

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

20-DEC-2000

Od_or

rt_dt

od_rt

up_tr

Reference No.

87B835

Work Number

Home Number

OWNER INFORMATION (Type or Print)

662677

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's side)		Vehicle Mak	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4FY19S1VP436992		JEEP	WRANGLER	1997	
Purchase Date	Dealer's Name		Engine Siz (CID/CC/L	☐ Turbo	
☐ New ☒ Used	City State Zip Code		No Cylinders	☐ Diesel	
Transmission Type		Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual	☐ Yes	☒ 3-Point Belt	☐ Motorbelt	☐ Yes	☐ Front
☐ Automatic	☒ No	☒ Driverside Airbag	☐ 2-Point Belt	☒ No	☐ Rear
		☐ Passengerside Airbag			☐ 4-Wheel
Vehicle Type		Body Style			
☐ Car		☐ Sport Util		☐ 2-Door	
☐ Van		☐ Truck		☐ 4-Door	
☐ Minivan		☐ Motorcycle		☐ Stationwagon	
☐ Other				☐ Pick Up	
				☒ Truck	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06610000	Part Name(s) EXHAUST SYSTEM:MANIFOLD:ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 09-SEP-2000 Mileage at Failure(s) 67000 Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

A CRACK IN ENGINE MANIFOLD. MANUFACTURER NOTIFIED, AND INFORMED CONSUMER THAT VEHICLE WAS OUT OF ITS WARRANTY. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Signature of Owner

Date 1/12/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at bottom of
windshield on driver's side)

1J4FY19S1VP436992

Vehicle Make

JEEP

Vehicle Model

WRANGLER

Vehicle Year

1997

Current Odometer Reading

67,000

Purchase Date

8-00

Dealer's Name

Engine Size

4.0

(CID/CC/L

☐ Turbo☐ Diesel☒ Gas☒ Fuel Injection

No Cylinders

6

☐ New ☒ Used

City

State

Zip Code

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☒ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

66610000

Part Name(s)

EXHAUST SYSTEM: MANIFOLD: ENGINE

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

Date(s) of Failure(s) 09-SEP-2000

Mileage at Failure(s) 63,000

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

My first call to Chrysler was Sept 2000 they told me the cracked manifold was not covered under warranty. The Jeep was in Canada with my daughter attending school. The Canada Jeep dealer said would only fix with approval from Chrysler. My daughter had to drive the Jeep over 2,000 miles (back to the USA) so I could consult with my local dealer. At first the local dealer said it was not covered. After a long conversation & proof in the owners' manual they replaced the manifold @ no cost to me.

My claim to Chrysler is \$300, for the expense of bringing Jeep back to California for repair.



★ U.S. G.P.O. 1992-635-87/80000

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

