



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 119

Date Received

28-NOV-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

875562

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2GTEC19K5S1577847	GMC	SIERRA	1995	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
--	---	---	--	--	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10312000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 55 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING IN RAINY WEATHER CONDITIONS WINDSHIELD WIPERS WIPERS WORK INTERMITTENTLY, CAUSING POOR DRIVER'S VISIBILITY. ALSO, NOTE RECALL 98V150000/MANUFACTURER'S RECALL 98043, THIS VEHICLE NOT INCLUDED. CONSUMER HAS REPLACED WIPER BOARD, NOT PROBLEM SINCE REPLACEMENT. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

CONTINUED ON BACK (SEE PAGE 2)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

119

Date Received

28-NOV-2000

Od or _____
rt dt _____
od rt _____
up ltr _____

Reference No.

875562

OWNER INFORMATION (Type or Print)

SPECTS INVESTIGATION

657723

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized agent, NHTSA will provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 12/13/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2GTEC19K5S1577847	GMC	SIERRA	1995	57,160
Purchase Date 9-15-95	Dealer's Name <u>Tony Moore Buick-GMC</u>		Engine Size (CID/CC/L) 5.7L	☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
☒ New ☐ Used	City <u>Decatur</u> State <u>AL</u> Zip Code <u>35671</u>	No Cylinders <u>8</u>		
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbel ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☐ Sport Utl ☒ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10312000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 6-3-99 Mileage at Failure(s) 40,000 Vehicle Speed at Failure(s) NA	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING IN RAINY WEATHER CONDITIONS WINDSHIELD WIPERS WORK INTERMITTENTLY, CAUSING POOR DRIVER'S VISIBILITY. ALSO, RECALL 98V150000/MANUFACTURER'S RECALL 98043, DID NOT INCLUDE THIS VEHICLE. CONSUMER HAD REPLACED WIPER BOARD, NOT PROBLEM SINCE REPLACEMENT. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

ON OR ABOUT JUNE 3, 1999 I CONTACTED THE SERVICE DEPT. AT THE DEALERSHIP WHERE I PURCHASED THE TRUCK. THE SERVICE MGR. SAID THAT THERE WAS NO RECALL ON MY VIN. I HAD THE WIPER BOARD MODULE REPLACED BY AN INDEPENDENT MECHANIC ON 6-4-99. SOMETIME LATER

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

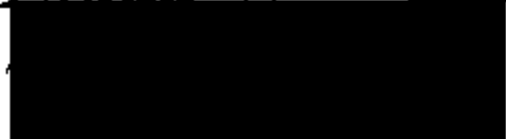
NARRATIVE DESCRIPTION (CONTINUED) (2 to 3 months) I heard there was a recall on

wiper boards, again I called the dealership and they said there was no re-call for my truck (which was true). On 11-26-00 I saw on the NHTSA web site where there had been a re-call in 1998 on 95 GMC Sierra Trucks because of defective wiper motor circuit board and cover. I then called the GMC customer line (1-800-462-8182) and was told there was no re-call on my truck and also that the re-called vehicles were from the Ft. Wayne, Ind. plant and not Oshawa Ontario Canada, where mine was manufactured. My concern is, why isn't the re-call on the circuit boards, regardless of the manufacturing location of the truck?

Thank you for this service you provide and your time in this matter.

Attached is a copy of the Repair Order.

Sincerely,



☆ U.S. G.P.O. 1992-623-827 / 0200

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



Copy of Repair Order for replacement of
windshield wiper motor circuit board.

Simon's Garage
913 3rd Ave., S.E.
Decatur, AL 35601
(205) 353-6936

AUTO REPAIR ORDER

NAME	
ADDRESS	
CITY, STATE	

QUAN	PART NO	NAME OF PART	PRICE	CUSTOMER'S INFORMATION			
				DATE 6-4-99	CUSTOMER'S ORDER NO.	WHEN PROMISED	PHONE
				YEAR-MAKE-MODEL 1995 DAC		SERIAL NO.	
				LICENSE NO.	ODOMETER	WRITTEN BY	
				☐ LUBE	☐ OIL CHANGE	☐ FLUSH TRANS.	☐ FLUSH DIFF.
				☐ WASH	☐ POLISH		
				Signature: <i>Robert Wiggins Mable</i>			
				Signature: <i>Paul</i>			
				GAS OIL & GREASE		ACCESSORIES	LABOR ONLY
				GALS. GAS			PARTS
				QTS. OIL			ACCESSORIES
				LBS. GREASE			GAS, OIL, & GREASE
				TOTAL GAS OIL & GREASE			MISC. MERCHANDISE
				☐ RETAIN PARTS			SUBLET REPAIRS
				☐ DESTROY PARTS			TAX
				TOTAL ACCESSORIES			
ESTIMATE AMOUNT: PARTS & LABOR				AUTHORIZED BY		TOTAL	
						73.37	

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYER PERMISSION TO OPERATE THE CAR, TRUCK OR VEHICLE HEREIN DESCRIBED ON STREET, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND REPAIR. AN EXPRESS WARRANTY IS HEREBY ACKNOWLEDGED ON ABOVE CAR, TRUCK OR VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERE TO

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

TEARDOWN ESTIMATE: I UNDERSTAND THAT MY CAR WILL BE REASSEMBLED WITHIN _____ DAYS OF THE DATE SHOWN IF I CHOOSE NOT TO AUTHORIZE THE SERVICES RECOMMENDED.

1. request an estimate & return before you begin repair.
2. Please present this receipt, but call us before returning it the price will exceed \$ _____
3. do not sign on vehicle.

Adams GT3870

AUTO REPAIR ORDER