



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

231

Date Received

16-NOV-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

875074

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) _____ (located at front of vehicle or on driver's side)	Vehicle Make HONDA	Vehicle Model ACCORD	Vehicle Year 1995	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size _____ (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC/ANTI-LOCK SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING NOTICED ABS INDICATOR LIGHT FLASHING. DEALER STATED ABS SYSTEM NEEDED TO BE REPLACED A FEW DAYS AFTER LIGHT WOULD FLASH AGAIN. DEALER COULD NOT DUPLICATE PROBLEM. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

DEC-5 PM 3:1
16-NOV-2000
OFFICE
DEFECTS INVESTIGATION

Old or

realt

od,rt

up,gr

331

Reference No.

874074

Work Num

Home Num

OWNER INFORMATION (Type or Print)

655943

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.☒ YES☐ NO

Signature of Owner

Date 11/27/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield on driver's side) 1HGCD5660BA107199		Vehicle Make HONDA	Vehicle Model ACCORD	Vehicle Year 1995	Current Odometer Reading 67,500
Purchase Date	Dealer's Name <u>Lundmark Honda</u>		Engine Size (CID/CCA)	☐ Turbo	☐ Diesel
☒ New ☐ Used	City <u>Alexandria</u> State <u>VA</u> Zip Code <u>22304</u>	No Cylinders <u>4</u>	☒ Gas	☒ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Motorbelt ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other
					Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03280000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) <u>10/20/00</u> <u>11/22/00</u> Mileage at Failure(s) <u>67,300</u> <u>67,400</u> Vehicle Speed at Failure(s) <u>N/A</u>	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>None</u>	Number of Fatalities <u>None</u>	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING NOTICED ABS INDICATOR LIGHT FLASHING. DEALER STATED ABS SYSTEM NEEDED TO BE REPLACED A FEW DAYS AFTER LIGHT WOULD FLASH AGAIN. DEALER COULD NOT DUPLICATE PROBLEM. PLEASE PROVIDE FURTHER INFORMATION. AK TOOK CAR IN TO DEALER FOR REPAIR. DEALER SAID MODULATOR & ACCUMULATOR NEEDS REPLACEMENT AT COST OF OVER \$1400.00. CAR REPAIRED BY REPLACING THE MODULATOR & ACCUMULATOR. TWO DAYS AFTER REPLACEMENT ABS INDICATOR LIGHTS ON PANEL COMES ON. CAR TAKEN BACK TO DEALER AND NOW THE CONTROLLER NEEDS REPLACEMENT AT A COST OF \$1700.00. IN ESSENCE, REPLACED THE COMPLETE ABS FOR OVER \$3,000. THE ABS IS A SAFETY COMPONENT OF THE CAR. A SAFETY DEVICE THAT FAILS FOR AN AUTO OF LESS THAN 60,000 MILES AND 5YRS OLD IS UNACCEPTABLE.

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Comments in the nhtsa.dot.gov page note that the ABS failures are not an isolated case but quite prevalent. The ABS as a safety device should be a warranty item extending past the 3 year, 36,000 miles. If these ABS failures are a common occurrence, perhaps a recall to replace faulty modulators, accumulators, or controllers should be initiated.

☆ U.S. E.P.D.: 1992-902-887 / 00398

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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