



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

12-DEC-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

876364

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 1FCNF53S510A04898	Vehicle Make FORD TRUCK	Vehicle Model F53	Vehicle Year 2001	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02660000	Part Name(s) WHEELS:HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 556 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 30-35 MPH FRONT LEFT WHEEL LOCKED UP. TOWED VEHICLE TO DEALER WHO SAID THERE WAS A HUB CASTING DEFECT, AND THERE WAS A RECALL DUE SHORTLY. A FEW DAYS LATER, FORD COMPANY CHANGED THAT TO IT BEING A FACTORY PRODUCTION PROBLEM. NO LUBRICATION WAS DONE ON THAT COMPONENT. LEFT FRONT WHEELS WERE AFFECTED. *AK

CONTINUED ON BACK (SEE 759)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 758 Date Received: <u>12-DEC-2000</u> Reference No. <u>876364</u>	
U.S. Department of Transportation National Highway Traffic Safety Administration		Odor <u> </u> rt_d <u> </u> od_tr <u> </u> up_ltr <u> </u>	
OWNER INFORMATION (Type or Print) <u>[Redacted]</u> <u>860168</u>		Work N <u> </u> Home N <u> </u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner <u>[Redacted]</u> Date <u>1/31/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <u>1FCNF53S510A04898</u>	Vehicle Make <u>National RV Motorhome - Surfside</u>	Vehicle Model <u>F53</u>	Vehicle Year <u>2001</u> Current Odometer Reading <u>1102</u>
Purchase Date <u> </u>	Dealer's Name <u>Giant RV</u>	Engine Size (CID/CCL) <u> </u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City <u>Corona</u> State <u>Ca.</u> Zip Code <u> </u>	No Cylinders <u> </u>	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☒ Other <u>Motorhome</u>
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other <u> </u>
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02860000</u>	Part Name(s) <u>WHEELS:HUB</u>	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures <u>1</u>	Date(s) of Failure(s) <u>04-DEC-2000</u>	Mileage at Failure(s) <u>556</u>	Vehicle Speed at Failure(s) <u>35 mph</u>
		Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u> </u>	Number of Fatalities <u> </u>
		Estimated Property Damage <u> </u>	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING 30-35 MPH FRONT LEFT WHEEL LOCKED UP. TOWED VEHICLE TO DEALER WHO SAID THERE WAS A HUB CASTING DEFECT, AND THERE WAS A RECALL DUE SHORTLY. A FEW DAYS LATER, FORD COMPANY CHANGED THAT TO IT BEING A FACTORY PRODUCTION PROBLEM. NO LUBRICATION WAS DONE ON THAT COMPONENT. LEFT FRONT WHEELS WERE WAS [↑] AFFECTED: *AK destroyed. *on every vehicle since August 2000. Our vehicle was delivered in late November, 2000. To date, no notice has been received from FORD or Dealer about this known safety defect!			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			