



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 156

Date Received

17-NOV-2000

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
up\_ltr \_\_\_\_\_

Reference No.

875143

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GTEC19R1VE505821	GMC	C1500	1997	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag <input type="checkbox"/> Inflator Bell <input type="checkbox"/> 2-Point Belt	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Utl <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other
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### FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
10311000	VISUAL SYSTEMS: WINDSHIELD WIPER/WASHER SWITCH	<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) <u>85</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available?   Yes   No	NHTSA Previously Contacted?   Yes   No
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### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING WINDSHIELD WIPERS MALFUNCTIONED WHICH MAY CAUSED VISUAL DIFFICULTY, AND COULD HAVE RESULTED IN A CRASH. PLEASE PROVIDE FURTHER INFORMATION.\*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4235  
www.nhtsa.dot.gov/hotline

**Vehicle Owner's Questionnaire (VOQ)**

**FOR AGENCY USE ONLY 158**

DATE RECEIVED: 17-NOV-2000 09:50 AM 3:14  
OFFICE: 875143  
REFERENCE NO.:  
CD OR: \_\_\_\_\_  
DATE: \_\_\_\_\_  
OD OR: \_\_\_\_\_  
UP OR: \_\_\_\_\_

**OWNER INFORMATION (Type or Print)**

Work Number: 56111  
Home Number: \_\_\_\_\_

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO

Signature of owner: \_\_\_\_\_  
Date: 11/27/2000

**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side): 10TEC19R1VE606821  
Vehicle Make: GMC  
Vehicle Model: C1500  
Vehicle Year: 1987  
Current Odometer Reading: 68,536

Purchase Date: 11-96  
Purchase Price: \$11,960  
Dealer's Name: Courtesy Pontiac/GMC  
City: Tampa, State: FL, Zip Code: 33614  
Engine Size: 5.7L (CID/CCL) 8  
No. Cylinders: 8  
Fuel Injection:  Gas  Diesel  Turbo

**TRANSMISSION TYPE:**  Automatic  Manual  
**ANTILOCK BRAKES:**  Yes  No  
**RESTRAINT SYSTEM:**  3-Point Belt  Motor/Inert  2-Point Belt  Driver Side Airbag  Passenger Side Airbag  
**CRUISE CONTROL:**  Yes  No  
**DRIVE TRAIN:**  Front  Rear  4-Wheel  
**VEHICLE TYPE:**  Car  Van  Minivan  Other  Truck  Motorcycle  
**BODY STYLE:**  2-Door  4-Door  Station Wagon  Pick Up Truck  Other

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component: 10311000  
Part Name(s): VISUAL SYSTEMS: WINDSHIELD WIPER/WASHER SWITCH  
Location:  Front  Left  Right  Rear  Original  Replacement  
Failed Part(s):

**APPLICATION INCIDENT INFORMATION**

No of Failures: 10 times plus  
Date(s) of Failure(s): 15-NOV-2000  
Mileage at Failure(s): 65  
Vehicle Speed at Failure(s): All Speeds  
Failed Part(s): Available?  Yes  No  
NHTSA Previously Contacted?  No  Yes

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

Crash:  Yes  No  
Fire:  Yes  No  
Number of Persons Injured: \_\_\_\_\_  
Number of Fatalities: \_\_\_\_\_  
Estimated Property Damage: \_\_\_\_\_  
Reported to Police:  Yes  No

WHILE DRIVING WINDSHIELD WIPERS MALFUNCTIONED WHICH MAY CAUSED VISUAL DIFFICULTY, AND COULD HAVE RESULTED IN A CRASH. PLEASE PROVIDE FURTHER INFORMATION: AK - Inter-Highway

Seems to be same type of problem as with CIO Chev pickup trucks in 1994 & May 1996. NHTSA Campaign #98V15001 (1998 recall) Mfg. Campaign #98043

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