



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 150

Date Received

18-DEC-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

876658

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make CHRYSLER TRUC	Vehicle Model TOWN AND COUN	Vehicle Year 1998	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01340000	Part Name(s) STEERING:POWER ASSIST:BELT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) <u>52000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

STEERING BELT TENSIONER FAILED AND CAME OFF WHILE DRIVING, CAUSING A LOSS OF POWER STEERING. *AK

CONTINUED ON BACK (SEE 150)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 150 Date Received _____ 18 DEC 2000 OFFICE _____ DEFECT INVESTIGATION _____ Work N _____ Home N _____	
J.S. Department of Transportation National Highway Traffic Safety Administration		Od_or _____ rt_dt _____ od_rt _____ up_tr _____ Reference No. 676668	
OWNER INFORMATION (Type or Print) _____ 661622		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>1/1</u>	
1C4GPK4L5WB665541 VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)		Vehicle Make CHRYSLER TRUC	Vehicle Model TOWN AND COU
		Vehicle Year 1998	Current Odometer Reading 53000
Purchase Date 4/27/98	Dealer's Name LOCHMOOR CHR JEEP INC		Engine Size (CID/CCAL) 3.8
☒ New ☐ Used	City DETROIT State MI Zip Code 48224		No Cylinders 6 Cyl
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other
		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 01340000	Part Name(s) STEERING POWER ASSIST BELT	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 12/16/2000 Mileage at Failure(s) 52000 Vehicle Speed at Failure(s) 25 MPH	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
		Estimated Property Damage 215.00 PLUS TOW	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
STEERING BELT TENSIONER FAILED AND CAME OFF WHILE DRIVING, CAUSING A LOSS OF POWER STEERING. *AK FOR CAN NOT STEER CAR WHEN BELT OR TENSIONER GO. CAN HARM WATER PUMP POWER STEERING			

CONTINUE ON BACK IF NEEDED

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THANK YOU FOR
SHOPPING AT 13 &
SCHOENHERR SHELL

JOHN DULA
13610 E 13 MI WARREN MI
DLR # 22197352127

Road Service	43.00
Labor	89.95
Parts	118.90

Subtotal	251.85
Sales Tax	7.13
Total	\$258.98
Credit Card	258.98

6258 9003 7047 6785 04/02 SHLLNC
PAUL R. DUNN REF#91030 42 061
AUTH#00 APP# 018990 DIV#133611
ID-PC 04 TAX 7.13 TOTAL \$258.98

Change Due 0.00

Transaction ID#14770
e6e7411 12/18/2000 13:37:39

CERTIFIED MECHANICS
810-776-3322



Auto Care

CITY

VEHICLE IDENTIFICATION NO. 52736 YEAR 98 MAKE & MODEL T-Cougar
 LICENSE NO. 4ENB26100 COLOR Black OTHER R.O. None

QTY	PART NO.	CODE	DESCRIPTION	USED & REBUILT OR WARRANTY	EST. \$	ACTUAL \$
			<u>Transmission</u>		<u>1173.29</u>	
			<u>BEH</u>		<u>383.35</u>	
PARTS ARE NEW UNLESS INDICATED OTHERWISE					TOTAL PARTS	<u>1556.64</u>

OUTSIDE REPAIRS

TOTAL OUTSIDE REPAIRS 118.00

MECHANIC'S SIGNATURE AND CERTIFICATION NUMBER [Signature]

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL.

YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL PARTS REPLACED, EXCEPT THOSE WHICH ARE TOO HEAVY OR LARGE, AND THOSE REQUIRED TO BE SENT BACK TO THE MANUFACTURER OR DISTRIBUTOR BECAUSE OF WARRANTY WORK OR AN EXCHANGE AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS WHICH CAN NOT BE RETURNED TO YOU. ☐ SAVE ☐ DISCARD CUEL 98.

AUTHORIZED INCREASE AMT. OF INCREASE DATE TIME PERSON CONTACTED BY (INIT)

FROM: \$ TO: \$

AM PM 6:30 OR DL #

YOU ARE ENTITLED TO A COPY OF THIS ORDER AT THE TIME OF YOUR SIGNATURE.

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car, truck or vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car, truck or vehicle to secure the amount of repairs.

CUSTOMER SIGNATURE [Signature]

13 MILL SCHENCKERS SHELL

13610 E. 13 MILE RD.

WARREN, MICHIGAN 48098

PHONE: (313) 776-3322

STATE REGISTRATION NO. F143262

NAME [Redacted] ADDRESS [Redacted] CITY [Redacted]

DATE 9/16/00

SERVICES TO BE PERFORMED		AM	PM	WHEN READY	DATE	AMOUNT
<u>WEEKOUT estimate</u>					<u>6/9/93</u>	
<u>PROVISIONER ON BELT</u>						
<u>POWER STEER (AG)</u>						
<u>[Signature]</u>						
<u>Labuc</u>					<u>8/15/83</u>	
<u>Back Reasoned</u>						
<u>8/30/7</u>						

AMOUNT	DATE	AMOUNT
TOTAL LABOR	<u>87.45</u>	<u>87.45</u>
TOTAL PARTS	<u>1173.29</u>	<u>1173.29</u>
SHOP SUPPLIES		
TOTAL GAS OIL AND GREASE		
OUTSIDE REPAIRS	<u>118.00</u>	<u>118.00</u>
TOTAL	<u>1318.74</u>	<u>1318.74</u>
SUBTOTAL		
SALES TAX		
TOTAL	<u>1318.74</u>	<u>1318.74</u>