



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 255

Date Received

15-DEC-2000

Od_or _____
R_dt _____
od_rt _____
up_ltr _____

Reference No.

876561

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1992	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000	Part Name(s) SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING FRONT RIGHT SIDE OF VEHICLE SUDDENLY DROPPED DOWN ONTO FRONT RIGHT TIRE. THIS CAUSED A LOSS OF CONTROL. DEALER HAS BEEN CONTACTED. *AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 255	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received <u>15-DEC-2000</u>	
		Od_or _____ R_dt _____ od_rt _____ up_tr _____	
OWNER INFORMATION (Type or Print) 661255		Reference No. 876561	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of _____, name and address to the vehicle manufacturer.		☒ YES ☐ NO	
Signature of _____		Date <u>11/8/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
<u>1FMDU32X1NUA97271</u>	<u>FORD TRUCK</u>	<u>EXPLORER</u>	<u>1992</u>
Purchase Date <u>10-11-99</u>	Dealer's Name <u>HEBRON MOTORS</u>		Current Odometer Reading <u>135267</u>
☐ New ☒ Used	City <u>LAKELAND</u> State <u>FL</u> Zip Code <u>33801</u>	Engine Size (CID/CC/L) <u>4.0L</u>	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	Cruse Control ☒ Yes ☐ No
		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02100000	Part Name(s) SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>10-19-00</u> Mileage at Failure(s) _____ Vehicle Speed at Failure(s) <u>45 MPH</u>	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured NONE	Number of Fatalities NONE
		Estimated Property Damage TRUCK TOTALED \$7000.00	Reported to Police ☒ Yes ☐ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING FRONT RIGHT SIDE OF VEHICLE SUDDENLY DROPPED DOWN ONTO FRONT RIGHT TIRE. THIS CAUSED A LOSS OF CONTROL. DEALER HAS BEEN CONTACTED. *AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D	O	T	B	3	D	D	A	T	8	X	4	8	6	MANUFACTURER/TIRE NAME	SIZE P-235 / 75R15
														MICHELIN LTX MYS	

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

returning from shopping my 3 kids + I we all had our seat belts on and we heard a loud noise then I lost temporary control of the steering wheel ~~we~~ we hit the bridge and from the right front of the truck then slid sideways rubbing against the bridge grab the steering wheel back let of the brakes and pulled as hard as I could to the left. I thought it was the tire but ~~in~~ The right front suspension gave snapping the I-beam in half.

* U.S. G.P.O. 1982-623-677 / 60094

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



Untitled

1
I had notified Ford Motor Company regarding the recall on the right front suspension on 10-23-2000
They had acknowledged the defect and said it wasn't on the safety list and the warranty expired as of 5 yrs or 100,000 miles whichever came first.
and won't do anything about it.
I bought it used I'm a middle class person and can't afford to buy a new vehicle.
The used car dealership that I bought it from said he bought it from the auction.
And he didn't know anything about the recall of the Ford Explorer.
Also I had Michelin Tires on my vehicle not Firestones so it wasn't the tire.
Now since Ford acknowledged the recall why can't they take the responsibility.
My childrens and my life was in danger, and we could of all died and went over the bridge,
I refuse to think that our lives didn't mean anything, we were fortunate that we didn't hit or run someone else off the bridge, causing a fatality
all vehicles that go through the auction should be reviewed for any recalls on vehicles before they are sold.
Then if the Used car lot knew about it he could of had it fixed before it got sold to me.
Because of this neglect we are a little paranoid of driving over any bridge.

I HAVE PICTURES IF NEEDED.
COPY OF ACCIDENT REPORT.