

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 335

Date Received

29-NOV-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

875711

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	DODGE	INTREPID	1995	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01000000	Part Name(s) STEERING	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) _____ Mileage at Failure(s) 88000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING IN A PARKING LOT CONSUMER WAS MAKING A SLIGHT TURN AND HEARD A POP. THEN, STEERING WAS GONE. DRIVER COULD TURN STEERING WHEEL AROUND AND AROUND. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date Received: <u>29-NOV-2000</u> Office: <u>DEFECTS INVESTIGATION</u> Reference No.: <u>875711</u> Work Number: <u> </u> Home Number: <u> </u>	
OWNER INFORMATION (Type or Print) 658336			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner: _____ Date: <u>1 / 1</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 283H056FX SH 624100 NOT AVAILABLE		Vehicle Make DODGE	Vehicle Model INTREPID
Vehicle Year 1995		Current Odometer Reading 89202	
Purchase Date ☐ New ☒ Used	Dealer's Name <u>GLEN M CORSON</u> City <u>PHOENIX</u> State <u>AZ</u> Zip Code <u>85032</u>		Engine Size (CID/CC/L) <u>3.5L</u> No. Cylinders <u>6</u> ☐ Turbo ☒ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Yes ☐ Automatic ☐ No	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 01000000	Part Name(s) STEERING	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Date(s) of Failure(s) <u>29-SEP-2000</u> Mileage at Failure(s) <u>88000</u> Vehicle Speed at Failure(s) <u>0</u>		Failed Part(s) Available? ☐ Yes ☒ No NHTSA Previously Contacted? ☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage 0		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
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CONTINUE ON BACK IF NEEDED			
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TEMPE  DODGE KIA

INVOICE

7975 S. AUTOPLEX LOOP
TEMPE, AZ 85284
(480) 498-4000

PAGE 1

SERVICE ADVISOR: 912 TERRY ALATI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAB	
GOLD	95	DODGE INTREPID	2B3HD56FXSH624100	865CKX	88586/88586	T6895	
DEL DATE	IN SERVICE DATE	WARR. EXP	PROMISED	PD NO	RATE	PAYMENT	INV. DATE
30JAN1995	11JAN95		17:00 16OCT00		X	CASH	16OCT2000
DATE VEHICLE RECEIVED		DATE OWNER NOTIFIED		OPTIONS: DLR:49933 ENG:3.5_Liter_MPI_24V			
12OCT00		16OCT00		TRN:AUTOMATIC			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUST STATES STEERING LINKAGE IS BROKE

900 REPLACE STEERING GEAR, TIE ROD, ISOLATOR GEAR
ASSY, HOOD SUPPORT STRUTS

735	CP					400.00	400.00
1	4600004	ISOLATOR-GEAR ASSY LEFT		5.06	5.06	5.06	5.06
1	4897706AA	INSULATOR-STEERING GEAR		4.95	4.95	4.95	4.95
2	4897947AA	TIE ROD		82.00	82.00	164.00	164.00
1	4886210AA	GEAR-STEERING GEAR		1500.00	1500.00	1500.00	1500.00
1	5010304AA	OIL-POWER STEERING		15.75	15.75	15.75	15.75

B \$22.95 LUBE OIL & FILTER INCLUDING FLUID LEVEL & TIRE PRESSURE CHECK

LOF \$22.95 LUBE OIL & FILTER INCLUDING FLUID
LEVEL & TIRE PRESSURE CHECK

735	CP					12.68	12.68
1	MO4670	O/FILTER		3.77	3.77	3.77	3.77
6	10W30	OIL		1.10	1.10	6.60	6.60

C** \$59.95 COMPUTERIZED FRONT END ALIGNMENT

ALIGN \$59.95 COMPUTERIZED FRONT END ALIGNMENT

677	CP					59.95	59.95
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D** CUST STATES REPLACE HOOD STRUTS

900 REPLACE HOOD STRUTS

735	CP					37.50	37.50
2	G0004468	*PROP/GAS-HOOD SUPPORT		27.00	27.00	54.00	54.00

Thank you for coming to Tempe Dodge Kia for
your service needs. We appreciate the
opportunity to serve you. You may receive a
survey concerning your visit today.

****THIS SURVEY IS OUR REPORT CARD****

If for any reason we have not earned a score
completely satisfied let us know immediately.

Service Dept. Hours:

Monday-Thursday

7:00 am - 7:00 pm

Friday

7:00 am - 8:00 pm

Saturday

7:00 am - 1:00 pm

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STATEMENT OF DISCLOSURE

The factory warranty constitutes all
of the warranties with respect to
the sale of this item. The
Seller hereby expressly disclaims all
warranties, either express or
implied, including any implied
warranty of merchantability or
fitness for a particular purpose.
Seller neither assumes nor
authorizes any other person to
assume for it any liability in
connection with the sale of this
item/terms.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	510.13
PARTS AMOUNT	1754.13
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	2264.26
LESS INSURANCE	0.00
SALES TAX	129.81
PLEASE PAY THIS AMOUNT	2394.07

CUSTOMER COPY

OCT 16 2008