



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 335

Date Received

22-NOV-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

875412

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) SALT1543YA278251	Vehicle Make LAND ROVER	Vehicle Model DISCOVERY	Vehicle Year 1999	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03000000	Part Name(s) BRAKES:SERVICE BRAKES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) _____ Mileage at Failure(s) 5000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES WHILE SLOWING DOWN FOR A STOP LIGHT AT 5 MPH, THE BRAKE PEDAL KICKED UP VERY HARD, CONSUMER TRIED TO PRESS GAS PEDAL AND PEDAL WAS HARD, SO CONSUMER ROLLED INTO ANOTHER VEHICLE.

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335	
		Date Received: 22-NOV-2000 Office: SAFETY INVESTIGATION Reference No.: 875412	
OWNER INFORMATION (Type or Print)			
		657076	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		☐ YES ☒ NO	
Signature of Owner _____		Date: / /	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) SALTL1543YA278251		Vehicle Make: LAND ROVER Vehicle Model: DISCOVERY Series 2 Vehicle Year: 2000 Current Odometer Reading: 6,115	
Purchase Date: July/2000 ☒ New Used		Dealer's Name: LAND ROVER MISSION VISTO City: MISSION VISTO State: CA Zip Code: 92692	
Engine Size (CID/CCIL): 4.0 No. Cylinders: 8		☐ Turbo Diesel Gas ☒ Fuel Injection SEE 1	
Transmission Type: ☐ Manual ☒ Automatic		Antilock Brakes: ☒ Yes ☐ No	
Restraint System: ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Cruise Control: ☒ Yes ☐ No	
Drive Train: ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type: ☐ Car ☐ Van ☐ Minivan ☐ Other	
Body Style: ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other SUV Wagon		Sport Utility ☒ Truck ☐ Motorcycle	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: Brake System Part Name(s): Brake Failure		Location: ☒ Left ☒ Front ☐ Right ☐ Rear	
Failed Part(s): ☒ Original ☐ Replacement		No of Failures: 2	
Date(s) of Failure(s): 25-OCT-2000 Mileage at Failure(s): ~5,500 Vehicle Speed at Failure(s): ~5 mph		Failed Part(s) Available? ☐ Yes ☐ No	
NHTSA Previously Contacted? ☒ Yes ☐ No		Application Incident Information (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)	
Crash: ☒ Yes ☐ No		Fire: ☐ Yes ☒ No	
Number of Persons Injured: 0		Number of Fatalities: 0	
Estimated Property Damage: 3000.00		Reported to Police: ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE SLOWING DOWN FOR A STOP LIGHT AT 1 MPH BRAKE PEDAL KICKED UP VERY HARD. CONSUMER TRIED TO PRESS PEDAL AND PEDAL WAS HARD. VEHICLE ROLLED INTO ANOTHER VEHICLE. TAKEN TO REPAIR. Please see Attached { - Details of the accident - Report from Private Property			
CONTINUE ON BACK IF NEEDED			

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Details of the accident:

2000 Land Rover Discovery Series 2

VIN: SALT1543YA278251

CA. Lic: COBRA59

Mileage at time of accident: 5,500 (approximate)

Mileage today: 6,115

I was Driving westbound on Mira Mesa Blvd, approaching the intersection of Greenford Dr. and Mira Mesa Blvd.

I was slowing to a stop without urgency. That is, I had plenty of distance to stop safely. When my vehicle reached approximately 5 miles per hour the brake pedal forcefully pushed my foot in an upward direction. I then pushed back down on the brake pedal to reapply the brakes. When I did this the brake pedal felt very hard, and would not stop or even slow the vehicle. I would describe the feeling of the pedal like grinding stone on stone. I then rolled (not slid) in to the car in front of me, and this is what ended up stopping me.