No		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	
Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other		Body Style ☐ Sport Util ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02615000	Part Name(s) WHEELS:LUGS:NUTS:BOLTS		Location ☐ Left ☐ Front ☐ Right ☐ Rear
Failed Part(s) ☐ Original ☐ Replacement		No of Failures 3	
Date(s) of Failure(s) 12-APR-2000 Mileage at Failure(s) 36 Vehicle Speed at Failure(s)		Failed Part(s) ☐ Yes ☐ No	
NHTSA Previously ☐ Yes ☐ No		Application Incident Information (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)	
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
FRONT PASSENGER'S WHEEL LUGS: NUTS KEPT GETTING CUT OFF WHICH MAY HAVE CAUSED WHEEL TO FALL OFF. LUGS: NUTS BEEN REPLACED 3 TIMES. PLEASE PROVIDE FURTHER INFORMATION. *AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

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OWNER INFORMATION (Type or Print) 662726			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>1/17/07</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 2FMDA51U7TBC44014		Vehicle Make <u>van</u> FORD	Vehicle Model <u>WINDSTAR</u> WINDSTAR
		Vehicle Year <u>1996</u> 1996	Current Odometer Reading <u>55,000.00</u> 55,000.00
Purchase Date <u>Feb 2000</u> ☐ New ☒ Used	Dealer's Name <u>Burt chevret</u> City <u>Englewood</u> State <u>CO</u> Zip Code _____		Engine Size (CID/CC/L) _____ ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection No Cylinders _____
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Ut ☐ 2-Door ☒ Van ☐ Truck ☐ 4-Door ☐ Minivan ☐ Motorcycle ☐ Stationwagon ☐ Other ☐ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02615000</u>	Part Name(s) <u>WHEELS: LUGS: NUTS: BOLTS</u>	Location ☐ Left ☒ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures <u>3</u>	Date(s) of Failure(s) <u>12-APR-2000 21 DEC 2000 2 DEC 1999</u> Mileage at Failure(s) <u>38</u> Vehicle Speed at Failure(s) <u>undetermined</u>		Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), and injury(es) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>
		Estimated Property Damage _____	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
FRONT PASSENGER'S WHEEL LUGS: NUTS KEPT GETTING CUT OFF WHICH MAY HAVE CAUSED WHEEL TO FALL OFF. LUGS: NUTS BEEN REPLACED 3 TIMES. PLEASE PROVIDE FURTHER INFORMATION. *AK			

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