

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

284

Date Received

16-NOV-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

875091

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	WINNEBAGO	ADVENTURER	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
--	---	---	--	--	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06212000	Part Name(s) FUEL:CARBURETOR:UNKNOWN TYPE:MANIFOLD:INTAKE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 4	Dates of Failure(s) _____ Mileage at Failure(s) 20 _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INTAKE MANIFOLD CRACKED FOUR TIMES. DEALER HAS REPAIRED VEHICLE EACH TIME."AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 284	
OWNER INFORMATION (Type or Print) 		Date Received 16-NOV-2000		Od. or rt. di. od. n. up. ltr. _____ _____ _____ _____	
Signature of Owner _____		Reference No. 876091		Work Number _____ Home Number _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized signature, please print name and address to the vehicle manufacturer.					
Signature of Owner _____ Date 12/2/00					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 3FCMF53G2V3A00867		Vehicle Make WINNEBAGO		Vehicle Model ADVENTURER	
Vehicle Year 1996		Current Odometer Reading 20000			
Purchase Date 8/10/96		Dealer's Name ALPIN HAUS SKIShop		Engine Size (CID/CC/L) 460	
☒ New ☐ Used		City AMSTERDAM State NY Zip Code 12010		No Cylinders 8	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☒ Other MOTOR HOME	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 06212000		Part Name(s) FUEL CARBURETOR UNKNOWN TYPE MANIFOLD INTAKE EXHAUST MANIFOLD		Location ☒ Left ☒ Right ☐ Front ☐ Rear	
Failed Part(s) ☒ Original AND ☒ Replacement S					
No of Failures 45		Date(s) of Failure(s) 16-NOV-2000 97 TWICE 7/20/98 12/4/99 Mileage at Failure(s) 20 MARCH 10/5/99 Vehicle Speed at Failure(s) 4 MAY		Failed Part(s) Available? ☐ Yes ☒ No	
NHTSA Previously Contacted? ☐ Yes ☒ No					
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured _____	
Number of Fatalities _____		Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
① MANIFOLD MANIFOLD CRACKED FOUR TIMES. DEALER HAS REPAIRED VEHICLE EACH TIME. AK EXHAUST SIX REPAIRS BUT WITH CHARGES + ALSO FINES PET EXT. MOTORHOME AND MAKE US SICK ② REPEATED PROBLEMS WITH SLIDE OUT ROOM.					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

**25 Brubaker Avenue
NEW HOLLAND, PA 17557
717-354-2900
800-331-9761**



Contact us at our website www.newhollandautocare.com



ABOR & PARTS IN 1 05F0ZD7AG	DIAG EXHAUST LEAKS	HOURS:	TECH(S):762	WARRANTY
ENGINE AREA EXHAUST LEAK MANIFOLDS AND HEADS CHK LEAKS-R&R BS MANIFOLD-HEAD CRACKED-R&R MOTORHOME COVERS FENDER+ACCESSRYS-INTAKE REPLACE MANIFOLD & HEAD REINSTL ITEMS RECHK FIND LT SIDE LEAKING R&R LT SIDE MANIFOLD AND CYL HEAD R&R MOTORHOME COVS+FENDERS+ACCESSRYS-INTAKE+SHOCKS+SHIELDS EXTRACT & REPLACE BRAKEN BOLTS & NEEDED GASKETS ROADTEST RECHK AND ADJUST TIMING-EXTRA MOTORHOME ACCESS TIME ADD AND CHK NEEDED FLUIDS REROADTEST REPAIRS				

J# 2+06F0Z		ENGINE REPAIR		HOURS:		TECH(S):762		0.00	
MISPACKAGED PARTS									
J# 2+06F0Z									
PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE			
JOB # 2	1		F3TZ-9433-B	KEY - GASKET		425.00			425.00
JOB # 2	1		F3TZ-6049-BX	CYLINDER HEAD		100.00			100.00
JOB # 2	1		F3TZ-6049-BX	CORE RETURN		30.21			30.21
JOB # 2	1		FOH2-6051-A	GASKET-CYL HD		2.32			2.32
JOB # 2	1		-PRICDIFF						
JOB # 2 TOTAL PARTS									412.78
JOB # 2 TOTAL LABOR \$ PARTS									412.78

ESTIMATE
CUSTOMER _____
HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$500.00 (+TAX)

COMMENTS-----
JOB 2 RMP AUTHN DVA 53688
PER TROY

FORD



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CUSTOMER NO. 70848	ADVISOR RAUL GLICK	CARD NO. 66	INVOICE DATE 08/20/99	INVOICE NO. FTCS153556
	LABOR RATE	LICENSE NO.	COLOR	STOCK NO.
		14408		
	YEAR / MAKE / MODEL 7/FORD TRUCK/		DELIVERY DATE	DELIVERY MILES
	ENGINE NO. FCHMF53620VA00867		SELLING DEALER NO.	PRODUCTION DATE
	V.E. NO.	P.O. NO. MI	R.O. DATE 08/04/99	
				MILEAGE OUT NO: 14412

TOTALS

PAYMENT METHOD

[] Cash [] Charge [] Check#

[] Visa [] M/Card [] Discover [] Am/Express

Received by: Date: 8-12-1989

TOTAL LABOR.....	0.00
TOTAL PARTS.....	412.78
TOTAL SUBMIT.....	0.00
TOTAL G.O.G.....	0.00
TOTAL MISC CHG.....	0.00
TOTAL MISC DISC.....	0.00
TOTAL TAX.....	24.77
TOTAL INVOICE \$.....	437.55

KMP

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ONE STOP SERVICE CENTER WE NOW OFFER A COMPLETE LINE OF
TIRES TO FIT ANY CAR OR TRUCK. IF YOU NEED JUST 1 TIRE OR 4
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25 Brubaker Avenue

NEW HOLLAND, PA 17557

717-354-2900

800-331-9761

Contact us at our website www.newhollandautocare.com



LINCOLN
Mercury

TOYOTA



CUSTOMER NO. 20848	ADVISOR PAUL S GLICK	66	CARD NO.	INVOICE DATE 07/20/98	INVOICE NO. FIC5117486
	LABOR RATE	LICENSE NO.	WARRANTY 12600	COLOR	STOCK NO.
	YEAR/MAKE/MAKE 97/FORD TRUCK/			DELIVERY DATE	DELIVERY MILES
	VIN 1F3C7F53025J00807			SELLING DEALER MO	PRODUCTION DATE
	P.T.E. NO.	P.O. NO. 210		07/14/98	
				MILEAGE OUT 12602	

LABOR & PARTS
JH 1 35F0FUZZR1 RECALL
RECALL 97S92
FORD SENT RECALL
PREFORM RECALL 97S92

HOURS:

TECH(S):11

WARRANTY

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	F7TZ-9D47-CA	TUBE - EGR VAL	

JOB # 1 TOTAL PARTS

WARRANTY 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

JH 2 05F0Z0TAC DIAG EXHAUST LEAKS HOURS: TECH(S):11 H9
ENG.AREA EXH.LEAK NOISE
MOTORHOME
EXHAUST Y-PIPE
DIAG. & ORDER PART
R&R EXHAUST Y-PIPE & HEAT SHIELD/CLAMP ASSEMBLY
EXTRACT & REPLACE BROKEN STUDS & BOLTS

WARRANTY

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2	1	F3TZ-5A231-A	CLMP & SHLD AS	
JOB # 2	1	F7TZ-5246-BB	PIPE - EXHAUST	
JOB # 2	1	-PRICDIFF		
JOB # 2	1	F3TZ-5A231-A	CLMP & SHLD AS	
JOB # 2	2	-391730-S101	BOLT 3/8-16X2.	
JOB # 2	1	-391729-S101	STUD	
JOB # 2	3	-391845-S101	STUD	
JOB # 2	2	-391732-S101	STUD 3/8-16-16	
JOB # 2	2	-391104-S2	STUD	
JOB # 2	1	E7TZ-9C495-A	GMNT-EXH AIR S	

JOB # 2 TOTAL PARTS

WARRANTY 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

JH 3 35F0Z CAMPAIGNS HOURS: TECH(S):11
C-99 CONSEQUENTIAL RECALL DAMAGE
BROKEN EGR TUBE FITTING IN EXH MANIFOLD
R&R H.H ACCESSORYS EV-DOBBYX-EGR FROM INTAKE HEAT UP & CUT
OFF TUBE FITTING R&R LT SIDE MANIFOLD/LIMITED ACCESS-DRILL
OUT METAP FITTING REINST REMOV ITEMS RECH FOR LEAKAGE OK

WARRANTY

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 3	1	NB01906-S51	ELBOW 19.0 INV	

JOB # 3 TOTAL PARTS

WARRANTY 0.00

JOB # 3 TOTAL LABOR & PARTS 0.00

JH 4+0/FOZ TRANSMISSION HOURS: TECH(S):11
AUTO TRANS MAINT SERV.REPLACE FLUID-FILTER GASKET/SCREEN
INCLUDING CONVERTOR FLUSH & REFILL

62.95

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 4	1	PKT6E40D4X4A	TRANS SERVICE	47.95
JOB # 4	8	XT-2-QDX	FLUID-AUTO TRA	***
JOB # 4	1	F61Z-7A09B-BB	FILTER-ASY	***
JOB # 4	8	XT-2-QDX	FLUID-AUTO TRA	2.25

JOB # 4 TOTAL PARTS

47.95

18.00
65.95

JOB # 4 TOTAL LABOR & PARTS 128.90

NEW HOLLAND FORD LINCOLN MERCURY TOYOTA ISUZU

25 Brubaker Avenue

NEW HOLLAND, PA 17557

717-354-2900

800-331-9761

Contact us at our website www.newhollandautocare.com



CUSTOMER NO. 20848	NAME PAUL S GLICK	AGE 66	CARD NO.	INVOICE DATE 07/20/98	INVOICE NO. FICS11748
	LABOR RATE	LICENSE NO.	MILEAGE IN 12600	COLOR	STOCK NO.
	YEAR/MAKE/MAKE 97/FORD TRUCK/			DELIVERY DATE	DELIVERY MILES
	VEHICLE # F 03 02 01 00 08 07			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.R.O.	R.O. DATE 07/14/98		MILEAGE OUT 12600

LABOR & PARTS
JOB # 5+12FOZZ ENGINE ANALYSIS HOURS: 0.70 TECH(S):89
STRIPPED SHREDS
DAMAGED O2 SENSOR DURING Y-PIPE REPLACEMENT
REPLACE DAMAGED OXYGEN SENSOR WARRANT

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 5	1	F48Z-9F472-C	SENSOR ASSY - E		
				JOB # 5 TOTAL PARTS	0.00
				JOB # 5 TOTAL LABOR & PARTS	0.00

JOB # 6+05FOZ EXHAUST AND SPRINGS HOURS: TECH(S):89
EXHAUST MANIFOLD LEAKS
RIGHT SIDE MANIFOLD
R&R RT UPPER SHOCK BRACKET & INNER FENDER SHIELD & RT MANIFOLD
(2) BROKEN BOLTS BRILL OUT EXTRACT GET HELICOIL OUT OF 1 &
INSTL NEW HELICOIL & BOLTS REINSTL REMOVE ITEMS RECK FOR LEAKS WARRANT

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 6	1	F51Z-9430-B	MANIFOLD ASSY		
JOB # 6	1	PRICDIFF			
				JOB # 6 TOTAL PARTS	0.00
				JOB # 6 TOTAL LABOR & PARTS	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 4	ENV	ENVIRONMENTAL/HAZARDOUS WAST		
			TOTAL - MISC	2.60

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$140.00 (+TAX)

RECOMMENDATIONS
NOTE CUST. ADVISED THAT MOTOR COACH HAS HYDROLIC JACK FLUID LEAKAGE

TECHNICIAN CERTIFICATION
11 ROBERT L BOULE 1404

***** PAYMENT METHOD *****		TOTAL LABOR..	62.95
[] Cash [] Change [X] Check# 403		TOTAL PARTS..	65.95
[] Visa [] MCARD [] Discover		TOTAL SUBLET.	0.00
Received by: [Signature] Date: 7/20/98		TOTAL G.O.B..	0.00
		TOTAL TAX...	7.24
		TOTAL INVOICE \$	139.28

***** TIRES*****
NEW HOLLAND AUTOCARE NOW STOCKS TIRES. IN ORDER TO BE YOUR
ONE STOP SERVICE CENTER WE NOW OFFER A COMPLETE LINE OF
TIRES TO FIT ANY CAR OR TRUCK. IF YOU NEED JUST 1 TIRE OR 4
WE CAN SAVE YOU TIME AND MONEY. ASK FOR A QUOTE TODAY.

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717-354-2900

800-331-9761

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LINCOLN
Mercury

TOYOTA



CUSTOMER NO. 20848	ADVISOR PAUL GLICK	AGE 66	CARD NO.	INVOICE DATE 10/06/99	INVOICE NO. FICS159249
	LABOR RATE	LICENSE NO.	MILEAGE IN 14600	COLOR /	STOCK NO.
	YEAR / MAKE / MODEL 97/FORD TRUCK/			DELIVERY DATE	DELIVERY MILES
	VEHICLE NO. NO. 3 F C M F 8 3 G 2 V J A 0 0 8 6 7			SELLING DEALER NO.	PRODUCTION DATE
	P.T.E. NO.	P.O. NO. SVH		R.O. DATE 10/05/99	
					MILEAGE OUT MO: 14602

[SI EXP MONTH 3 12

LABOR & PARTS

J# 1 06FOZF6007D DIAG. ENG/OIL LEAKS HOURS: 4.10 TECH(S):762
DRIVERS SIDE VALVE COVER LEAKS???
---SERV.PARTS.WARRANTY REF.ROM153556 080499 MILES 14408---
VALVE COVER BASKETS
CHK FOR OIL LEAKS RUN OASIS CHK TSBS-REPLACE DRIVERS SIDE
VALVE COVER BASKET-CHK AND SEE RT SIDE BASKET SEEPING TOO
REPLACE RT SIDE VALVE COVER GASKET AND RECHK FOR ANY LEAK

WARRANTY

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	2	F2TZ-6584-A	GASKET VALVE C	
				JOB # 1 TOTAL PARTS
				JOB # 1 TOTAL LABOR & PARTS

WARRANTY

COMMENTS:
S.P.W.JOB 1 REF. ROM 153556 ON 080499 MILES 14408 NEEDS PRIOR APL.#
PRIOR APL.#WABZN

TOTALS

\$ PAYMENT METHOD \$
\$ [] Cash [] Charge [] Check# \$
\$ [] Visa [] M/Card [] Discover [] Am/Express \$
\$ Received by: Date:/...../..... \$

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

TIRES!!!!!!!!!!!!TIRES!!!!!!!!!!!!TIRES!!!!!!!!!!!!
NEW HOLLAND AUTOCARE NOW STOCKS TIRES. IN ORDER TO BE YOUR
ONE STOP SERVICE CENTER WE NOW OFFER A COMPLETE LINE OF
TIRES TO FIT ANY CAR OR TRUCK. IF YOU NEED JUST 1 TIRE OR 4
WE CAN SAVE YOU TIME AND MONEY. ASK FOR A QUOTE TODAY.

CUSTOMER SIGNATURE

IT'S GETTING TO THAT TIME OF THE YEAR TO START THINKING ABOUT WINTERIZING YOUR RV!!!!

717-295-3158

RICH TREADWELL
103 HILL ROAD
NEW HOLLAND, PA 17557

7173552546

09-16-9

\$ _____ **AMOUNT
DUE**

A Service Charge of 2% per month, 24% annual rate,
will be calculated on amounts that are past due.

Amount
\$ 230.50 (Due

[illegible]

GAYLE KLINE RV CENTER INC

RGA 0001116 127

RAYLE KLINE RV CENTER INC
44 E MAIN ST
MOUNTAINE, PA 17854
717-265-3150

Invoice # : 15638
Repair Order #: 1075
Page 1 of 1
08-21-98 11:47 a.m.

Year: 96
Make: ADVENTURER
Model: 1
Length: 1
Stock #: 1
Serial #: 1
Cust # : 7173552546
Date Prom: 1
Time Prom: 1
Cust Auth: 1
Add Auth: 1
Auth By : 1

- A1 - L - CUSTOMER LABOR
SC: L - HAW JACK & SLIDE OUT SYSTEM LEAKING, OIL SOAKED COMPARTMENT BELIM SLIDER JACK, REMOVED FT JACK & PRESSURIZED ASSEMBLY TO FIND FRONT FITTING CROSS THREADED, REMOVED TO DRESS UP THREADS & REVERSEABLE. 327.25

Part Number Description SC PL Dry Price Each
FITTING FITTING 1 1 3.25
WARRANT WARE PART 1 1 65.00
Part: 68.25
Labor & Parts: 413.50

- B1 - L - CUSTOMER LABOR
SC: L - FT JACK LEAKING, SUPPLY HOSE HAS PIN HOLE, R & R HOSE & LINE JACK
Part Number Description SC PL Dry Price Each
HOSE HOSE 1 1 6.95
Part: 6.95
Labor & Parts: 63.95

Per: Ron @ OF's Claim # 4479436805

-85.00 Carport
-100.00 deduct
-29.37 tax
-100.00 Shop supplies
Total Labor 282.25
Total Parts 97.25
Shop Supplies 18.00
Sales Tax \$1 29.37
REMAIN ORDER TOTAL 518.82
CHARGE 518.82
Change Refund 6.00

Sold by: NS

Picked up and approved by: _____ Date: _____

DAYLE KLINE RV CENTER INC
444 E MAIN ST
MOUNTVILLE, PA 17354
717-285-2100

Repair Order # : 63177
Page : 1 of 1
08-10-99 11:59 a.m.

Cust # : 7173552546
Date Prom:
Time Prom:
Cust Auth:
Add Auth:
Auth By :
Year: 96
Make: ADVENTURER
Model: WCB34RQ
Length:
Stock #:
Serial #:
13FCMF5302VJA00867

CORCH VIN: 106716275900

- R1 - L - CUSTOMER LABOR

SC: L - CUSTOMER STATES LEAK AT SLIDE OUT PISTON
CHECK HYDRAULIC SYSTEM, REPLACE LEAKING SLIDEOUT RAM
REPAIR PAID BY CUSTOMER, HAS SERVICE CONTRACT #60085545
WITH DFS.
AUTH# FOR REPAIR IS 88981-71212

Part Number	Description	SC	PL	Qty	Price Each		
AP1700	CYLINDER ASSEMBLY	ROP	1	1	382.26		382.26
ATF	AUTO TRANS FLUID	ROP	1	2	2.25		4.50
						Parts:	386.76
						Labor & Parts:	456.76
Totals						Total Labor	150.00
						Total Parts	386.76
						REPAIR ORDER TOTAL	456.76
						Credit Card Tendered	456.76
						Change Returned	0.00

Sold by: SDH

Picked up and approved by:

Date:

8/10/99

356.00

Paul
8-10-99

THANK YOU FOR YOUR BUSINESS. HAVE A NICE DAY.

GRYLE ALONE RV CENTER INC
444 E MAIN ST
MOUNTVILLE, PA 17554
717-285-3158

Invoice # : 35226
Repair Order #: 9337
Page : 1 of 1
11-09-00 4:04 p.m.

I Cust # : 7173552546
I Date Prom:
I Time Prom:
I Cust Auth:
I Add's Auth:
I Auth By :

I Year: 96
I Make: ADVENTURER
I Md1: WCB34RQ
I Length:
I Stock #:
I Serial #:
I 3FCMF53G2VJA000867

CORCH VIN: 106716275900

- A1 - L - CUSTOMER LABOR

SC: L - CUSTOMER STATES HAS AN OIL LEAK FROM THE SLIDEOUT SYSTEM

162.50

CONTRACT # 60003345

AUTH# 153255-117711

TRAILERHOUT SLIDE OUT SYSTEM. FOUND OIL LEAKING FROM REAR RAM AREA. RAM HOUSING FOR CLOSER

INSPECTION. FOUND LINE LEAKING. HAD TO REMOVE RAM ASSY TO REPLACE LINE. CLEAN OIL OUT OF HOUSING.

NOTE OIL HAD BEEN LEAKING DOWN THE SIDE AND SOME PAINT HAD ALREADY BLISTERED.

Part Number	Description	SC	PL	Qty	Price Each	
F4758	RAM HYD ROSE SWIVEL	ROP	1	1	25.69	25.69
ATF	AUTO TRANS FLUID	ROP	1	2	2.50	5.00
						Parts: 30.69
						Labor & Parts: 193.19

Totals

Total Labor 162.50
Total Parts 30.69
Sales Tax #1 11.59

REPAIR ORDER TOTAL 204.78

CHANGE 204.78

Change Returned 0.00

Sold by: SON

Picked up and approved by:

Date:

11/11/00

PAID CHECK

1496

SE

THANK YOU FOR YOUR BUSINESS. HAVE A NICE DAY & PLEASE PAY FROM THIS INVOICE.

BUS PH: (203) 748-0037

LAST SERV MILEAGE: 012215

3FCMF53G2VJA00867 CT 95687

LAST-SERV:04/16/98

97 FORD

F-SUP DUTY MOTORHOME STRPD CHAS WHITE

SRVC \$ CUS:

627 WAR:

POL:

RO C42432 N 04/13/98 12215 111 PTS=.00 POL=.00 TOT=.00 INV=041698
LN 51 PAY TYPE C TECH1-190 OPR-CODE RT
HWH JACKS LEAKING CHECK AND REPORT
CUST WILL RETURN AT LATER DATE
LN 52 PAY TYPE C TECH1-190 OPR-CODE RT
CHECK SLIDE PISTONS FOR A LEAK
CUST WILL RETURN AT LATER DATE

RO C38961 N 12/22/97 11663 111 PTS=10.39 POL=.00 TOT=122.39 INV=123197

MORE

LN 51 PAY TYPE C TECH1-103 1.00 2-118 1.00 OPR-CODE MM
REPLACE LEAKING SLIDE OUT PISTONS
RGA.#0971028114
REPLACED PISTONS AND BLEED SYSTEM

END OF DATA



LINCOLN
Mercury

New Holland Autocare

FORD LINCOLN MERCURY TOYOTA ISUZU TRUCK

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New Holland, Pa. 17557
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TOLL FREE (800) 331-9761

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www.newhollandauto.com

TOYOTA



CUSTOMER NO.	20848	NAME	RANDY SPONSLER	AGE	369	TAX NO.		DATE	11/24/00	INVOICE NO.	FTCS198775
LABOR RATE		LICENSE NO.		VEHICLE	20,492	DELIVERY		STOCK NO.			
YEAR / MAKE / MODEL	87/FORD TRUCK/MOTOR HOME			DELIVERY DATE		DELIVERY MILE					
VEHICLE ID NO.	3 F C M F 5 3 G 2 V J A 0 0 8 6 7			SELLING DEALER NO.		PRODUCTION DATE					
R.T.E. NO.		P.D. NO.	CAT								
COMMENTS											

LABOR & PARTS
1-0670Z ENGINE REPAIRS 1.70 TECH(S) 20744
ENGINE LEAKING EXHAUST
RIGHT SIDE EXHAUST MANIFOLD HAS BROKEN BOLT & MANIFOLD
WARPED.
REPLACE BOLT & RESURFACE MANIFOLD
CUSTOMER GOODWILL

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	16	39703	3/8 BOW FLAT W	
JOB # 1 TOTAL PARTS				0.00
JOB # 1 TOTAL LABOR & PARTS				0.00

2-0670ZF6584 ROCKER GIVE GASKETS 1.70 TECH(S) 20744
ENGINE LEAKING OIL ON EXHAUST
VALVE COVER GASKETS LEAKING
REPLACE GASKETS
CUSTOMER GOODWILL

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2	2	F2TZ-6584-A	GASKET VALVE C	
JOB # 2	1	D09Z-12226-AX	HOSE	
JOB # 2 TOTAL PARTS				0.00
JOB # 2 TOTAL LABOR & PARTS				0.00

SUBLET	POP	YEND INW	INV DATE	DESCRIPTION	WARRANTY
JOB # 1	8504	125877	11/15/00	RESURFACE MANIFOLD	0.00
TOTAL - SUBLET					0.00

MISC	CODE	DESCRIPTION	CONTROL NO	WARRANTY
JOB # 1	200	Deductible - Ford Warranty	198775	75.00
JOB # 2	200	Deductible - Ford Warranty	198775	50.00
TOTAL - MISC				125.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$133.00 (+TAX)

COMMENTS
CUSTOMER OWES \$75 DED JOB 1
CUSTOMER OWES \$50 DED JOB 2

ON BEHALF OF SERVICING DEALER, I
HEREBY CERTIFY THAT THE INFORMATION
CONTAINED HEREON IS ACCURATE
UNLESS OTHERWISE SHOWN. SERVICES
DESCRIBED WERE PERFORMED AT NO
CHARGE TO OWNER. THERE WAS NO INDIC-
ATION FROM THE APPEARANCE OF THE
VEHICLE OR OTHERWISE, THAT ANY PART
REPAIRED OR REPLACED UNDER THIS
CLAIM HAD BEEN CONNECTED IN ANY
WAY WITH ANY ACCIDENT, NEGLIGENCE
OR MISUSE. RECORDS SUPPORTING THIS
CLAIM ARE AVAILABLE FOR (1) YEAR
FROM THE DATE OF PAYMENT NOTIFICA-
TION AT THE SERVICING DEALER FOR
INSPECTION BY MANUFACTURER'S REP-
RESENTATIVE.

DEALER GENERAL MANAGER OR AUTHORIZED PERSON DATE

THE DEALER IS NOT A PARTY TO ANY
MANUFACTURER'S WARRANTY ON
PARTS OR SERVICE CONTAINED
HEREIN. THE DEALER HEREBY
EXPRESSLY DISCLAIMS ALL WAR-
RANTIES EXPRESS OR IMPLIED,
INCLUDING ANY IMPLIED WARRANTY
OF MERCHANTABILITY OR FITNESS
FOR A PARTICULAR PURPOSE WITH
RESPECT TO ANY PARTS, LABOR OR
DIAGNOSTIC SERVICES FURNISHED
UNDER THIS ORDER.

CUSTOMER SIGNATURE

X

New Holland Autocare

25 Brubaker Avenue

New Holland Autocare
25 Brubaker Avenue
New Holland, Pa. 17557
PHONE (717) 354-2900
TOLL FREE (800) 331-9761

THANK YOU



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New Holland, Pa. 17557
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Schedule your next service visit through the Internet:
www.newhollandautocare.com

Visit us at our web site:
www.newhollandauto.com

CUSTOMER NO. 20848	NAME RANDY SPONSER	AGE 369	TAG NO.	DATE 11/24/00	PHONE PTCS198775
	LABOR RATE	LICENSE NO.	RELEASE 20,492	STOCK NO.	
	YEAR / MAKE / MODEL 97 / FORD TRUCK/MOTOR HOME			DELIVERY DATE	DELIVERY MILES
	VEHICLE ID NO. 3 F C M F 5 3 G 2 V J A 0 0 8 6 7			SELLING DEALER NO.	PRODUCTION DATE
	P.T.E. NO.	P.O. NO.	CAT.	11/14/00	
			MO: 20492		

TOTALS

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PAYMENT METHOD

[] Cash [] Charge [x] Check **1512**

[] Visa [] M/Car [] Discover [] Am/Express

Received by: **NW** Date: **11/24/00**

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TOTAL LABOR.... 8.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 125.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 7.50

TOTAL INVOICE \$ 132.50

TIRES!!!!!!!!!!!!!! TIRES!!!!!!!!!!!!!! TIRES!!!!!!!!!!!!!!

NEW HOLLAND AUTOCARE NOW STOCKS TIRES. IN ORDER TO BE YOUR ONE STOP SERVICE CENTER WE NOW OFFER A COMPLETE LINE OF TIRES TO FIT ANY CAR OR TRUCK. IF YOU NEED JUST 1 TIRE OR 4 WE CAN SAVE YOU TIME AND MONEY. ASK FOR A QUOTE TODAY.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

CUSTOMER SIGNATURE

DEALER GENERAL MANAGER OR AUTHORIZED PERSON DATE

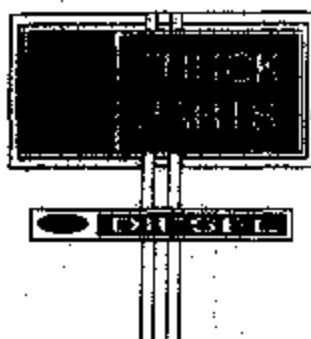
THE DEALER IS NOT A PARTY TO ANY MANUFACTURER'S WARRANTY ON PARTS OR SERVICE CONTAINED HEREIN. THE DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO ANY PARTS, LABOR OR DIAGNOSTIC SERVICES FURNISHED UNDER THIS ORDER.

CUSTOMER SIGNATURE

X



New Holland Autocare
25 Brubaker Avenue
New Holland, Pa. 17557
PHONE (717) 354-2900
TOLL FREE (800) 331-9761



Bridge Haven

FORD TRUCK
SALES, INC.

401 Old Gate Lane (Exit 40 - I-95), P.O. Box 3201
MILFORD, CONNECTICUT 06460

Sales/Service (203) 877-3281

Parts Hot Line (203) 878-3541

Nationwide Toll Free (800) 228-0050



DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	
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ACCOUNT NO. 999

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PAGE 1 OF 1

SHIP VIA	B/L NO.	TERMS	F.O.B. POINT
TRUCK			311-170000

QTY	UNIT	DESCRIPTION	PRICE	AMOUNT	TAX	TOTAL
1	EA	0 6 2 9 3 8 4 3 5 5 1 0 1	7400000	6.42	2.68	21.44
1	EA	0 1 5 7 2 8 1 3 3 0 0 8 0 6	47 00000	75.61	40.00	60.60

OK ABOUT OUR GREAT PRICES ON SPECIAL
PARTS, BULK, ETC. STAYED GENERAL, DANA
MOTORCRAFT BATTERIES, BURNER & KOTR
1/2 X 7 FOR \$42.50 LUCKY DOCKERS
LATEST COMPLETE FOR \$425.00.

CUSTOMER'S SIGNATURE

X

QUANTITIES	
PARTS	301.07
SUBLET	
FREIGHT	0.00
SALES TAX	0.00
	10.00

CORES MUST BE RETURNED WITHIN 30 DAYS.
ALL CLAIMS AND RETURNED MERCHANDISE SUBJECT TO 10% HANDLING CHARGES and must be
returned within 15 days, accompanied by this invoice. NO EXCHANGE OR REFUND ON ELECTRICAL PARTS.
NO RETURNS ON SPECIAL ORDERED PARTS. Absolutely No Credit Issued After 15 Days.
NO REFUND WITHOUT THIS INVOICE.

TERMS CASH
UPON RECEIPT
OF INVOICE

**FORD TRUCK
SALES, INC.**

Nationwide Toll Free (800) 229-0050



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ACCOUNT NO. RO
REPAIR ORDER CASH

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FACE 10

SHIP VIA	BLSM	SL NO.	TERMS	F.O.B. POINT
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[illegible]

ASK ABOUT OUR GREAT PRICES ON SPICER
CLUTCHES, SHELL OIL, BOMCO SEALS, DEKA
MOTORCRAFT BATTERIES, REAR G. KITS
36 1/2 X 7 FOR \$42.50, LUCAS BACKING
PLATES COMPLETE FOR \$425.00

CUSTOMER'S SIGNATURE

Y

MISE SUPPLEMENT

PARTS	531
SUBLET	
FREIGHT	0
SALES TAX	0
	531 001 1 00

COPIES MUST BE RETURNED WITHIN 30 DAYS.
ALL CLAIMS AND RETURNED MERCHANDISE SUBJECT TO 10% HANDLING CHARGES and must be
returned within 15 days, accompanied by this invoice. NO EXCHANGE OR REFUND ON ELECTRICAL PARTS.
NO RETURNS ON SPECIAL ORDERED PARTS. Absolutely No Credit Issued After 15 Days.
NO REFUND WITHOUT THIS INVOICE

TERMS: CASH
UPON RECEIPT
OF INVOICE

MISCELLANEOUS EXPENSE

DATE 3 AMT

KEY: THE "KEY" COLUMN IS USED TO INDICATE THREE FUNCTIONS: "N" FOR NET PRICING, "A" FOR ACTUAL PRICE, AND "H" FOR REMANUFACTURED PART.

211602

● LOWER DASH
● REFUND AMOUNT
● TOWING AMOUNT
● MAINTENANCE/REPAIR AMOUNT
● OTHER AMOUNT

SERVICE ADVISORY NO. 12184 95687
YEAR 97
VEHICLE OR NAME 1997
TIME TO DO 1.00
TIME FROM 748-0637
PHONE NUMBER 748-0637
SERVICE TAG NO.

DATE AND ODOMETER AT TIME OF VEHICLE RECEIPT
DATE 5/31/97
ODOMETER (NO TENTHS) 191711
DATE AND ODOMETER AT TIME OF VEHICLE RELEASE
DATE 5/31/97
ODOMETER (NO TENTHS) 191711

Has Reproduction for Loss of License to Vehicle or Airline not in Vehicle at 608 of the Part or any other cause beyond our control. I hereby authorize the above repair work to be performed with the necessary material and labor, parts and/or your equipment for the purpose of restoring the vehicle to its original condition. I hereby authorize the repair work to be performed at my expense and I hereby authorize the repair work to be performed at my expense and I hereby authorize the repair work to be performed at my expense.

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