



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

01-DEC-2000

Od_or _____
R_dt _____
od_rt _____
up_ltr _____

Reference No.

875873

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make DODGE	Vehicle Model INTREPID	Vehicle Year 1995	Current Odometer Reading
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Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01400000	Part Name(s) STEERING:GEAR:RACK AND PINION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) <u>43000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE EXPERIENCING MOMENTARY / INTERMITTENT STEERING LOCK UP DUE TO RACK AND PINION. DEALER NOTIFIED, AND INFORMED CONSUMER THAT VEHICLE WAS NO LONGER COVERED UNDER WARRANTY, AND NOTHING COULD BE DONE. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAIL ON THIS MATTER. *AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

MARX BODY & PAINT
270 WEST 100 NORTH
PRICE, UT 84501
PHONE: (435) 637-6707
FAX: (435) 613-0313

CD LOG NO 124-1 DATE 06/06/00

SHOP: MARX BODY & PAINT
ADDRESS: 270 WEST 100 NORTH
CITY STATE: PRICE, UT
ZIP: 84501-

INSP DATE: 06/06/00
CONTACT: MICHAEL MARX
PHONE 1: (435) 637-6707
PHONE 2: (435) 637-7879
FAX: (435) 613-0313

OWNER: [REDACTED]
ADDRESS: [REDACTED]
CITY STATE: [REDACTED]
ZIP: [REDACTED]

HOME PHONE: [REDACTED]

LIC#: [REDACTED]
BODY COLOR: [REDACTED]
CONDITION: [REDACTED]

STATE: [REDACTED]

VIN: 2B3HD5615SH670682
MILEAGE: [REDACTED]
ACCTNG CTL#: [REDACTED]

*=USER-ENTERED VALUE	E=NEW PART	EC=ECONOMY PART
EU=SALVAGE PART	EP=SEE DX REPORT	ET=LABOR PARTIAL REPLACE
IT=LABOR PARTIAL REPAIR	I=REPAIR/ALIGN/SUBLET	L=REFINISH
N=ADDNL LABOR OPERATION	P=CHECK	TE=PART/PARTIAL REPLACE
AA=APPEARANCE ALLOWANCE	RP=RELATED PRIOR DAMAGE	UP=UNRELATED PRIOR DAMAGE
RI=R&I ASSEMBLY		

1995 DODGE INTREPID STD 4DOORS SEDAN N2803A/C OPTNS A/24EF

OPTIONS: TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES
 HEATED REMOTE CONTROL MIRRORS AIR CONDITIONING

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	HOURS	R
---	---	---	-----	-----	-----	---	-----	---
L	0006	C9	COVER, FRONT BUMPER	REFINISH			3.6	4
				SURFACE			2.5	
				TWO STAGE			.5	
				TWO STAGE SETUP			.6	
E	0104		FENDER, FRONT	RT 4580596	210.00		2.6	1
I	0104		FENDER, FRONT	RT REFINISH			3.4	4
				SURFACE			2.3	
				EDGE			.5	
				TWO STAGE			.6	
L	0208		DOOR SHELL, FRONT	RT REPAIR			0.5	1
L	0208		DOOR SHELL, FRONT	RT REFINISH			2.2	4
				SURFACE			1.8	
				TWO STAGE			.4	
L	0566		COVER, REAR BUMPER	REFINISH			3.0	4

6 ITEMS

1995 DODGE INTREPID STD 4DOORS SEDAN
CD LOG NO 124-1

MC MESSAGE(S)

09 INCLUDES 0.6 HOURS MAJOR PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS					210.00
PAINT MATERIAL					207.40
PARTS TOTAL					417.40
TAX ON PARTS & MATERIAL @				6.250%	26.09
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	34.00	2.6	0.5		105.40
2-MECH/ELEC	40.00				
3-FRAME	40.00				
4-REFINISH	34.00	12.2			414.80
5-PAINT MATERIAL	17.00				
LABOR TOTAL					520.20
TAX ON LABOR @				6.250%	32.51
SUBLET REPAIRS					
TOWING					
STORAGE					
GROSS TOTAL					996.20
NET TOTAL					996.20

ADP SHOPLINK UB476 ES CD LOG 124-1 DATE 06/06/00 11:50:28AM R6.1 CD 04/00
PYN:N/00/00/00/00 CUM:/// HOST LOG
COPYRIGHT 1999, AUTOMATIC DATA PROCESSING, INC.

2.1 HOURS WERE ADDED TO THIS ESTIMATE BASED ON ADP'S TWO-STAGE REFINISH
FORMULA: 20% OF REFINISH HOURS, AFTER OVERLAP, PLUS 0.6 HOURS FOR THE FIRST
MAJOR PANEL, WHERE NOTED.

AJ'S CUSTOM BODY & PAINT
500 S HWY. 55
PRICE, UT 84501
PHONE: 435-637-2060
FAX: 435-637-8177

CD LOG NO 1291-1 DATE 06/06/00

SHOP: AJ'S CUSTOM BODY AND PAINT INSP DATE: 06/06/00
ADDRESS: 500 S HWY 55 CONTACT: ALAN
P.O. BOX 821 PHONE 1: (435) 637-2060
CITY STATE: PRICE, UT FAX: (435) 637-8177
ZIP: 84501-

OWNER: [REDACTED] HOME PHONE: [REDACTED]
ADDRESS: [REDACTED]
CITY STATE: [REDACTED]
ZIP: [REDACTED]

LIC#: NC STATE: UT VIN: 2B3HD56T5SH670682
BODY COLOR: BLUE MILEAGE:
CONDITION: ACCTNG CTL#:

DRIVEABLE: Yes VEH. INSP#:

*=USER-ENTERED VALUE E=NEW PART EC=ECONOMY PART
EU-SALVAGE PART EP=SEE PX REPORT ET=LABOR PARTIAL REPLACE
IT=LABOR PARTIAL REPAIR I=REPAIR/ALIGN/SUBLET L=REFINISH
N=ADDNL LABOR OPERATION P=CHECK TE=PART/PARTIAL REPLACE
AA=APPEARANCE ALLOWANCE RP=RELATED PRIOR DAMAGE UP=UNRELATED PRIOR DAMAGE
RI=R&I ASSEMBLY

1995 DODGE INTREPID ES 4DR SEDAN N2803B/C OPTNS A/24EDCBFJ

OPTIONS: TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES
HEATED REMOTE CONTROL MIRRORS POWER DOOR LOCKS
POWER WINDOWS ANTI-LOCK BRAKE SYSTEM
AIR CONDITIONING CRUISE CONTROL

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	HOURS	R
I	0006		COVER, FRONT BUMPER	REPAIR			1.0	*1
L	0006	09	COVER, FRONT BUMPER	REFINISH			3.6	4
I	0104		FENDER, FRONT	RT REPAIR			3.0	*1
L	0104		FENDER, FRONT	RT REFINISH			2.8	4
I	0208		DOOR SHELL, FRONT	RT REPAIR			2.0	*1
L	0208		DOOR SHELL, FRONT	RT REFINISH			2.2	4
I	0288		DOOR SHELL, REAR	RT REPAIR			4.0	*1
L	0288		DOOR SHELL, REAR	RT REFINISH			2.2	4
E	0348	01	MIDG, REAR DOOR SIDE	RT PR16SW1	41.75		0.4	1
I	0566		COVER, REAR BUMPER	REPAIR			1.0	*1
L	0566		COVER, REAR BUMPER	REFINISH			3.4	4
I			POLISH HOOD 1/4PNL	REPAIR		*	1.5	*1*

1995 DODGE INTREPID ES 4DR SEDAN
CD LOG NO 1291-1

12 ITEMS

MC MESSAGE(S)
01 CALL DEALER FOR EXACT PART NUMBER / PRICE
09 INCLUDES 0.6 HOURS MAJOR PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS					41.75
PAINT MATERIAL					269.80
PARTS TOTAL					311.55
TAX ON PARTS & MATERIAL @				6.250%	19.47
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	34.00	0.4	12.5		438.60
2-MECH/ELEC	54.00				
3-FRAME	34.00				
4-REFINISH	34.00	14.2			482.80
5-PAINT MATERIAL	19.00				
LABOR TOTAL					921.40
TAX ON LABOR @				6.250%	57.59
SUBLET REPAIRS					
TOWING					
STORAGE					
GROSS TOTAL					1,310.01
NET TOTAL					1,310.01

ADP SHOPLINK U9343 ES CD LOG 1291-1 DATE 06/06/00 12:11:45AM R6.1 CD 05/00
PXN:Y/00/00/00/00 CUM:00/00/00/00 HOST LOG
COPYRIGHT 1999, AUTOMATIC DATA PROCESSING, INC.

3.0 HOURS WERE ADDED TO THIS ESTIMATE BASED ON ADP'S TWO-STAGE REFINISH
FORMULA: 20% OF REFINISH HOURS, AFTER OVERLAP, PLUS 0.6 HOURS FOR THE FIRST
MAJOR PANEL, WHERE NOTED.

ALL CLEAR COAT PAINT IS GUARANTEED FOR AS LONG AS YOU OWN THE CAR, EXCEPT FOR
ROCK CHIPS AND ADDITIONAL ACCIDENT DAMAGE.
THIS ESTIMATE IS ONLY GOOD FOR 30 DAYS

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A
SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES
APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR
DISTRIBUTOR OF THESE PARTS RATHER THAN THE MANUFACTURER OF YOUR VEHICLE.

06/06/2000 at 02:02 PM
48435

Job Number:

ZUFONS PAINT-BODY SHCP
License #:48435 Federal ID #:870396819
SEAT BELTS WILL SAVE YOUR LIFE
540 SO. HWY. 55
P.O. BOX 268
PRICE, UT 84501
(435)637-1028 Fax: (435)637-5672

PRELIMINARY ESTIMATE

Written by: Franklin Zupon #48435
Adjuster:

Ins [REDACTED] Claim #
C [REDACTED] Policy #
Add [REDACTED] Deductible:
Date of Loss:
Day: Type of Loss:
Evening: Point of Impact:

Inspect
Location:

Insurance
Company:

Days to Repair

1995 DODG INTREPID ES 6-3.3L-FI 4D SED Int:

VIN: 2B3HD56T5SH670682 Lic: Prod Date: Odometer:

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Tinted Glass
Body Side Moldings	Dual Mirrors	Clear Coat Paint
Two Tone Paint	Power Steering	Power Brakes
Power Windows	Power Locks	Power Mirrors
Power Trunk	Anti-Lock Brakes (4)	Driver Airbag
Passenger Airbag	4 Wheel Disc Brakes	Cloth Seats
Bucket Seats	Recline/Lounge Seats	Aluminum Wheels

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
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FENDER

06/06/2000 at 02:02 PM
48435

Job Number:

PRELIMINARY ESTIMATE
1995 DODG INTREPID ES 6-3.3L-FI 4D SED Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
2*	Rpr	RT Fender				<u>3.5</u>	2.5
3		Add for Clear Coat					1.0
4		FRONT DOOR					
5*	Rpr	RT Door shell				<u>1.5</u>	2.2
6		Overlap Major Adj. Panel					-0.4
7		Add for Clear Coat					0.4
8		REAR DOOR					
9	Repl	RT Molding body side upper	1	43.50		0.3	
10		QUARTER PANEL					
11	Refn	RT Quarter panel					2.2
12		Overlap Major Non-Adj. Panel					-0.2
13		Add for Clear Coat					0.4
14		REAR BUMPER					
15	Refn	Bumper cover					3.0
16		Add for Clear Coat					1.2
17		Add for Two Tone					1.2
18		FRONT BUMPER					
19*	Rpr	Bumper cover w/o fog lamp				<u>1.0</u>	2.8
20		Add for Clear Coat					1.1
21		Add for Two Tone					1.1
22#	Rpr	POLISH LT REAR DOOR				0.5	
23#	Rpr	LT QTR				0.5	
24#	Rpr	POLISH HOOD				1.0	
Subtotals ==>				43.50		8.3	18.5

Parts		43.50
Body Labor	8.3 hrs @ \$ 34.00/hr	282.20
Paint Labor	18.5 hrs @ \$ 34.00/hr	629.00
Paint Supplies	18.5 hrs @ \$ 19.00/hr	351.50

SUBTOTAL		\$ 1306.20
Sales Tax	\$ 1306.20 @ 6.2500%	81.64

06/06/2000 at 02:02 PM
48435

Job Number:

PRELIMINARY ESTIMATE
1995 DODG INTREPID ES 6-3.3L-FI 4D SED Int:

GRAND TOTAL \$ 1387.84

ADJUSTMENTS:

Deductible 0.00

CUSTOMER PAY \$ 0.00

INSURANCE PAY \$ 1387.84

++++ZUPON'S PAINT & BODY SHOP INC. WILL WARRANTY ALL REPAIRS AND REFINISHING
FOR A PERIOD OF ONE YEAR FROM DATE OF COMPLETION++++ WE USE SIKKENS
REFINISHING PRODUCTS+++THIS REPAIR FACILITY IS NOT RESPONSIBLE FOR ARTICLES
LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR, ACCIDENTS BEYOND OR CONTROL. THIS IS
ONLY AN ESTIMATE, ADDITIONAL PARTS AND LABOR ARE NOT COVERED. PARTS PRICES ARE
SUBJECT TO INVOICE PRICES. ZUPONS PAINT AND BODY SHOP INC. WILL NOT
GUARANTEE ANY USED OR AFTER MARKER PART IN ANY WAY

.....
Estimate based on MOTOR CRASH ESTIMATING GUIDE. Non-asterisk(*) items are derived from the Guide
DR3PH93. Database Date 5/2000. Double asterisk(**) items indicate parts supplied by a supplier
other than the original equipment manufacturer. Pound sign (#) items indicate manual entries.
CAPA items have been certified for fit and finish by the Certified Auto Parts Association. NAGS
Part Numbers, Prices and Labor Times are provided from National Auto Glass Specifications, Inc.

Pathways - A product of CCC Information Services Inc.

Estimate Report

652155

NAME [REDACTED] DATE 6-6-00 WORK DONE 637-7829
 ADDRESS [REDACTED] CITY Price, UT STATE UT ZIP 84501
 YEAR 95 MAKE Dodge MODEL Intrepid ES VIN 1C4GJ49G1Y1101010
 PAINT CODE 113 PROD. DATE 10/94 TRAILER N LICENSE NO. 1A388 DATE OF LOSS 5/20/00
 WRITTEN BY RAY MONTROYA INS. CO. STATE FARM FILE NO. 0000000000 CLAIM NO. 0000000000 P.O. NO. 0000000000
 ADJUSTER RAY MONTROYA LIC. NO. 0000000000 PHONE 801-637-0822 Deductible/Deduction 0000

LINE NO.	RE-PAIR	RE-PLACE	DETAILS OF REPAIR R=Repair S=Straighten R/C=Recycle/Rechromite/Recore	PARTS INDEX A=Aftermarket N=New U=Used R=Rebuild	PI	PARTS	LABOR	PAINT	SUBLET/ MISC.
1			✓ <u>LT Fender</u>						
2									
3									
4									
5	✓		<u>RT Fender</u>				2.0	2.3	
6	✓		<u>Front Bumper</u>				3.5	2.2	
7	✓		<u>LT Front door</u>				1.5	3.3	
8	✓		<u>RT Rear door</u>				5.0	2.2	
9									
10									
11									
12			<u>Refinish Rear bumper & RT fender</u>					4.7	
13									
14									
15									
16									
17									
18									
19									
20									
21									
22									
23									
24									
25									
26									
27									

I hereby authorize the above work and acknowledge receipt of copy

TOTALS →

Signed X

Date

RAY'S PAINT & BODY SHOP
 INSURANCE CLAIMS WELCOME
 "CUSTOMER SATISFACTION A MUST"



24 HR.
WRECKER
SERVICE

DAMAGE FREE TOWING

RAY MONTROYA
 810 South 800 East Ray's Road
 Price, UT 84501
 Phone (801) 637-0822
 Res. 637-2909
 FAX # (801) 637-0828

PARTS Prices subject to invoice	\$	
LABOR <u>2 hrs @ 37.00</u>	\$	320.00
Shop Supplies	\$	
PAINT <u>137 hrs @ 32.00</u>	\$	4384.00
Paint Supplies	\$	219.20
Towing / Storage	\$	
Sublet / Miscellaneous	\$	
SUB TOTAL	\$	972.60
TAX	\$	58.66
EPA / Waste Disposal Charge	\$	
TOTAL	\$	1,031.26