



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 231

Date Received

20-NOV-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

875230

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) _____ (located at front of vehicle or driver's side)	Vehicle Make CHEVROLET TRU	Vehicle Model SUBURBAN	Vehicle Year 1994	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size _____ (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15902000	Part Name(s) EQUIPMENT: OTHER PIECES: TRAILER HITCHES AND ATTACHMEN	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER NOTICED TRAILER HITCH ATTACHMENT WITH CRACKS ON SIDE. PLEASE PROVIDE FURTHER INFORMATION. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

11/20/2000

20-NOV-2000

OFFICE

DEFECT INVESTIGATION

Od or

rt dt

od rt

up tr

Reference No.

876230

OWNER INFORMATION (Type or Print)

656497

Work Num

Home Num

Do you authorize _____ to repair your vehicle? ☒ YES ☐ NO

In the absence of _____

address to the vehicle manufacturer.

Signature of Owner

Date 12/4/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNGC2G65R1428567		CHEVROLET TRU	SUBURBAN	1994	89432
Purchase Date	Dealer's Name		Engine Size (CID/CC)	☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders 8		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☒ No	☒ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag	☒ Yes ☒ No	☒ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other SUBURBAN
		☐ Motorbelt ☐ 2-Point Belt			Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other SUBURBAN

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 18602000	Part Name(s) EQUIPMENT: OTHER PIECES: TRAILER HITCHES AND ATTACHMEN	Location ☐ Left ☐ Front ☐ Right ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER NOTICED TRAILER HITCH ATTACHMENT WITH CRACKS ON SIDE. PLEASE PROVIDE FURTHER INFORMATION. *AK

CRACKS ARE ON THE CURVED PART OF ANGLE BRACKET BOLTED TO CHASSIS FRAME. BOTH SIDES CRACKS ARE APPROX 1" TO 1 1/2".

CALL TWICE TO GMC CUSTOMER REL. NOTHING CAN BE DONE WAS THEIR ANSWER.

CONTINUE ON BACK IF NEEDED

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POST OFFICE BOX 489
SUN VALLEY, CA 91353-0489
TEL: (818) 768-5860
FAX: (818) 767-8435 eazlift@msn.com

SALES ACKNOWLEDGEMENT

Order #	Order Date	Page
201805	11/22/00	1

Bill To:

EAZ-LIFT SPRING MISC.
911 SO. 6TH

MANSFIELD, TX 78063

Ship To:



CUSTOMER PO NUMBER				TERMS		SHIP VIA		F.O.B. POINT	
VERBAL				PAYMENT RECEIVED		PICK UP			
ORDERED BY		SALES REPRESENTATIVE				ORDER DATE	OUR ORDER #	CUSTOMER ID	
		HOUSE				11/22/00	201805	00001	
LN	CL	QUANTITY	QTY DATE	PART IDENTIFIER	DESCRIPTION	UNIT	UNIT PRICE	EXTENDED PRICE	
		ORDERED			COMMENTS				
01	01	1.00	11/22/00	5700	PRO RECEIVER CHEVY SUBURBAN		104.08	104.08	
							Total	104.08	
								8.58	
								112.64	

pd ck #1669 112.64

W/Myer 11/22/00
De Smit

262860

BRUCE'S WELDING
560 AIRPORT DR

817-423-0174

Customer's Order No.		Department		Date	
MANSFIELD, TX 76063				11-22-00	
Name					
Address					
City, State, Zip					
Sold By	Cash	C.O.D.	Charge	On Acct.	Midse. Retd.
PAID IN FULL					
1					40.00
2	Charging Hitch on				43.30
3	94 Sub.				
4					
5					
6					
7					
8					
9					
10	Paid on #				
11	1668				
12					
13					
14					
15					
16					
17					
18					
19					
Received by					

Adams DC5808

Keep this Slip for Reference