



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

05-DEC-2000

Od_or _____
R_dt _____
od_rt _____
up_ltr _____

Reference No.

875976

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (lasted attempt at windshield or drivers side)	Vehicle Make LINCOLN	Vehicle Model TOWN CAR	Vehicle Year 1998	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08600000	Part Name(s) TRACTION CONTROL SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 26000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

GOING UPHILL IN 2 INCHES OF SNOW, VEHICLE STARTED SLIPPING, TRACTION CONTROL MOTOR MADE NOISE. CONSUMER APPLIED GAS PEDAL AND ENGINE WOULD NOT REV UP, AS STATED IN OWNERS MANUAL. ENGINE STALLED.

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline	
Date Received 05-DEC-2000 Reference No. 875976		Work Number 659082	
Home Number [Redacted]		Signature of Owner [Redacted] Date 12/24/2000	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☒ NO			
and address to the vehicle manufacturer.			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (If located at bottom of windshield on driver's side) LINCOLN		Vehicle Make TOWN CAR	
Vehicle Year 1998		Current Odometer Reading 41360	
Purchase Date ☒ New ☐ Used		Dealer's Name Joe Stogge Lincoln Mercury City Louisville, State KY, Zip Code 40202	
Engine Size 4.6 (CID/CC)		No Cylinders 8	
Turbo ☐		Diesel ☐	
Gas ☒		Fuel Injection ☒	
Body Style 2-Door ☒		Vehicle Type Car ☒	
Transmission Type ☒ Automatic ☐ Manual		Restraint System 3-Point Belt ☒	
Antilock Brakes ☒ Yes ☐ No		Cruise Control ☒ Yes ☐ No	
Drive Train Front ☒		Location Left ☒	
Failed Part(s) ☒ Original ☐ Replacement		Failed Part(s) ☒ Original ☐ Replacement	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 0860000 08410000		Part Name(s) FUEL THROTTLE LINKAGES AND CONTROL PEDAL	
No of Failures 03-DEC-2000 41360 32 MPH		Date(s) of Failure(s) Mileage at Failure(s)	
Vehicle Speed at Failure(s)		Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)	
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured None		Number of Fatalities None	
Estimated Property Damage ☐ Yes ☒ No		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
GOING UP HILL IN 2 INCHES OF SNOW, VEHICLE STARTED SLIPPING, TRACTION CONTROL MOTOR MADE NOISE, CONSUMER APPLIED GAS PEDAL AND ENGINE WOULD NOT REV UP, AS STATED IN OWNERS MANUAL, ENGINE STALLED. *AK			
CONTINUE ON BACK IF NEEDED			

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

We were going up a Hill (Highway 25) about 2 miles to the N.C. line in 2 to 3 inches of snow - The Traction Control Came on and after 3/4 of a mile the car would only go 32 MPH. I let off the accelerator and the engine cut off - We attempted to move on the road - The rear end was locked - We block the road - An 18 wheeler jack knifed - The car slid beyond our car - We attempted to move the car - The engine would crank and cut off -

★ U.S.G.P.O. 1982 - 625-897/6006

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
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