

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 137

Date Received

28-NOV-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

875646

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)		Vehicle Make GOODYEAR	Vehicle Model WRANGLER AT	Vehicle Year 1900	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CO/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) _____ Mileage at Failure(s) 30000 Vehicle Speed at Failure(s) 0		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATED THAT TWO YEARS AGO HAD EXPERIENCED 2 OUT OF 4 TIRES HAD TREAD SEPARATION AND REPLACE TIRES WITH SAME MAKE AND 15000 MILES LATER CONSUMER EXPERIENCED ANOTHER BLOWOUT WITH ONE OF THE REPACEMENT TIRE STILL HAD 50 % OF TREAD LEFT (245/75R16 LOAD RANGE E DODGE RAM 2500 1996 ORIGINAL EQUIPMENT)

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 197	
		Date Received 28-NOV-2000 Reference No. 875846	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 28-NOV-2000 Reference No. 875846	
OWNER INFORMATION (Type or Print) 657971			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized signature, please print name and address to the vehicle manufacturer.			
Signature of Owner		Date 12/29/00	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 3B7KF 2342 TM 138014	Vehicle Make GOODYEAR	Vehicle Model WRANGLER AT	Vehicle Year 1996
		Current Odometer Reading 48,735	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders 10
		☐ Turbo Diesel Gas Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☒ No
		Drive Train ☐ Front ☒ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☒ Replacement
No of Failures 0	Date(s) of Failure(s) 28-NOV-2000 Mileage at Failure(s) 30000 Vehicle Speed at Failure(s) 0		Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s) Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
		Estimated Property Damage	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
TWO YEARS AGO 2 OUT OF 4 TIRES HAD TREAD SEPARATION. CONSUMER REPLACED TIRES WITH SAME MAKE. 15000 MILES LATER, CONSUMER EXPERIENCED ANOTHER BLOWOUT WITH ONE OF THE REPACEMENT TIRES, STILL HAD 50 % OF TREAD LEFT. 245/75R16, LOAD RANGE E, DODGE, RAM, 2500, 1996, ORIGINAL EQUIPMENT. *AK			

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) IF APPLICABLE

TIRE IDENTIFICATION NO.*

D O T M D 1 1 C 2 0 V 5 0 5 MANUFACTURER/TIRE NAME GOODYEAR WRANGLER AT SIZE LT245/75R16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

OUT OF 8 TIRES (4 ORIGINAL) THERE HAS BEEN 3 TREAD SEPARATIONS ON THIS VEHICLE. THIS COULD BE A HAZARDOUS PROBLEM, I DO NOT FEEL COMFORTABLE USING THIS MANUFACTURERS PRODUCT.

IN SPEAKING TO REPRESENTATIVES AT GOODYEAR THEY WILL REPLACE ONLY ONE TIRE, FORCING THE CONSUMER TO USE POSSIBLE DEFECTIVE TIRES OR REPLACING THE OTHER 3 AT THE CONSUMERS EXPENSE. THIS IS NOT ACCEPTABLE. A RECALL OF THIS SERIES OF TIRE SHOULD BE INSTIGATED AND ALL CONSUMERS INFORMED OF THE POSSIBLE HAZARD.

★ U.S. G.P.O. 1982-425-887/1-82004

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590